

## State Level Dissemination Meeting

# IMPROVING ACCESS TO QUALITY HEALTH SERVICES THROUGH COMMUNITY ENGAGEMENT IN PRATAPGARH AND BANSWARA OF RAJASTHAN

June 04, 2026, Pratapgarh, Rajasthan



## Event Report

### Introduction

Rajasthan continues to face persistent challenges in the health sector, reflected in its poor performance on key health indicators. According to the NITI Aayog Health Index, Rajasthan ranked 16<sup>th</sup> among 19 large states and witnessed a decline in performance between the base year (2018–19) and the reference year (2019–20). The state continues to lag on several critical indicators, including maternal and neonatal mortality, tuberculosis treatment success, immunisation coverage, and institutional deliveries.

Tribal-dominated districts such as Pratapgarh and Banswara are among the worst affected. Communities in these districts face geographical isolation, poverty, low literacy levels, and limited awareness of health rights and government schemes. Many households continue to depend on informal healthcare providers and unregistered practitioners, leading to delayed treatment and increased health risks.

With support from the Commonwealth Foundation, CUTS International is implementing the project *“Improving Access to Quality Health Services through Community Engagement in Pratapgarh and Banswara Districts, Rajasthan.”* The project seeks to address persistent health inequities by strengthening community participation, building trust between citizens and healthcare providers, and promoting greater accountability in the health system. Through community engagement, sensitisation of healthcare providers, and evidence-based advocacy,

the project aims to improve access to quality healthcare services and promote equitable health outcomes among tribal and marginalised communities.

## Objectives of the Meeting

The State Level Dissemination Meeting was organised with the following objectives:

- To disseminate the key findings and achievements of the project among government departments, civil society organisations, health experts, and community representatives;
- To present evidence generated through the Citizen Report Card survey and community consultations on barriers to healthcare access in tribal districts;
- To facilitate dialogue among stakeholders on strengthening healthcare delivery and community engagement mechanisms;
- To identify actionable recommendations for improving access to quality healthcare services and enhancing accountability within the public health system; and
- To strengthen partnerships and collaborations among government agencies, civil society organisations, and communities for sustainable health interventions.



## Participation

More than 80 participants attended the meeting, including representatives from various government departments, non-governmental organisations working on health issues, civil society organisations, community representatives from the project areas, and other stakeholders from different parts of Rajasthan.

## Proceedings

The meeting commenced with the opening remarks by **Amar Deep Singh**, Senior Programme Officer, CUTS International. He highlighted Rajasthan's poor performance on critical health indicators, including maternal mortality, neonatal mortality, immunisation coverage, institutional deliveries, and tuberculosis treatment success. He further emphasised that tribal districts face additional barriers such as poverty, illiteracy, remoteness, inadequate healthcare infrastructure, and dependence on informal healthcare providers.

He presented an overview of the project, outlining its objectives, activities, and expected outcomes. He also shared the major findings of the Citizen Report Card survey and highlighted both supply-side and demand-side challenges affecting access to healthcare services in the project districts.

**Madan Lal Keer**, Programme Officer, CUTS Banswara, presented the activities undertaken under the project and the future action plan. He informed participants that awareness meetings, orientation programmes for Citizen Monitoring Committees, and interface meetings between communities and service providers had been organised across 100 Gram Panchayats in Pratapgarh and Banswara districts. He appreciated the active support and contributions of officials from the Health Department and the Department of Women and Child Development in implementing project activities.

**Dr. S.N. Dholpuria**, Joint Director and State Nodal Officer for the National Tobacco Control Programme (NTCP) and TB-Free Gram Panchayat Campaign, attended the meeting as the Chief Guest. He emphasised the need to promote health services at the grassroots level through collective participation and community ownership. He stressed the importance of working together to realise the vision of tobacco-free and TB-free Gram Panchayats.



**Dr. Narendra Singh**, State Programme Manager, National Tobacco Control Programme, delivered a presentation on the adverse effects of tobacco consumption and the current tobacco use scenario in Rajasthan. He urged participants to pledge to make their homes and communities tobacco-free.



**Dr. Jeevraj Meena**, Chief Medical and Health Officer (CM&HO), Pratapgarh, appreciated the commendable work undertaken by CUTS in the rural areas of Pratapgarh and Banswara districts. He emphasised that public cooperation and community participation are essential for ensuring easy access to quality healthcare services. He encouraged community members to actively monitor the functioning of local health facilities and report service gaps and staff absenteeism to district authorities for timely action.



**Dr. Dinesh Bhabhor**, District Reproductive and Child Health Officer, Banswara, highlighted the need to prioritise maternal and child health. He encouraged women and community members to ensure regular antenatal check-ups for pregnant women and complete immunisation for children.



**Karan Singh Damor**, Deputy Director, Department of Women and Child Development, stressed the importance of adequate nutrition for women and children. He informed participants about the supplementary nutrition and pre-primary education services available through Anganwadi Centres.

**C.P. Meena**, Assistant State Programme Officer (ASPO), National TB Elimination Programme (NTEP), Pratapgarh, highlighted the importance of community participation in achieving the goal of a **TB-free India**. He informed participants about the availability of free diagnostic and treatment services under the National TB Elimination Programme, and the need for early detection and treatment adherence. He emphasised that eliminating TB requires collective action involving communities, frontline health workers, local institutions, and government departments.

**Jitendra Ojha**, Public Health Specialist, stated that while the government is providing a range of health services, communities must proactively utilise available facilities. He also provided information regarding comprehensive antenatal care and preventive health practices.

The question-and-answer session was facilitated by **Madan Giri Goswami**, Senior Programme Officer, CUTS International. Participants appreciated the project interventions and shared positive experiences from the project areas. Several questions and suggestions were raised, which were addressed by the resource persons and officials.



The meeting concluded with a vote of thanks delivered by **Gauhar Mahmood**, Assistant Director, CUTS International, who thanked all speakers and participants for their valuable contributions and active engagement.

## **Release of Communiqué - *Bridging the Gap***

During the State Level Project Dissemination Meeting, a communiqué titled “**Bridging the Gap**” was formally released by the chief guest and dignitaries. The communiqué summarises the key findings and learnings emerging from the project, highlighting the persistent barriers faced by communities in accessing quality healthcare services. It calls for strengthening primary healthcare systems, enhancing community awareness of health rights and entitlements, improving accountability mechanisms, and fostering greater collaboration between communities and service providers. The communiqué serves as a knowledge document, urging policymakers, health administrators, and civil society organisations to adopt community-centred approaches and work collectively towards ensuring equitable, accessible, and quality healthcare services for all, particularly in tribal and marginalised regions of Rajasthan.



## **Key Outcomes of the Meeting**

The dissemination meeting resulted in the following key outcomes:

- Increased awareness among stakeholders regarding the healthcare challenges faced by tribal communities in Pratapgarh and Banswara districts;
- Wider dissemination of findings from the Citizen Report Card survey and community consultations;
- Enhanced understanding of supply-side and demand-side barriers affecting access to quality healthcare services;

- Recognition of the importance of community engagement and social accountability mechanisms in improving health outcomes;
- Strengthened collaboration between government departments, civil society organisations, and community representatives;
- Consensus on promoting regular monitoring of health facilities and improving grievance redressal mechanisms;
- Reinforced commitment towards maternal and child health, complete immunisation, nutrition, and tobacco control; and
- Greater appreciation of the role of Citizen Monitoring Committees and community-led initiatives in strengthening healthcare delivery.



## Conclusion

The State Level Project Dissemination Meeting provided an important platform for sharing evidence, fostering dialogue, and building partnerships for improving healthcare access in Rajasthan's tribal districts. The meeting reaffirmed that addressing health inequities requires a collaborative approach involving communities, healthcare providers, government institutions, and civil society organisations. The discussions highlighted the need for stronger community participation, improved accountability mechanisms, enhanced awareness of health entitlements, and responsive healthcare systems. The recommendations and commitments emerging from the meeting have laid a strong foundation for advancing the project's objectives and promoting equitable, accessible, and quality healthcare services for tribal and marginalised communities in Rajasthan.

## Programme Schedule

10:00-10:45	Registration & Tea
	<b><i>Session</i></b>
11:00- 12:30	<p><b><i>Welcome &amp; Opening Remarks:</i></b>  <b>Amar Deep Singh</b>, Senior Programme Officer, CUTS, Jaipur</p> <p><b><i>Overview &amp; Key Findings of the Project:</i></b>  <b>Madan Lal Keer</b>, Programme Officer, CUTS, Banswara  <b>Madan Giri Goswami</b>, Sr. Programme Officer, CUTS Pratapgarh</p> <p><b>Address by:</b></p> <ul style="list-style-type: none"> <li>• <b>Dr. S.N. Dholpuria</b>, Joint Director &amp; State Nodal-NTCP and TB Mukta Gram Panchayat Abhiyan, NTEP, Directorate of Medical, Health &amp; Family Welfare, Govt. of Rajasthan, Jaipur</li> <li>• <b>Dr. Narendra Singh</b>, State Program Officer-NTCP, Directorate of Medical, Health &amp; Family Welfare, Govt. of Rajasthan, Jaipur</li> <li>• <b>Dr. Jeevraj Meena</b>, CM&amp;HO, Pratapgarh</li> <li>• <b>Dr. Dinesh Kumar Bhabhor</b>, RCHO, Banswara</li> <li>• <b>Mr. Karan Singh Damor, DD</b>, ICDS, Pratapgarh</li> <li>• <b>Mr. CP Meena</b>, ASPO, National TB Elimination Programme, Pratapgarh</li> </ul>
12:30-13:30	<b><i>Open Discussion</i></b>
13:30-13:35	Vote of Thanks: <b>Gauhar Mehmod</b> , CUTS, Chittorgarh
13:35 onwards	Lunch

जनजातीय क्षेत्र में स्वास्थ्य सेवाएं लोगों की आसान पहुंच और सुलभता के लिए जन भागीदारी आवश्यक-  
डॉक्टर धौलपुरिया



रिपोर्टर बन्शीलाल धाकड़ राजपुरा कपासन न्यूज/ प्रतापगढ़, राजस्थान के जनजातीय क्षेत्रों में गुणवत्तापूर्ण स्वास्थ्य सेवाओं को लोगों की आसान पहुंच और जन भागीदारी के उद्देश्य से गुरुवार को होटल क्राउन लीला के सभागार में राज्य स्तरीय प्रसार बैठक आयोजित की गई। बैठक में मुख्य अतिथि के रूप में बोलते हुए संयुक्त निदेशक एवं राष्ट्रीय तंबाकू नियंत्रण कार्यक्रम एवं टीबी मुक्त ग्राम पंचायत अभियान के नोडल अधिकारी डॉक्टर एसएन धौलपुरिया ने कहा कि हर व्यक्ति स्वस्थ रहे इसके लिए सामूहिक

स्वास्थ्य सेवाओं का अत्यधिक प्रचार प्रसार हो उन्होंने टीबी मुक्त और तंबाकू मुक्त ग्राम पंचायत अभियान को गति देने के लिए सबको प्रेरित किया। एनटीसीपी के राज्य कार्यक्रम अधिकारी डॉक्टर नरेंद्र सिंह ने तंबाकू से होने वाले दुष्परिणामों के बारे में विस्तार पूर्वक जानकारी देते हुए बताया कि आने वाली पीढ़ी को नशीले पदार्थों के सेवन से मुक्त कर स्वस्थ समाज की स्थापना करने की अपेक्षा व्यक्त की। इस अवसर पर प्रतापगढ़ जिले के मुख्य चिकित्सा एवं स्वास्थ्य अधिकारी डॉक्टर जीवराज मीणा ने बताया कि उप स्वास्थ्य केंद्र तक स्वास्थ्य सेवाएं पहुंचाने के लिए हमारी सुचारु व्यवस्था है स्वास्थ्य सेवाओं को लोगों की आसान पहुंच में लाने के लिए जन सहयोग एवं जन भागीदारी बढ़ाने पर जोर दिया। इस अवसर पर बांसवाड़ा के जिला प्रजनन एवं शिशु स्वास्थ्य अधिकारी डॉक्टर दिनेश कुमार भाभोर ने मातृ एवं शिशु स्वास्थ्य पर अत्यधिक जोर देकर कहा कि गर्भवती महिला की हर जांच और बच्चों के टीकाकरण सुनिश्चित करने के लिए महिलाओं को आगे आने आवश्यकता प्रतिपादित महिला एवं बाल विकास विभाग उपनिदेशक करण सिंह डामर कहां की बच्चों और महिलाएं पौष्टिक भोजन मिले एवं आंग केंद्र पर मिलने वाली सुविधा अधिक से अधिक लाभ में जानकारी दी। बांसवाड़ा जिला प्रबंधक कीर ने परियोजना गति आगामी कार्य योजना डालते हुए बताया कि प्रतापगढ़ एवं बांसवाड़ा के जनजातीय क्षेत्रों में गुणवत्तापूर्ण स्वास्थ्य सेवाओं को आसान पहुंचाने के लिए

प्रत्येक व्यक्ति को स्वस्थ रखने के लिए सामूहिक भागीदारी आवश्यक  
राज्य स्तरीय प्रसार बैठक में जनजातीय क्षेत्रों में स्वास्थ्य सेवाओं की पहुंच बढ़ाने पर जोर



ब्यूरो नवज्योति, प्रतापगढ़। राजस्थान के जनजातीय क्षेत्रों में गुणवत्तापूर्ण स्वास्थ्य सेवाओं को आसान पहुंचाने के लिए

विशेष चर्चा

महिलाओं की जांच और बच्चों के टीकाकरण पर फोकस

टीबी मुक्त अभियान को तेज करने पर दिया जोर

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प्रतापगढ़, राजस्थान के जनजातीय क्षेत्रों में गुणवत्तापूर्ण स्वास्थ्य सेवाओं की आसान पहुंच और जनभागीदारी बढ़ाने के उद्देश्य से गुरुवार को राज्य स्तरीय प्रसार बैठक आयोजित की गई। बैठक में स्वास्थ्य सेवाओं के प्रचार-प्रसार, तंबाकू नियंत्रण और टीबी मुक्त ग्राम पंचायत अभियान को प्रभावी बनाने पर चर्चा की गई।



प्रतापगढ़, राज्य स्तरीय प्रसार बैठक में मौजूद लोग।

मुख्य अतिथि संयुक्त निदेशक एवं राष्ट्रीय तंबाकू नियंत्रण कार्यक्रम तथा टीबी मुक्त ग्राम पंचायत अभियान के नोडल अधिकारी डॉ. एस.एन. धौलपुरिया ने कहा कि प्रत्येक व्यक्ति तक स्वास्थ्य सेवाओं का लाभ पहुंचाने के लिए सामूहिक भागीदारी आवश्यक है। उन्होंने टीबी मुक्त और तंबाकू मुक्त ग्राम पंचायत अभियान को गति देने के लिए सभी

को सक्रिय भूमिका निभाने का आह्वान किया। राष्ट्रीय तंबाकू नियंत्रण कार्यक्रम के राज्य कार्यक्रम अधिकारी डॉ. नरेंद्र सिंह ने तंबाकू सेवन से होने वाले दुष्परिणामों की जानकारी देते हुए युवाओं को नशे से दूर रखने और स्वस्थ समाज के निर्माण पर बल दिया। मुख्य चिकित्सा एवं स्वास्थ्य अधिकारी डॉ. जीवराज मीणा ने

कहा कि उप स्वास्थ्य केंद्र स्तर तक स्वास्थ्य सेवाएं पहुंचाने की व्यवस्था सुचारु है। उन्होंने स्वास्थ्य सेवाओं को आमजन तक सरलता से पहुंचाने के लिए जनसहयोग और जनभागीदारी बढ़ाने की आवश्यकता बताई। बांसवाड़ा के जिला प्रजनन एवं शिशु स्वास्थ्य अधिकारी डॉ. दिनेश कुमार भाभोर ने मातृ एवं शिशु

स्वास्थ्य पर जोर देते हुए गर्भवती महिलाओं की नियमित जांच और बच्चों के शत-प्रतिशत टीकाकरण की आवश्यकता बताई। महिला एवं बाल विकास विभाग के उपनिदेशक करण सिंह डामर ने महिलाओं और बच्चों को पौष्टिक आहार उपलब्ध कराने तथा आंगनवाड़ी केंद्रों की सुविधाओं का अधिकतम लाभ लेने की बात कही।

कार्यक्रम अधिकारी अमरदीप सिंह ने स्वागत उद्बोधन देते हुए परियोजना की जानकारी दी।

कटस बांसवाड़ा के जिला प्रबंधक धनलाल कोर ने परियोजना विधियों एवं आगामी कार्यों पर प्रकाश डालते हुए कहा कि प्रतापगढ़ एवं बांसवाड़ा जिलों की 100 ग्राम पंचायतों में एकता बैठकें, नागरिक धुण समितियों का खोला जा रहा है। कार्यक्रम एवं द्विपक्षीय परिचर्चा का आयोजन किया जा रहा है। बैठक में जन स्वास्थ्य विशेषज्ञ डॉ. कुमार ओझा, गणेशलाल भालौराम, एंजन बाई एवं डॉ. सहीत विभिन्न वक्ताओं अपने विचार व्यक्त किए।

प्रतापगढ़, बांसवाड़ा, सरलापुर, भीलवाड़ा एवं जिले की स्वयंसेवी प्रतिनिधि, राज्य स्तरीय जिला स्तरीय अधिकारी प्रमुख सह भागियों सहित भागियों ने भाग लिया।