

Quarterly Report from CAG																	
Report for the Quarter Ending: January-March, 2021																	
Name of the CAG: Consumer Unity & Trust Society, Jaipur																	
State: Rajasthan																	
S. N.	Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled				Details of Participation in other TRAI Related Work i.e. Consultation Open House Discussion etc.	Details of other Consumer Related Work and Initiatives	Any other Issues/Comments
	Place of Workshop/Seminar Attended	Date of Workshop/Seminar	Place of COP Attended	Date of COP	Place of CAP Organised	Date of CAP	No. of Participants Attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals				
	Nil	Nil	Online (Awareness)	22.01.2021 and 26.03.2021	Nil	Nil	Nil	Nil	Nil	Nil	12	Deficiency in Service, Over Billing and Network Issues	Nil	Nil	Nil	Nil	None