

About CART

Established in 1983 as a small voluntary group of concerned citizens, Consumer Unity & Trust Society (CUTS) expanded its activities and CUTS CART was set up in 1996 as a programme centre to pursue the cause of common consumers, initially being undertaken by CUTS as the mandate.

The programmes of the Centre are primarily aimed at generating awareness, creating a more responsible society and encouraging changes at the policy level by advocating with the government machinery and sensitising it to the issues of concern of the common man. The Centre has spearheaded several campaigns and pioneered consumer empowerment

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Advancing Safer Roads through Policy Engagement and Speed Management

During July-September 2026, CUTS continued its road safety advocacy efforts with a focus on speed management, road safety legislation, parliamentary outreach, and engagement with key government and technical stakeholders. The quarter reflected CUTS' continued efforts to link evidence, technical expertise, policy dialogue and institutional engagement to improving road safety outcomes in Rajasthan and beyond.

CUTS engaged with the Transport Department, Government of Rajasthan, to explore potential collaboration, working synergies, and funding opportunities for strengthening road safety interventions in the state. CUTS and the IIT Kharagpur technical team also undertook stakeholder consultations from July 29-31, 2026, to gather technical inputs for finalising the Rajasthan State Speed Management Guidelines. These consultations aimed to support evidence-based speed management and improve road-user safety through technically sound and implementable guidelines.

Along with Global Health Advocacy Incubator (GHA) and other Road Safety Network members, CUTS conducted one-to-one outreach meetings with Members of Parliament in Delhi. Discussions focused on speed management, child road fatalities, Child Restraint Systems (CRS), and proposed amendments to the Motor Vehicles Act. Meetings were held with seven MPs, with further follow-up planned.

CUTS team members also met Dr Nitin Gokarn, Chairperson-designate of the National Road Safety Board, to brief him on its road safety work and express its interest in Working Group-01 on Road Safety Users, Licensing and Enforcement. The nomination submitted by CUTS was acknowledged and forwarded to the concerned officials for consideration.

The team also finalised CUTS' six-month road safety work plan for August 2026-January 2027. The plan focuses on key priorities, including notification of State Speed Limit Guidelines, establishment of a State Technical Advisory Group, strengthening of the Rajasthan Road Safety Action Plan 2023-2033, and establishment of a Rajasthan Road Safety Forum.

Through these engagements, CUTS continued to contribute to road safety policy and advocacy by combining research, stakeholder dialogue, technical inputs, and outreach to policymakers for safer mobility and stronger road safety systems.



Local Giving, Collective Change

Under the project ‘Motivations and Impact of Grassroots Philanthropy in Rajasthan,’ work continued during July-September 2026 on documentation, secondary research and stakeholder engagement. Six divisional consultations had been conducted across different cities of Rajasthan, focusing on strengthening grassroots philanthropy, fostering collaboration among local stakeholders, and identifying opportunities to enhance community-led development initiatives.

Secondary research for state-level case studies was conducted, while different states and relevant organisations were explored for engaging local resource persons for state-level case studies. Grassroots philanthropy related news and information is being shared regularly through the CUTS-GPKN e-group, which currently has 770 members.

Community Voices for Better Health Services

The project “Improving Access to Quality Health Services through Community Engagement in Tribal Districts of Rajasthan” concluded on July 31, 2026. During the quarter, the team focused on consolidating the project activities and outputs. The team finalised the final reports, documentation of field experiences and compilation of project learnings.



The State-Level Dissemination Meeting report was finalised and uploaded on the website. The narrative and financial reports covering the project period from August 01, 2024 to July 31, 2026 were submitted to the Commonwealth Foundation on August 25, 2026. The report included supporting documents, a detailed activity report and relevant annexures. The team also initiated work on case studies and successful field examples to capture project outcomes and community-level impact from Pratapgarh and Banswara.

Ensuring Water Quality through Tech-Innovations

CUTS, in partnership with Villgro Foundation, is implementing the WaterLab Programme in Jaipur city in collaboration with the Public Health Engineering Department (PHED), Government of Rajasthan. During July-September, water testing machines were installed at two locations in North and South Jaipur by technical partners Cluix Pvt. Ltd. CUTS coordinated with PHED officials to visit the sites.



A meeting was held with Ajay Singh Rathore, Additional Chief Engineer, PHED on August 07 to share the online access to the WaterLab dashboard, which will help monitor machine functioning and water-quality testing data. The Villgro team visited Jaipur on September 16-17 for a video shoot of the WaterLab programme. CUTS arranged interviews with PHED officials and community members, as well as visits to project sites and PHED water-supply sites.



Safer Roads through Stronger Speed Management

Under the Road Safety Advocacy project, CUTS continued its engagement on speed management, road safety legislation, parliamentary outreach and state-level policy coordination during July-September 2026.

In July, CUTS and the IIT Kharagpur technical team undertook stakeholder consultations to gather technical inputs for finalising the Rajasthan State Speed Management Guidelines.

In August, CUTS, along with GHAI and Road Safety Network members, conducted one-to-one outreach meetings with seven Members of Parliament in Delhi. Discussions focused on speed management, child road fatalities, CRS and proposed amendments to the Motor Vehicles Act. CUTS also submitted its nomination for Working Group-01 of the National Road Safety Board and finalised its six-month road safety work plan for August 2026-January 2027.

Strengthening Telecom Consumer Awareness

CUTS continued its telecom consumer awareness and advocacy work during July-September 2026. A Consumer Awareness Programme was organised at Naya Gaon, Beawar, on July 30, 2026, focusing on tariff and billing in telecom and broadcasting. Participants were briefed on Telecom Regulatory Authority of India's (TRAI) role,

consumer rights, telecom rules and amendments for telecom and broadband service providers.

Another Consumer Awareness Programme was organised at Om Kothari Institute of

Management, Kota on August 20, 2026. The programme focused on tariff and billing, cybersecurity, precautions against cyber frauds and digital arrests, and consumer queries. A quiz was also organised at the end of the programme, with prizes distributed to winning students.



Banking Awareness and Depositor Education

Under the Depositor Education Awareness Fund initiative, all planned activities for the April-June 2026 quarter were completed and reported. Four awareness workshops were organised in Sawai Madhopur, Ajmer, Jodhpur and Jhalawar districts under rural, semi-urban and urban categories.

During the quarter, the team prepared and submitted the quarterly report along with the Statement of Expenditure to the Reserve Bank of India (RBI). The RBI team confirmed receipt of the documents and informed CUTS that they would be reviewed for further updates. Follow-up with RBI officials will continue for renewal of DEAF registration and future engagement.

Clean Energy Tools for Rural Livelihoods

Under the Powering Livelihoods project, field-level engagement continued in July-August 2026 to promote decentralised renewable energy solutions among Farmer Producer Organisations and Self-Help Groups.



10 small meetings were organised in Chittorgarh and Bhilwara to promote DRE solutions, conduct product demonstrations and generate sales leads. In August, another 10 small meetings were organised in the same districts. Stakeholder consultation meetings were also conducted in Bhilwara on August 18, 2026; and in Chittorgarh with government departments, FPO representatives, Villgro Foundation, Council on Energy, Environment and Water (CEEW), and startup representatives including Niyo, Raheja, Rudra and Saptkrishi August 20, 2026. The meetings focused on coordination, product promotion, sales leads, and strengthening implementation.

Building Stronger Fishery Cooperatives

Under the project on strengthening Primary Fisheries Cooperative Societies as Fishery FPOs, work continued on institutional strengthening, documentation and business planning. All 30 Primary Fishermen's Cooperative Societies (PFCs) had been registered and grant applications were submitted on the National Fisheries Digital Platform. Sanction letters for 11 PFCs were received.

The team submitted gap analysis and business plans for 27 PFCs to the Small Farmers' Agri-Business Consortium (SFAC), while bank details of all PFCs were cross-checked and resubmitted as requested. The initiative aims to support fisheries cooperatives in improving their institutional capacity, accessing government support and moving towards organised functioning as Fishery FPOs.

PROJECTS & PROGRAMMES



Clearer Vision for Safer Journeys

The National Truckers Eye Health Programme continued to provide routine screening and eye care services during July-August 2026. In July, the team completed 413 screenings through routine check-ups at the Vision Centre, distributed 169 spectacles and referred one cataract case to a government hospital. In August, 515 screenings were completed, four camps were organised, 174 spectacles were distributed and one cataract case was referred to a government hospital. Across July-August 2026, the programme completed 928 screenings and distributed 343 spectacles. The initiative continues to support safer mobility and improved occupational health for transport workers.



Harvesting Resilience through Oilseed Expansion

Under the Area Expansion of Oilseeds project, follow-up work continued during July-September 2026. The surplus sunflower seed from Gujarat was collected and delivered to West Bengal, and the team submitted the invoice for transportation expenses to ICRISAT for reimbursement. The Utilisation Certificate for Rajasthan was submitted, while work continued on the UC for Gujarat.

UCs from three Gujarat districts had been received, while one UC from Bhavnagar was awaited. The team also continued follow-up with ICRISAT for the final report template and release of the remaining payment under the second instalment.

REPRESENTATION/WEBINARS/MEETINGS/VISITS

- Amar Deep Singh participated in the DD Rajasthan Chaupal Programme and spoke on the 'Role of Civil Society Organisations in Rural Development in Rajasthan' on July 13, 2026. He also attended the Global Green Action Week online meeting on July 17, 2026.
- Amar Deep Singh provided inputs on safer cities in the Technical Advisory Group meeting of SafetiPin on July 23, 2026. He also participated in an online meeting organised by AILSG@100 on "Empowering Local Governments for a Developed India" on July 24, 2026.
- Amrat Singh, Madhu Sudan Sharma, Simi T B, Shreedhara Purohit, Amar Deep Singh and the CRC team participated in a meeting with SaveLIFE Foundation to discuss the Zero Fatality District Programme in Rajasthan and West Bengal on July 07, 2026.
- Khushi Kaur, Rajdeep Pareek and Amar Deep Singh attended an online meeting on the Samhita-CGF Catalytic Grant Programme on July 27, 2026.
- Amar Deep Singh participated in the Stakeholder Consultation on the United Nations Country Analysis for the UN Sustainable Development Cooperation Framework 2028-2032 on August 13, 2026.
- Bipul Chattopadhyay, Amrat Singh and Amar Deep Singh attended an online meeting with MSD for Mothers on August 03, 2026.
- Amar Deep Singh and Simi T B attended the MoEFCC coordination meeting for the parallel session on Ecodesign and Circular Economy on August 06, 2026.
- Bipul Chattopadhyay, Amrat Singh and Amar Deep Singh met Pankaj Verma, Project Manager, FPAI, at the CUTS office on August 17, 2026 to discuss possible collaboration and joint activities.
- Amar Deep Singh participated in the SafetiPin conference at IIC, New Delhi on August 26-27, 2026.

Grahak Sahayta Kendra

Grahak Sahayta Kendra (GSK) is CUTS' consumer support initiative that assists consumers in addressing complaints, seeking grievance redressal, and improving awareness of consumer rights and responsibilities.

During July-September 2026, GSK continued to provide complaint handling and follow-up support to consumers. In July, two slots of consumer complaints received from Reliance Jio as appellate authority were verified. In August, a consumer sought advice regarding a disputed SBI credit card demand of ₹ 35,000, despite having paid ₹ 10,000 for closure of the card around 15 years ago. After receiving no satisfactory response through the RBI Complaint Redressal Portal, the consumer was advised to approach the Consumer Commission for redressal.

- An article authored by Amrat Singh entitled “Why Safe Mobility Is Central to India’s Vision of An Inclusive & Developed Nation” was published on Responsible Us on August 19, 2026. The article highlighted the role of safe mobility in achieving inclusive and developed transport systems.
<https://responsibleus.com/why-safe-mobility-is-central-to-indias-vision-of-an-inclusive-developed-nation>
- Amar Deep Singh wrote an article for Pradeep S. Mehta on Rajasthan-specific initiative on Regulatory Impact Assessment on August 19, 2026.
- Amar Deep Singh wrote an article for Pradeep S. Mehta on Responsible Citizenship on August 20, 2026, focusing on upcoming local bodies elections in Rajasthan.
- Amar Deep Singh wrote an article for Pradeep S. Mehta on India’s Meiji Moment on September 30, 2026, focusing on the vision of Prime Minister Narendra Modi and his government for Viksit Bharat.

Upcoming Events/Project Activities

- Activities under the Road Safety Advocacy project will focus on MP outreach, follow-up with IIT Kharagpur and the Transport Department on finalisation of the Rajasthan Speed Management Guidelines, and implementation of the six-month action plan.
- A Stakeholder Dialogue on Urban Water Quality will be organised under The WaterLab Programme in Jaipur city during the month of October 2026. Different stakeholders, including officials from concerned government departments, CSOs, and field experts will participate in the event.
- Consumer awareness activities under TRAI will continue, including outreach programmes and follow-up with TRAI on future consumer awareness initiatives.
- Powering Livelihoods will continue field-level engagement with FPOs and SHGs, product demonstrations, customer follow-ups, and work towards the next tranche target of 100 product sales.

CART at Social Network

CUTS CART actively engages with a wide audience through various social media platforms to promote consumer rights, good governance, and road safety. Follow us and stay updated:

- Twitter (X): <https://twitter.com/CUTSCART>
- Facebook: <https://www.facebook.com/cutsintcart>
- LinkedIn: [linkedin.com/in/cuts-cart-84b4b02a](https://www.linkedin.com/in/cuts-cart-84b4b02a)
- Instagram: <https://www.instagram.com/cutsint?igsh=OXg3dDR5aDZydTFR>

Besides, CART moderates the following Google e-groups to facilitate knowledge sharing and dialogue:

- CUTSConsumersUp – Focused on consumer empowerment and protection issues across India.
- CUTSGovForum – A platform to discuss news, views, and challenges related to governance in India.
- CUTSRoadSafety – Dedicated to the discussion and dissemination of key issues on road safety.
- CUTS-GPKN – A dedicated platform for sharing insights, research, and knowledge on grassroots philanthropy and community-led development across India.

टेलीकॉम मुद्दों पर उपभोक्ता जागरूकता कार्यशाला का हुआ आयोजन

जनगण न्यूज

जालोर। कंज्यूमर यूनिटी ट्रस्ट सोसायटी, भारतीय दूर संचार विनियामक प्राधिकरण एवं सोशल सर्विस सोसाइटी बीजोवा के संयुक्त तत्वावधान में शांतिनाथ विद्या भारती टी टी महाविद्यालय परिसर में उपभोक्ता जागरूकता कार्यशाला का आयोजन हुआ।

कार्यक्रम के शुभारम्भ पर सोशल सर्विस सोसाइटी के



कंज्यूमर यूनिटी ट्रस्ट, TRAI और बीजोवा के संयुक्त तत्वावधान में टेलीकॉम मुद्दों पर उपभोक्ता जागरूकता कार्यशाला का हुआ आयोजन



जालोर में आयोजित टेलीकॉम मुद्दों पर उपभोक्ता जागरूकता कार्यशाला में उपस्थित अतिथि, विद्यार्थी व प्रतिभागी।

जालोर, 23 सितंबर 2026 (माणकमल भंडारी)

कंज्यूमर यूनिटी ट्रस्ट सोसायटी, भारतीय दूरसंचार विनियामक प्राधिकरण (TRAI) और सोशल सर्विस सोसाइटी बीजोवा के संयुक्त तत्वावधान में शांतिनाथ विद्या भारती टी टी महाविद्यालय परिसर में टेलीकॉम मुद्दों पर उपभोक्ता जागरूकता कार्यशाला का आयोजन किया गया।

कार्यक्रम की शुरुआत में राजकमल पारीक ने अतिथियों का स्वागत किया। राजदीप पारीक ने TRAI के कार्य, टैरिफ और बिलिंग की जानकारी दी।

कार्यक्रम के मुख्य अतिथि के रूप में के.एन. भाटी और विशिष्ट अतिथि रेखा देवड़ा उपस्थित रही। रेखा देवड़ा ने साइबर फ्रॉड, टेलीकॉम और मोबाइल उपयोग संबंधी संकल्प दिलाया।

मुख्य वक्ता माणकमल भंडारी ने साइबर सुरक्षा, साइबर हाइजैक और उपभोक्ता कानून पर मार्गदर्शन दिया। नैसिंह राजपुरोहित ने डीएंडडी, माय स्पीड और संचार-साथी ऐप की जानकारी दी। डॉ. पवन ओझा ने साइबर फ्रॉड से बचाव के उपाय बताए।

BSNL के अशोक कुमार व मनोज कुमार ने विभिन्न योजनाओं की जानकारी दी। द्रोपदी भंडारी ने महिला अधिकारिता योजनाओं की जानकारी दी।

प्रश्नोत्तरी प्रतियोगिता, संजय अ विजेता रहे।

इस कार्यशाला अधिक विद्या भाग लिया।

कार्यक्रम का अशोक परिह

सभी अतिथि संबंधी जा

समाज के नि बताते हुए जासै रखने

सौर तकनीक से खेती होगी आसान और उपज का मिलेगा बेहतर मूल्य, चित्तौड़गढ़ में कार्यशाला आयोजित

सौर ऊर्जा आधारित यंत्रों से किसानों की आजीविका बढ़ाने पर कार्यशाला, उत्पादों का हुआ डेमो



सौर ऊर्जा से किसानों की आजीविका बढ़ाने की पहल, कार्यशाला में आधुनिक यंत्रों का हुआ प्रदर्शन

चित्तौड़गढ़। स्वयं सेवी संस्थान कट्स इंटरनेशनल, विलग्रो एवं सीईईडब्ल्यू के संयुक्त तत्वावधान में कृषि, डेयरी एवं उद्यान क्षेत्र में

में एक कन्वर्जेंस मॉडल के रूप में काम करने का वातावरण तैयार करना है। उक्त प्रशिक्षण कार्यक्रम में स्टार्टअप फर्मों, सप्तकृषि एवं रुद्र सोलर द्वारा सौर आधारित स्प्रेयर, सब्जियों एवं फलों के लिए 200 किलो तक सब्जी कोठी एवं मिनी कोल्ड स्टोरेज सेटअप, सोलर ड्रायर आदि के डेमो किसान उत्पादक संगठनों के प्रतिनिधियों को प्रशिक्षण के माध्यम से रिन्यूएबल एनर्जी के प्रति जागरूक किया गया। कार्यक्रम का संचालन कट्स के उप केंद्र समन्वयक मदन गिरी ने किया। कार्यक्रम में विषयवस्तु आधारित प्रस्तुतीकरण मौसमी कबिजरा ने किया। आत्मा परियोजना के उपनिदेशक ने



निर्णय एफपीओ की आमसभा में लेखा-जोखा पेश कर लिया फैसला किसानों को किराए पर मिलेंगे ट्रैक्टर और थ्रेशर

पत्रिका न्यूज नेटवर्क
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भैसरोड़गढ़, लोटीयाना गांव स्थित देवनारायण मंदिर परिसर में शनिवार को लाण माता किसान प्रोड्यूसर कंपनी बोराव की वार्षिक आमसभा हुई।

सीईओ मुकेश कुमार धाकड़ ने प्रगति रिपोर्ट पेश करते हुए बताया कि एफपीओ ने इस वर्ष 82 लाख रुपए का कारोबार कर 1.66 लाख रुपए का शुद्ध लाभ कमाया है। राजस्थान सरकार के विपणन बोर्ड के सहयोग से



कस्टम हायरिंग सेंटर का शुभारंभ किया गया, जिसके लिए 16 लाख रुपए का अनुदान मिला है। इस सेंटर के तहत किसानों को ट्रैक्टर, मृगफली

थ्रेशर क्राप थ्रेशर, हार्वेस्टर, सीड ड्रिल और स्प्रे मशीन सहित 10 आधुनिक कृषि यंत्र रियायती दर पर किराए पर उपलब्ध कराए जाएंगे। किसान 'पहले

आओ, पहले पाओ' के आधार पर ऑनलाइन आवेदन कर इन सुविधाओं का लाभ उठा सकते हैं।

समारोह को इफको के क्षेत्रीय प्रबंधक अमित बिश्नोई, क्षेत्र प्रबंधक मुकेश आमेठा, सहायक कृषि अधिकारी निर्मला मिणा, जिला परिषद सदस्य अभिषेक जैन, सरपंच अनुराग जैन, पंचायत समिति सदस्य नंदकिशोर मिणा, कट्स के मदनगिरी गोस्वामी तथा कंपनी निदेशकों ने संबोधित किया।

नेजर एम.के. डे के अशोक अपने विचार आधारित कृषि र-प्रसार कर देने के लिए न करने पर मेश आमेठा के सहायक कार्यशाला प्रगतिशील गौर सोलर लिया।