

Quarterly Report from CAG																	
Report for the Quarter Ending: October to December, 2019																	
Name of the CAG: Consumer Unity & Trust Society, Jaipur																	
State: Rajasthan																	
S. N.	Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW)/Open Houses organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work (i.e. Consultation/Open House Discussion etc.)	Details of other Consumer Related Work and Initiatives	Any other issue/ comments	
	Place of Workshop /Seminar Attended	Date of Workshop /Seminar	Place of COP Attended	Date of COP	Place of CAP organised	Date of CAP	No. of Participants attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals				
			At Thanagazi, District-Alwar (Rajasthan) on November 18, 2019	November 18, 2019	Nil	Nil	Nil	Sawai Madhopur	December 11, 2019	Reliance Jio	2	Service related	Nil	Nil	TRAI Open House attended on November 18, 2019	Nil	Nil
								Karauli	November 13, 2019	Reliance Jio							
								Chittorgarh	November 14, 2019	Vodafone Idea Limited							