

Quarterly Report from CAG																	
Report for the Quarter Ending: July to September, 2019																	
Name of the CAG: <i>Consumer Unity & Trust Society, Jaipur</i>																	
State: Rajasthan																	
S. N.	Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work (i.e. Consultation on Open House Discussion etc.	Details of other Consumer Related Work and Initiatives	Any other issue/comments	
	Place of Workshop/Seminar Attended	Date of Workshop/Seminar	Place of COP Attended	Date of COP	Place of CAP organised	Date of CAP	No. of Participants attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals Number of Appealed handled in the Quarter Name of TSP				
	Nil		Jhalawar, Rajasthan	August 28, 2019	Gangrar, Chittorgarh	September 24, 2019	150	Udaipur	September 12, 2019	Vodafone-Idea	Nil		Nil		Nil	Nil	Nil
								Sri Ganga Nagar	September 20, 2019	Airtel							
								Sikar	August 08, 2019	Vodafone-idea							
								Karouli	August 22, 2019	BSNL							
								Bundi	July 10, 2019	Reliance Jio							