

Quarterly Report from CAG
Report for the Quarter Ending: October--December, 2022
Name of the CAG: Consumer Unity & Trust Society, Jaipur
State: Rajasthan

Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work i.e. Consultation on Open House Discussion etc.	Details of other Consumer Related Work and Initiatives	Any other Issues/Comments	
Place of Workshop/Seminar Attended	Date of Workshop/Seminar	Place of COP Attended	Date of COP	Place of CAP Organised	Date of CAP	No. of Participants Attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals				
												Number of Appealed Handled in the Quarter	Name of TSP			
At Hotel Hyatt Place, Jaipur	Attended one seminar organized by Telecom Regulatory Authority of India (TRAI) at Jaipur on 19.11.22	Attended special COP in Bhilwara by TRAI, Jaipur office	on October 11, 2022	1.CAP (Three Consumer Awareness Programmes) organised by CUTS at Devthala village, in Govindgarh panchayat samiti of Jaipur district. 2.At Sargoth village, in Ringus panchayat samiti of Sikar district. 3.at Nawan City in Nagour district.	November 15, 2022 December 28, 2022 December 30, 2022	1.(113) 2.(103) 3.(102)	Jodhpur online Sawai Madhopur	04.11.2022 15.12.2022	BSNL BSNL		3	Validity and Network related	21	Airtel	Nil	Registration of CUTS as a CAG is done

