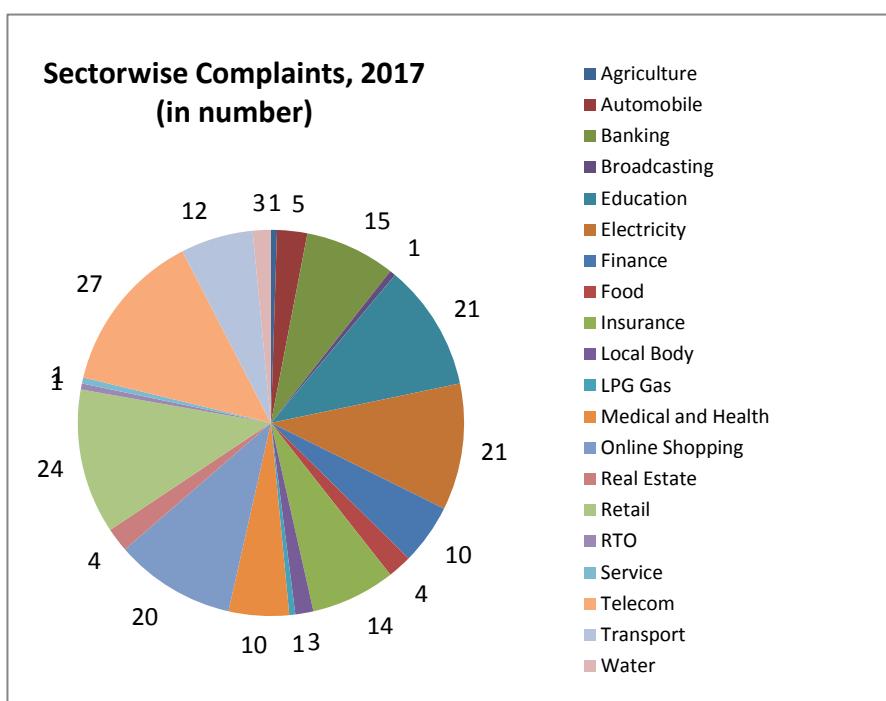


Complaints and Advisories (January, 2017 to December, 2017)

Sectorwise complaints (in Number)

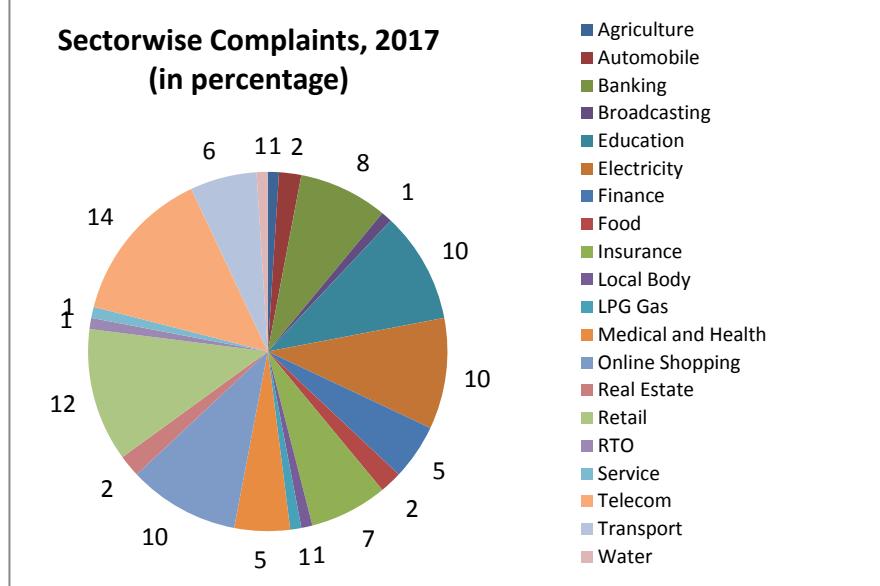
Agriculture	1
Automobile	5
Banking	15
Broadcasting	1
Education	21
Electricity	21
Finance	10
Food	4
Insurance	14
Local Body	3
LPG Gas	1
Medical and Health	10
Online Shopping	20
Real Estate	4
Retail	24
RTO	1
Service	1
Telecom	27
Transport	12
Water	3
Total	198



Sectorwise complaints (in Percentage)

Agriculture	1
Automobile	2
Banking	8
Broadcasting	1
Education	10
Electricity	10
Finance	5
Food	2
Insurance	7
Local Body	1
LPG Gas	1
Medical and Health	5
Online Shopping	10
Real Estate	2
Retail	12
RTO	1
Service	1
Telecom	14
Transport	6
Water	1
Total	100

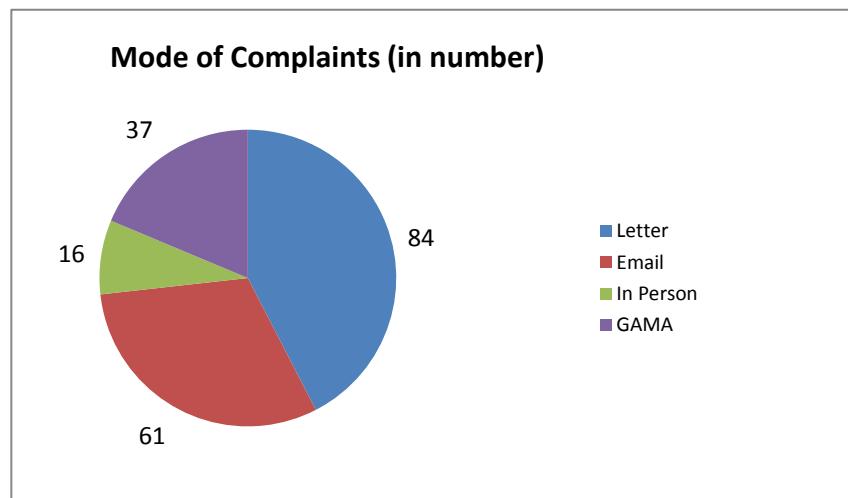
**Sectorwise Complaints, 2017
(in percentage)**



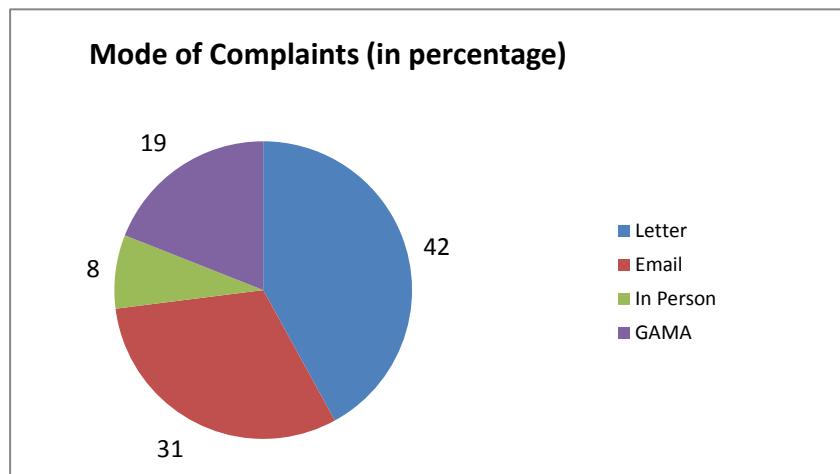
Mode of complaints (in Number)

Letter	84
Email	61
In Person	16
GAMA	37
Total	198

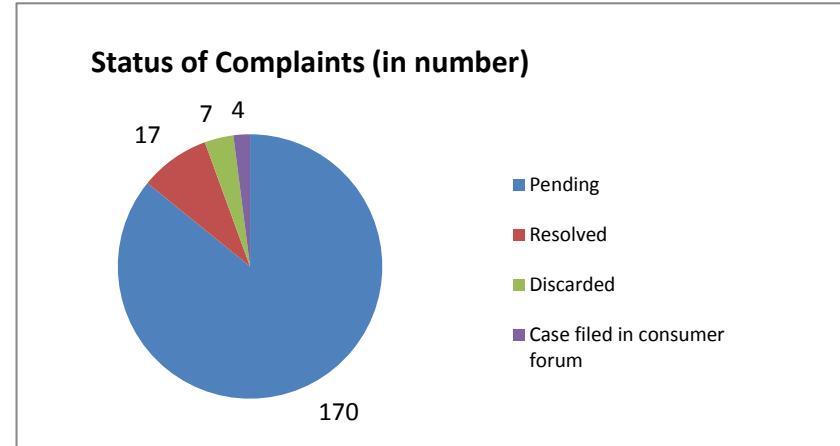
Mode of Complaints (in number)



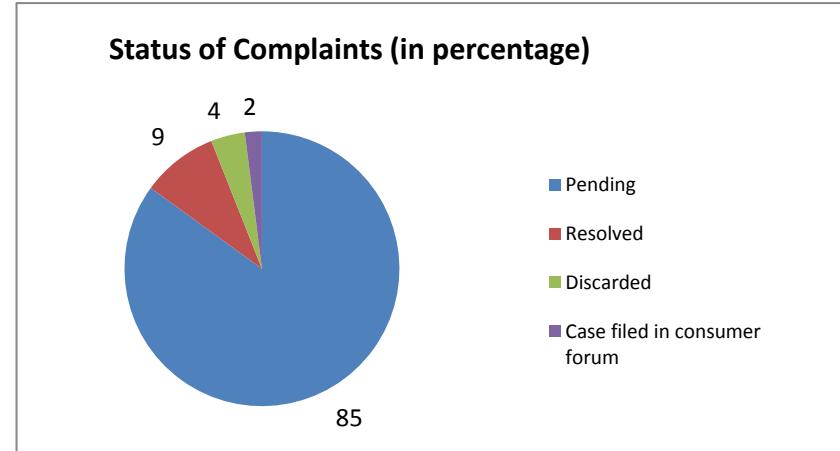
Mode of complaints (in Percentage)	
Letter	42
Email	31
In Person	8
GAMA	19
Total	100



Status of complaints (in Number)	
Pending	170
Resolved	17
Discarded	7
Case filed in consumer forum	4
Total	198



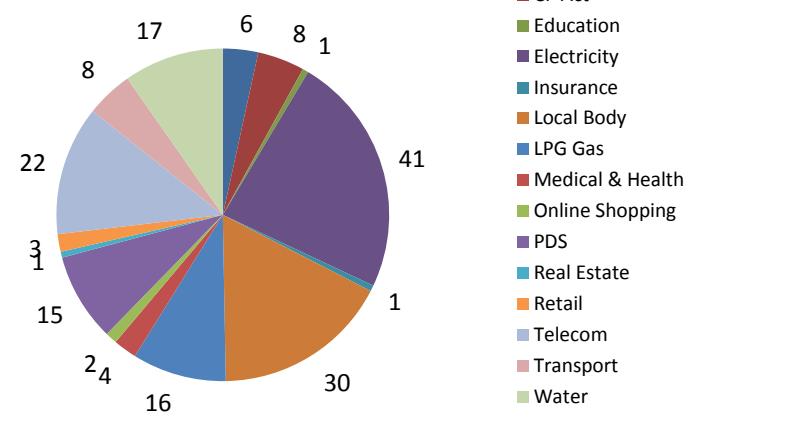
Status of complaints (in Percentage)	
Pending	85
Resolved	9
Discarded	4
Case filed in consumer forum	2
Total	100



Sectorwise Advisories (in Number)

Banking	6
CP Act	8
Education	1
Electricity	41
Insurance	1
Local Body	30
LPG Gas	16
Medical & Health	4
Online Shopping	2
PDS	15
Real Estate	1
Retail	3
Telecom	22
Transport	8
Water	17
Total	175

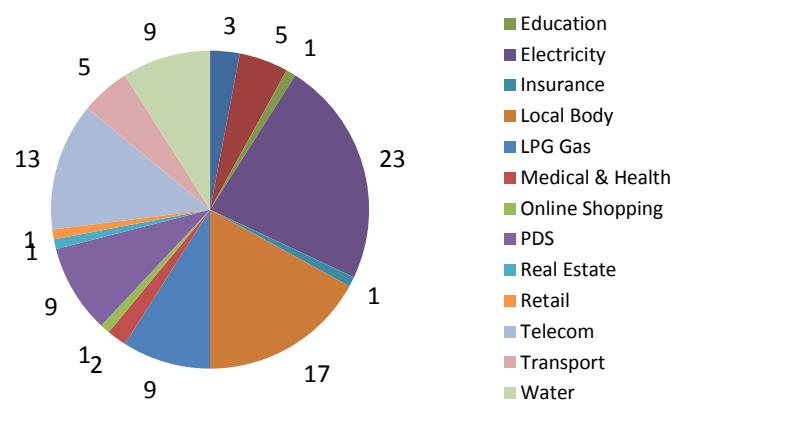
Sectorwise Advisories (in number)



Sectorwise Advisories (in Percentage)

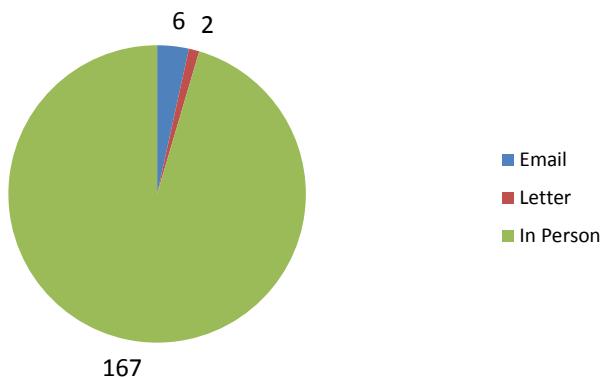
Banking	3
CP Act	5
Education	1
Electricity	23
Insurance	1
Local Body	17
LPG Gas	9
Medical & Health	2
Online Shopping	1
PDS	9
Real Estate	1
Retail	1
Telecom	13
Transport	5
Water	9
Total	100

Sectorwise Advisories (in percentage)



Mode of Advisories (in Number)

Email	6
Letter	2
In Person	167
Total	175

Mode of Advisories (in number)**Mode of Advisories (in Percentage)**

Email	3
Letter	1
In Person	96
Total	100

Mode of Advisories (in percentage)