Quarterly Report from CAG																
Report for the Quarter Ending: April to June, 2020																
Name of the CAG: *Consumer Unity & Trust Society, Jaipur*																
State: Rajasthan																
S. N.	**Workshop and Seminar organised by TRAI HQ**		**Consumer Outreach Programme (COP) organised by TRAI**		**Consumer Awareness Programme (CAP) organised by CAG**			**Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)**			**Consumer Grievance Handled**			**Details of Participation in other TRAI Related Work (i.e. Consultation Open House Discussion etc.**	**Details of other Consumer Related Work and Intiatives**	**Any other Issues/Comments**
	Place of COP Attended	Date of COP	Place of CAP Organised	Date of CAP	No. of Participants Attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals		Appeals			
											Number of Appealed Handled in the Quarter	Name of TSP	Number of Appealed Handled in the Quarter			
	Informal Online Meeting Organised by TRAI,	June 1, 2020	COP Online	June 19, 2020	Around 120	Nil	Nil	Nil	Nil	Nil	1	Complaint against JIO Fib Fiber	Two appeals	Nil	Nil	Nil
	Informal Online Meeting Organised by TRAI, Jaipur		COP Online	June 26, 2020	Around 248	Nil	Nil	Nil	Lockdown Period		1	Videocon reg. non fixing the dish antenna	one			