

Quarterly Report from CAG
Report for the Quarter Ending: July-September, 2022
Name of the CAG: Consumer Unity & Trust Society, Jaipur
State: Rajasthan

Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work i.e. Consultation Open House Discussion etc.	Details of other Consumer Related Work and Initiatives	Any other Issues/Comments	
Place of Workshop/ Seminar Attended	Date of Workshop/ Seminar	Place of COP Attended	Date of COP	Place of CAP Organised	Date of CAP	No. of Participants Attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals				
												Number of Appealed Handled in the Quarter	Name of TSP			
Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	Nil	3	1. Complaint reg. expired plan before due date. 2. Complaint reg. non functioning network during powe cut. 3. Complaint reg. ported mobile number	12	Airtel	Nil	Nil	Renewal of registrating of CUTS as a CAG is in process.

