

Quarterly Report from CAG																			
Report for the Quarter Ending: April to June, 2019																			
Name of the CAG: <i>Consumer Unity & Trust Society, Jaipur</i>																			
State: Rajasthan																			
S. N.	Workshop and Seminar organised by TRAI HQ		Consumer Outreach Programme (COP) organised by TRAI		Consumer Awareness Programme (CAP) organised by CAG			Consumer Education Workshop (CEW) organised by Telecom Service Providers (TSP)			Consumer Grievance Handled			Details of Participation in other TRAI Related Work (i.e. Consultation Open House Discussion etc.		Details of other Consumer Related Work and Initiatives	Any other issue/ comments		
	Place of Workshop/Seminar Attended	Date of Workshop/Seminar	Place of COP Attended	Date of COP	Place of CAP organised	Date of CAP	No. of Participants attended	Place of CEW Attended	Date of CEW	Name of TSP	No. of Consumer Complaints Handled in the Quarter	Broad Nature of Complaints	Appeals		Nil		Nil	Nil	
												Number of Appealed handled in the Quarter	Name of TSP						
	Shimla, HP	June 18, 2019	Dungarpur (Rajasthan)	May 16, 2019	Ghasipura, Shahpura, Jaipur	June 28, 2019	110	Kota (Rajasthan)	June 13, 2019	Vodafone-Idea Limited	13	Service, Network and Bill Related	2	Airtel					