Complaints and Advisories (January, 2019 to December, 2019)
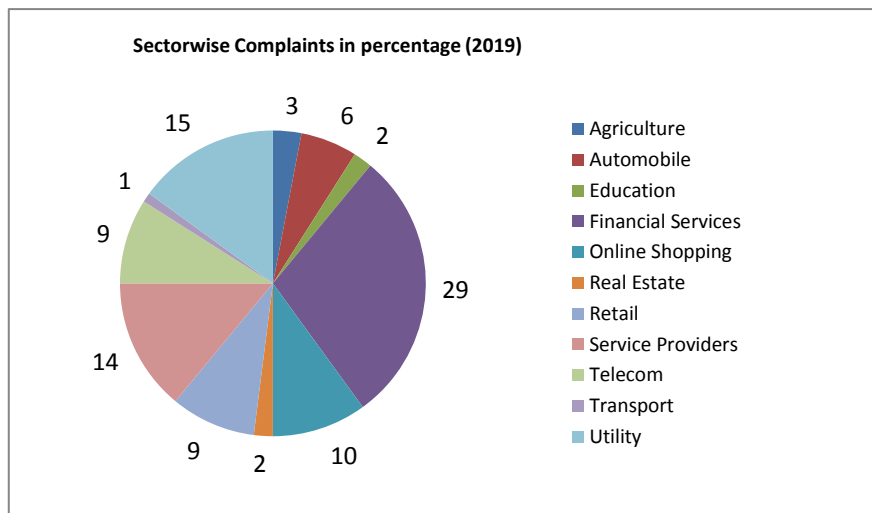
Sectorwise complaints (in Number)

Agriculture	5
Automobile	8
Education	2
Financial Services	36
Online Shopping	12
Real Estate	2
Retail	11
Service Providers	17
Telecom	11
Transport	1
Utility	19
Total	**124**

Sectorwise Complaints in number (2019)
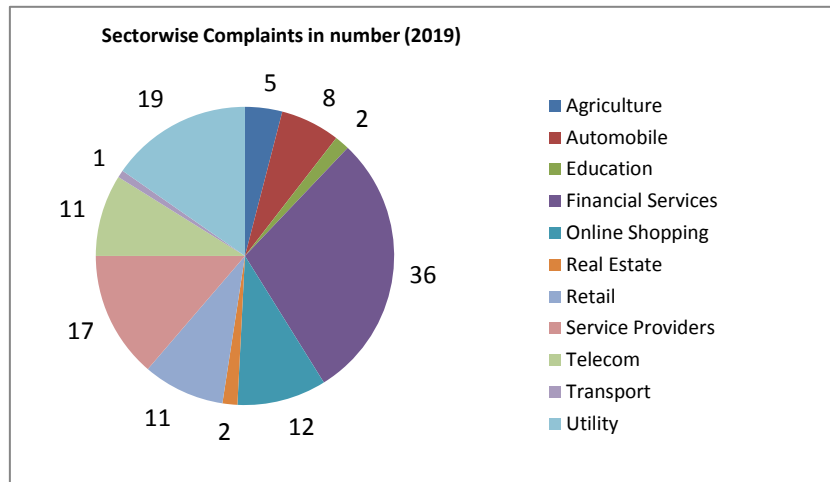
Sectorwise complaints (in Percentage)

Agriculture	3
Automobile	6
Education	2
Financial Services	29
Online Shopping	10
Real Estate	2
Retail	9
Service Providers	14
Telecom	9
Transport	1
Utility	15
Total	**100**

Sectorwise Complaints in percentage (2019)

Mode of complaints (in Number)

Email	34
Letter	64
In Person	20
Telephonic	6
Total	**124**

Mode of Complaints in number (2019)

■	Email
■	Letter
■	In Person
■	Telephonic

20   6   34   64
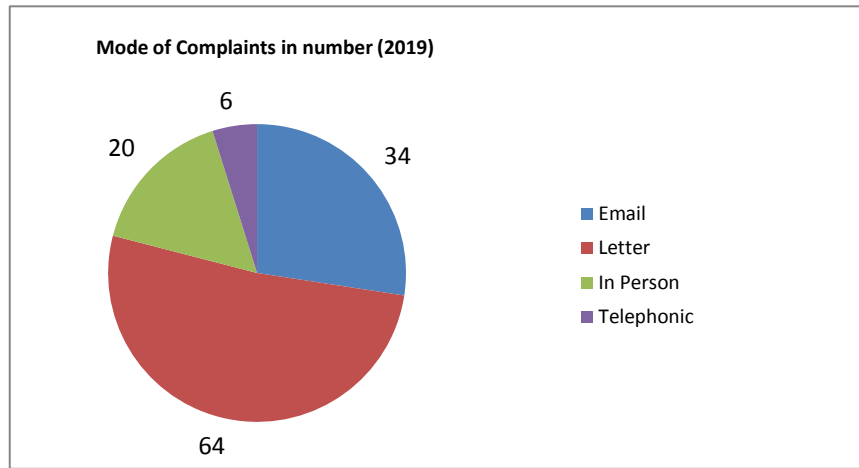
Mode of complaints (in Percentage)

Email	27
Letter	52
In Person	16
Telephonic	5
Total	**100**

Mode of Complaints in percentage (2019)

■	Email
■	Letter
■	In Person
■	Telephonic

16   5   27   52
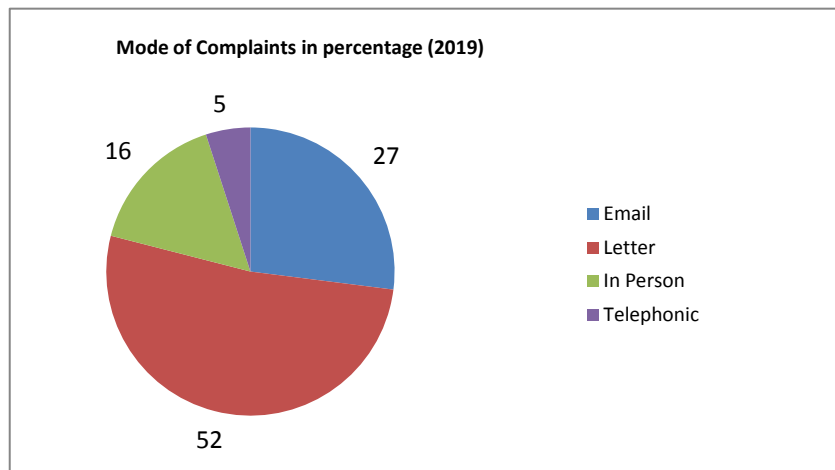
Status of complaints (in Number)

Pending	104
Resolved	13
Discarded	3
Advised to file case in consumer forum	4
Total	**124**

Status of Complaints in number (2019)

■	Pending
■	Resolved
■	Discarded
■	Advised to file case in consumer forum

13   3   4   104
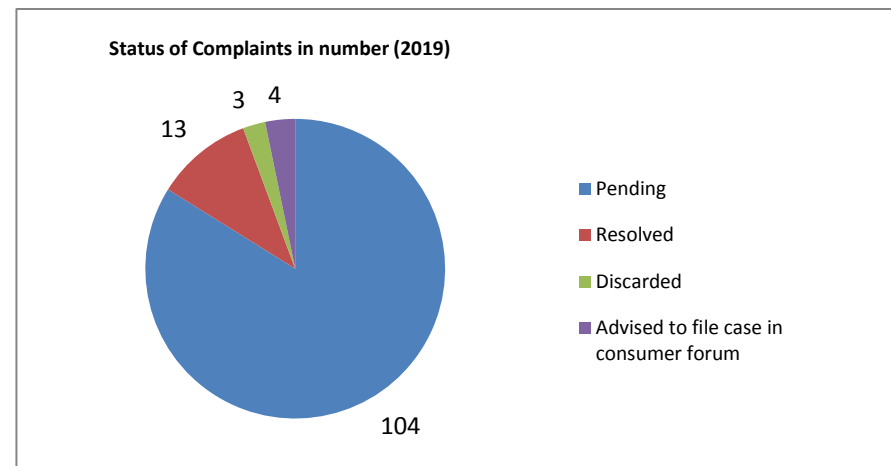
Status of complaints (in Percentage)

Pending	84
Resolved	11
Discarded	2
Advised to file case in consumer forum	3
Total	**100**

Status of Complaints in percentage (2019)

2   3

11

84

- Pending
- Resolved
- Discarded
- Advised to file case in consumer forum
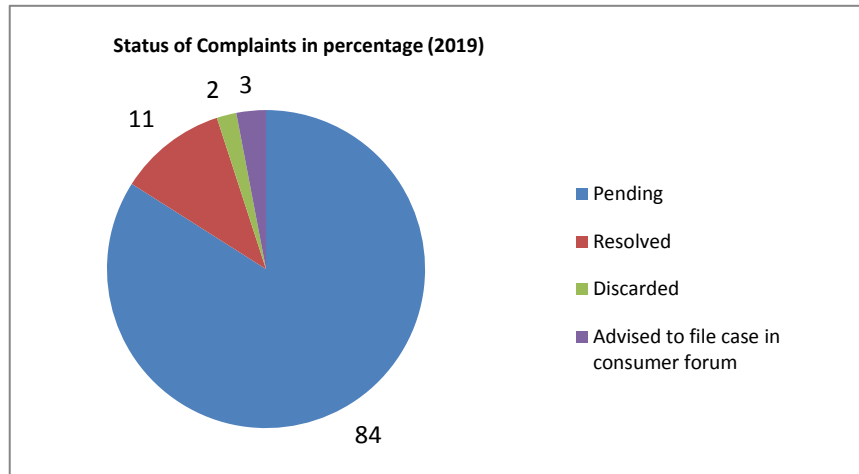
Sectorwise Advisories (in Number)

Financial Services	7
Total	**7**

Sectorwise Advisories in Number (2019)

- Financial Services

7
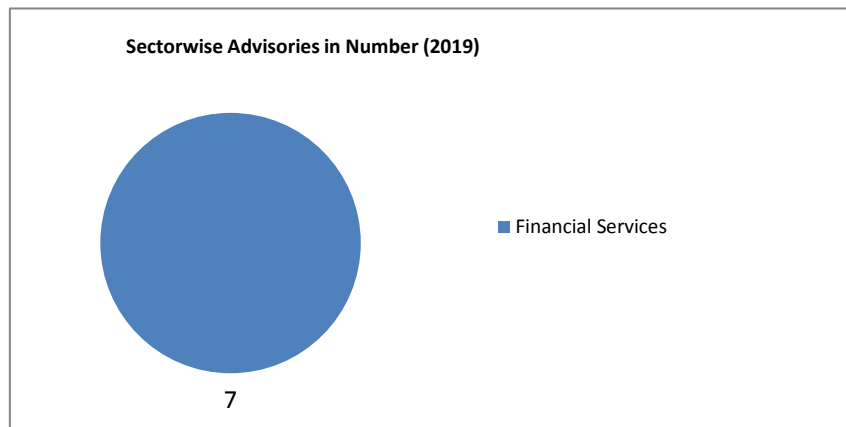
Sectorwise Advisories (in Percentage)

Financial Services	100
Total	**100**

Sectorwise Advisories in percentage (2019)

- Financial Services

100
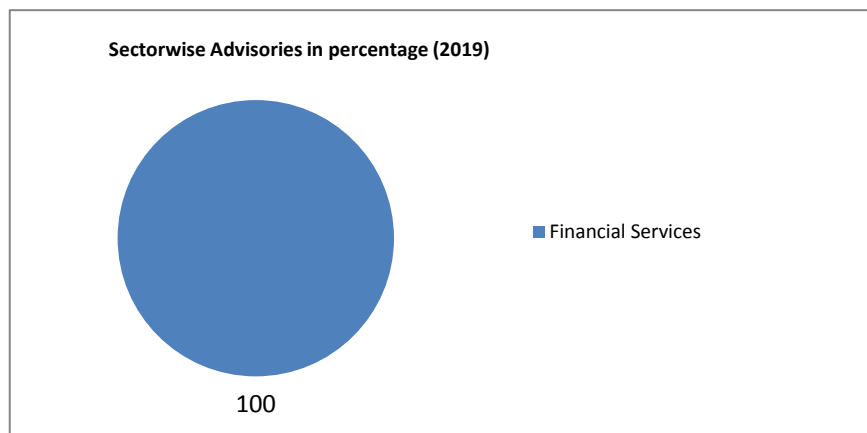
Mode of Advisories (in Number)

Letter	6
Email	1
Total	**7**

Mode of Advisories in Number (2019)

1

6
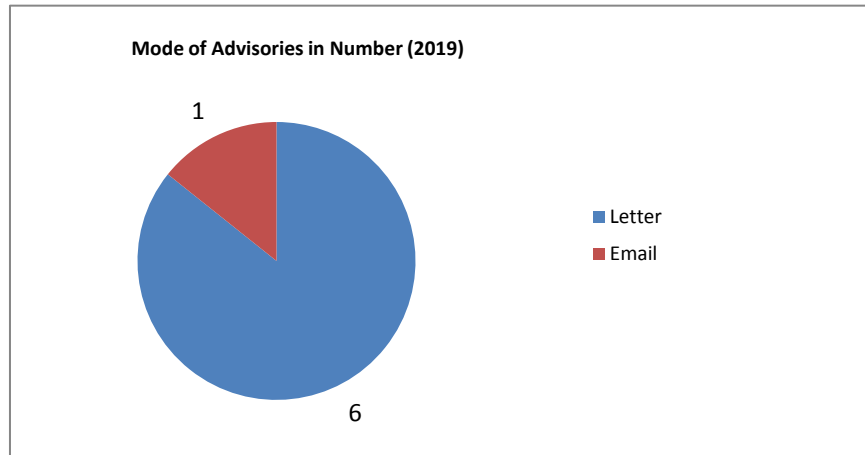
Letter
Email

Mode of Advisories (in Percentage)

Letter	86
Email	14
Total	**100**

Mode of Advisories in percentage (2019)

14

86

Letter
Email