

Quarterly Report from CAG																	
Report for the Quarter Ending: January-March, 2020																	
Name of the CAG: <i>Consumer Unity & Trust Society, Jaipur</i>																	
State: Rajasthan																	
S. N.	Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work (i.e. Consultation Open House Discussion etc.		Details of other Consumer Related Work and Initiatives	Any other Issues/Comments
	Place of Workshop/Seminar Attended	Date of Workshop/Seminar	Place of COP Attended	Date of COP	Place of CAP Organised	Date of CAP	No. of Participants Attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals				
													Number of Appealed Handled in the Quarter	Name of TSP			
	Bikaner	March 6, 2020	Nawalgarh, Jhunjhunu	January 23, 2020	Nil	Nil	Nil	Nil	Nil	Nil	1	Security Refund	2	Airtel	Nil No, consultation/open house was held during the period.	Nil	1. Prepared and submitted Annual Report of December, 2018 to November, 2019 and Quarterly Performance Reports of October-December, 2019. 2. The formal application duly completed for registration renewal has been sent to TRAI on January 31, 2020 and as there was one query after the receipt of this application regarding affidavit, which has also been addressed.