

About CART

Established in 1983 as a small voluntary group of concerned citizens, Consumer Unity & Trust Society (CUTS) expanded its activities and CUTS CART was set up in 1996 as a programme centre to pursue the cause of common consumers, initially being undertaken by CUTS as the mandate.

The programmes of the Centre are primarily aimed at generating awareness, creating a more responsible society and encouraging changes at the policy level by advocating with the government machinery and sensitising it to the issues of concern of the common man. The Centre has spearheaded several campaigns and pioneered consumer empowerment.

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Also at Delhi, Calcutta and Chittorgarh (India); Lusaka (Zambia); Nairobi (Kenya); Accra (Ghana); Hanoi (Vietnam); Geneva (Switzerland); and Washington DC (USA).

Bridging the Last Mile to Better Health

A State-Level Dissemination Meeting under the project “Improving Access to Quality Health Services through Community Engagement in Rajasthan” was organised at Pratapgarh, on June 04, 2026. The meeting focused on improving access to quality health services in tribal areas and strengthening public participation in health service delivery.

The meeting brought together senior officials from the Department of Medical, Health, and Family Welfare, Government of Rajasthan; district-level health officials; representatives from voluntary organisations; frontline workers; community members; and project stakeholders from Pratapgarh and Banswara. The discussions highlighted the importance of community engagement in ensuring that health services reach people at the grassroots level, particularly in tribal and underserved areas.

S N Dholpuria, Joint Director and Nodal Officer of the National Tuberculosis Elimination Programme and TB-Free *Gram Panchayat* Campaign, emphasised that collective participation is essential for building healthier communities. He encouraged wider awareness of health services and called for strengthening TB-free and tobacco-free *Gram Panchayat* campaigns. He also spoke about the harmful effects of tobacco consumption and the need to protect younger generations from addiction.

Dr Jeevraj Meena, Chief Medical and Health Officer, Pratapgarh, underlined the importance of ensuring that health services reach the sub-health centre-level. He stressed that public cooperation and community participation are necessary to make health services more accessible and responsive.



Dr Dinesh Kumar Bhabor, District Reproductive and Child Health Officer, Banswara, highlighted the importance of regular health check-ups for pregnant women, timely immunisation of children, and effective use of nutrition services available through Anganwadi centres. He appreciated CUTS efforts in the tribal districts to improve the outcomes of health schemes.

Amar Deep Singh, Senior Programme Officer, CUTS, presented an overview of the project and highlighted ongoing activities in Pratapgarh and Banswara, including awareness meetings, *Gram Panchayat*-level interface meetings, and citizen monitoring processes across 100 *gram panchayats*. The meeting was attended by 86 participants, including officials from state and district health department civil society representatives, and community members from project areas.

The event helped bring community experiences and official perspectives onto a common platform. It reinforced the need for sustained public participation, stronger frontline coordination, and local accountability to improve health service delivery in tribal regions of Rajasthan.

Local Giving, Collective Change

The sixth Divisional Consultation under the project “Motivations and Impact of Grassroots Philanthropy in Rajasthan” was organised at Bikaner on May 05, 2026. The consultation brought together around 28 participants, including local philanthropists, NGOs, foundations, service clubs, social workers, and trusts.

The consultation successfully brought together diverse stakeholders as guest speakers, including Ramesh Saran, URMUL Trust, Sanjay Shrimali, Ajit Foundation, Pinky Sharma, Saras Foundation, Ravindra Harsh, Nandlal Joshi Charitable Foundation, and Monika Pachisia, Rotary International.

Speakers and participants reflected on local giving practices, community-led initiatives, and the role of trust, collaboration, and local leadership in sustaining grassroots philanthropy. The consultation helped document regional experiences and expand the network of stakeholders contributing to community-led development in Rajasthan.



Safer Roads through Stronger Speed Management

Under the Road Safety Advocacy project, CUTS continued its engagement on speed management, road safety legislation, and parliamentary outreach during April-June 2026. The team facilitated discussions with senior officials of the Transport Department, Government of Rajasthan, and technical experts from IIT, Kharagpur, on speed management guidelines and road corridor interventions.

Two road stretches, Apex Circle to Bombay Hospital Road and Ringus to Salasar State Highway, were identified for pilot safety interventions. CUTS also participated in SMART Advocacy Strategy Review and Planning Meeting, organised by IIT Kharagpur in partnership with the Road Safety Network, Global Road Safety Partnership (GRSP) and the Global Health Advocacy Incubator (GHAi) and contributed to planning coordinated MP outreach ahead of the monsoon session of Parliament.

Strengthening Telecom Consumer Protection

As part of its telecom consumer awareness and advocacy work, CUTS submitted detailed comments on the draft Telecom Consumers Protection (13th Amendment) Regulation, 2026. The comments were submitted in May 2026 on the request of the Telecom Regulatory Authority of India (TRAI) Regional Office, Rajasthan. CUTS also participated in an online meeting and an open house discussion during the quarter.

The engagement reflected continued focus on telecom service standards, consumer rights, and grievance redressal, particularly from the perspective of ordinary consumers who depend on reliable and accountable telecom services.

Harvesting Resilience through Oilseed Expansion

Under the Area Expansion of Oilseeds project, field-level demonstration activities continued across Rajasthan and Gujarat. During April 2026, sunflower and groundnut demonstrations covered a total area of 4,423 hectares across both states. The project also recorded strong digital progress, with 5,901 farmers registered on Krishi Mapper and corresponding field polygons created.

A field visit was undertaken in Rajasthan and Gujarat for documentation and video shooting to capture project learnings and farmer experiences. The initiative is contributing to crop diversification, improved farm productivity, and better use of rice fallow areas.

Community Voices for Better Health Services

Under the project “Improving Access to Quality Health Services through Community Engagement in Rajasthan,” *Gram Panchayat*-level interface meetings were organised across Pratapgarh and Banswara during April-May 2026.

A total of 66 interface meetings were held, reaching more than 2,600 participants, including local community, frontline health workers, PHC representatives, ASHA workers and Anganwadi workers. The meetings created space for communities to discuss health service gaps, share suggestions, and engage directly with local health functionaries.



The quarter culminated in a State-Level Dissemination Meeting in Pratapgarh, which brought together government officials, CSOs and community representatives to discuss ways to improve health service delivery in tribal areas.

Testing Waters, Enabling Solutions

The WaterLab Programme moved forward during April-June 2026 through community interactions, government coordination, and field-level support for installation sites in Jaipur. CUTS coordinated with the Public Health Engineering Department (PHED) for the proposed water quality monitoring intervention supported by Villgro Foundation.

Following meetings with senior officials, official approval was secured to take the intervention forward. In June, CUTS visited installation sites in Murlipura and Sodala areas of Jaipur to support field-level implementation and address challenges faced by the Cluix team. The programme aims to strengthen water quality monitoring through technology, institutional coordination, and community feedback.



Banking Awareness at the Last Mile

Depositor Education Awareness Programmes were organised to strengthen financial literacy and consumer awareness on safe banking practices. In May 2026, two programmes were held in



Shivaad, Sawai Madhopur, and Hingoniya village, Ajmer, with around 50 participants at each location.

The sessions brought together Self Help Group (SHG) women, farmers, students, banking officials, advocates, and local support institutions. Discussions focused on depositor rights, grievance redressal, safe banking practices, and awareness of formal financial services. The programmes helped improve confidence among rural consumers in accessing banking systems and addressing financial service-related concerns.

Clearer Vision for Safer Journeys

The National Truckers Eye Health Programme continued to provide routine vision screening services during April-May 2026. Across the two months, 779 screenings were completed through the Vision Centre, and 318 spectacles were distributed. Cataract cases were also identified and referred to government health facilities for further care.

The programme recognises the close link between driver health and road safety, especially for truckers who spend long hours on the road. By improving access to basic eye care, the initiative supports safer mobility and better occupational health for transport workers.

Building Stronger Fishery Cooperatives

Under the project on strengthening Primary Fisheries Cooperative Societies as Fishery FPOs, all 30 Primary Fishermen's Cooperative Societies (PFCSS) were registered on the National Fisheries Digital Platform. Grant applications were also submitted through the portal, and sanction letters for 11 PFCSS were received. In addition, gap analysis and business development plans were prepared for the societies.

The initiative aims to strengthen the institutional capacity of fisheries cooperatives, improve access to government support, and help societies move towards more organised and market-oriented functioning as Fishery FPOs.

Clean Energy Tools for Rural Livelihoods

Under the Powering Livelihoods project, a kick-start meeting and Training of Trainers was organised at Jaipur with Villgro, Council on Energy, Environment and Water (CEEW), CUTS, Farmer Producer Organisation (FPO) members, and clean energy enterprises on April 23, 2026.

A State-Level Convening organised in collaboration with CUTS, CEEW, and Villgro Foundation at Jaipur on June 03, 2026. The convening brought together representatives from the Department of Agriculture, National Bank for Rural and Agricultural Development (NABARD), Krishi Vigyan Kendra (KVK) Jaipur, Pradhan Mantri Formalisation of Micro Food Processing Enterprises (PMFME), Professional Assistance for Development Action (PRADAN) and other stakeholders. Discussions focused on scaling decentralised renewable energy tools, strengthening farmer livelihoods, and building linkages between technology providers, FPOs and field-level institutions.



Grahak Sahayta Kendra Update

Grahak Sahayta Kendra (GSK) is CUTS CART's consumer support initiative that assists consumers in addressing complaints, seeking grievance redressal, and improving awareness of consumer rights and responsibilities.

During April-June 2026, GSK continued to provide complaint handling and follow-up support to consumers. While no new complaints were received in April, one complaint regarding the delivery of a damaged Hindware product was received in May. After GSK intervened through a formal letter, the company agreed to replace the damaged product. Follow-up actions on previously received complaints continued during the quarter, and the complaint register was duly updated.

REPRESENTATION/WEBINARS/MEETINGS/VISITS

- Simi T B attended a webinar on consumer product safety in informal markets organised by UNCTAD on April 14, 2026. She also attended the Indiaspora 6th Annual Climate Summit on April 17, 2026.
- Amrat Singh visited Digital Green and the PNGRB office at Delhi on April 27, 2026, followed by a visit to the DCM Shriram Foundation on April 28, 2026. He also participated in the State-Level Consultation on "Water and Women: Governance, Climate Change & Well-being" organised by Tarun Bharat Sangh, Jaipur, and Sahbhagi Shikshan Kendra, Lucknow, at Jaipur on May 07-08, 2026.
- Amar Deep Singh attended the National Youth Forum and Coalition Meeting on Digital Health, organised by Path Foundation and Transform Health, at New Delhi on May 29, 2026. He also attended the World No Tobacco Day event organised by Gayatri Parivar in Jaipur on May 31, 2026. Singh spoke on the role of consumer organisations in tobacco control intervention.
- Amar Deep Singh and Khushi Kaur attended the 10th South and South-West Asia Subregional Forum on Sustainable Development virtual multistakeholder consultation on SDG 12 on June 24, 2026. The consultation focused on strengthening partnerships and regional cooperation for advancing the Sustainable Development Goals.
- Amrat Singh, Madhu Sudan Sharma and Shreedhara Purohit participated in the RSN SMART Advocacy Strategy Review and Planning Meeting at IIT Kharagpur Research Park, New Town, West Bengal during June 22–25, 2026.
- Amar Deep Singh supported field-level coordination under the WaterLab Programme through a visit to installation sites in Murlipura and Sodala areas of Jaipur on June 16, 2026.
- Amar Deep Singh participated in the Extraordinary General Meeting and Governing Council Meeting of the Consumer Coordination Council at Delhi Management Association at New Delhi on June 20, 2026.

BRIEFING PAPER/ARTICLES/PODCAST/ DOSSIER

- An article entitled “Missing Sports Infrastructure is a Public Health Risk” by Amar Deep Singh was published in Policy Circle on April 06, 2026. The article highlighted the importance of sports infrastructure as a public health priority and its relevance for community well-being.
<https://www.policycircle.org/opinion/sports-infrastructure-india/>
- An article entitled “India’s food safety gap: Why enforcement alone cannot fix it” by Amrat Singh and Simi T B was published in Policy Circle on April 28, 2026. The article discussed the need to go beyond enforcement and strengthen consumer awareness, regulatory capacity, and food safety systems.
<https://www.policycircle.org/opinion/indias-food-safety-gap/>
- A blog entitled “Scientific Speed Limits in Urban Zones: A Necessary Step Required for Safer Mobility” was written by Madhu Sudan Sharma and Shreni Jani for the Road Safety Network website. The blog focused on the importance of evidence-based speed limits for safer urban mobility.

Upcoming Events/Project Activities

- Further activities under the Road Safety Advocacy project will focus on parliamentary engagement, media advocacy, and discussions on speed management and road safety policy.
- Additional Depositor Education Awareness Programmes will be organised in Rajasthan to strengthen awareness on safe banking practices and depositor rights.
- The WaterLab Programme will continue coordination with Villgro, Cluix and PHED for field-level implementation of water quality monitoring interventions in Jaipur.
- Powering Livelihoods will continue field-level engagement with farmer groups, FPOs, and clean energy enterprises for deployment of decentralised renewable energy tools.
- Further consultations under the Grassroots Philanthropy project will continue to document local giving practices and community-led development models across Rajasthan.

CART at Social Network

CUTS CART actively engages with a wide audience through various social media platforms to promote consumer rights, good governance, and road safety. Follow us and stay updated:

- Twitter (X): <https://twitter.com/CUTSCART>
- Facebook: <https://www.facebook.com/cutsintcart>
- LinkedIn: [linkedin.com/in/cuts-cart-84b4b02a](https://www.linkedin.com/in/cuts-cart-84b4b02a)
- Instagram: <https://www.instagram.com/cutsint?igsh=OXg3dDR5aDZydTFr>

Besides, CART moderates the following Google e-groups to facilitate knowledge sharing and dialogue:

- CUTSConsumersUp – Focused on consumer empowerment and protection issues across India.
- CUTSGovForum – A platform to discuss news, views, and challenges related to governance in India.
- CUTSRoadSafety – Dedicated to the discussion and dissemination of key issues on road safety.
- CUTS-GPKN - A dedicated platform for sharing insights, research, and knowledge on grassroots philanthropy and community-led development across India.

विशेष चर्चा **टीबी मुक्त अभियान को तेज करने पर दिया जोर**

प्रत्येक व्यक्ति को स्वस्थ रखने के लिए सामूहिक भागीदारी आवश्यक

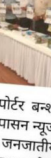
राज्य स्तरीय प्रसार बैठक में जनजातीय क्षेत्रों में स्वास्थ्य सेवाओं की पहुंच बढ़ाने पर जोर



**जमाकर्ता शिक्षा एवं साइबर सुरक्षा पर जागरूकता
कार्यशाला आयोजित**

दैनिक मरु प्रहार/जसराज परि
चामू/ तिवरी (जोधपुर)। फि
पंचायत माणकलाव में रिजर्व
एवं कदस जयपुर के सहयोग
शिक्षा एवं वित्तीय जागरूकता
कार्यशाला का आयोजन कि
का उद्देश्य आम नागरिकों व
डिजिटल लेन-देन, वित्तीय
अपरालों से बचाव के प्रति
कार्यक्रम की शुरुआत मरु
भरत भाटी द्वारा स्वागत र
जयपुर के प्रतिनिधि रा
को रिजर्व बैंक ऑफ
शिक्षा एवं जागरूकता
देते हुए बताया कि इस
को बैंकिंग सेवाओं एवं
जागरूक बनाना है।
माणकलाव शाखा के
ने बचत खाता, सार
एटीएम उपयोग, पासवर्ड

जनजातीय क्षेत्र में
डॉक्टर धौलपुरिया



स्वास्थ्य सेवाओं
प्रचार प्रसार हो उ
और तंबाकू मुक्त
अफ़्रीकान को गति
सबको प्रेरित किया
राज्य कार्यक्रम अ
नरेंद्र सिंह ने तंबाकू
दुष्प्रचाराणामों के बारे में
गानकारी देते हुए ब
गली पीड़ी को नशी
वन से मुक्त कर स्व
स्थापना करने की अपे
अगस्त पर प्रताप

का अत्यधिक डॉक्टर दिनेश कुमार भाभोर ने मातु की 100 ग्राम पंचायतों में ग्राम रहने टीबी मुक्त एवं शिशु स्वास्थ्य पर अत्यधिक ध्यानस्त स्तर पर जागरूकता बैठकें ग्राम पंचायत जोर देकर कहा कि गर्भवती नागरिक निरीक्षण समितियाँ पर धन के लिए महिला की हर जांच और बच्चों का आसुक्ष्णिक द्विपक्षीय परिचर्चा का एनटीसीपी के टीकाकरण सुनिश्चित करने के के बैठकों के आयोजनों की जानकारी से होने वाले आवश्यकता सुनिश्चित करने के आगे आने की दी। इस अवसर पर ग्राम स्वास्थ्य विस्तार पूर्वक महिला एवं बाल विकास विभाग के मीणा एन टी बी नेडी ने टीबी पर लिए कि आने उपनिवेश करण सिंह डामोर ने अपनी प्रस्तुति दी। गणेश लाल ने पदार्थों के कां की बच्चों और महिलाओं का डामोर, मालीमर एंजन बाई, धौली ग्राम समाज की पीपल भोजन मिले एवं आननबाडी बाई ने भी विचार व्यक्त किया। का व्यक्त की। केंद्र पर मिलने वाली सुविधाओं का डामोर, मालीमर एंजन बाई, धौली ग्राम जिले के अधिक से अधिक लाल लेने की भरतपुर, भीलवाड़ा, एवं उदयपुर जिले की स्वयंसेवा संस्थाओं के अतिरिक्त अतिरिक्त अधिकारी,

अभिमत

खेल बुनियादी ढांचे की कमी सार्वजनिक स्वास्थ्य का जोखिम

कट्स इंटरनेशनल में वरिष्ठ कार्यक्रम अधिकारी उस तरफ ध्यान दिला रहे हैं जिस तरफ नीति निर्माताओं का ध्यान अक्सर नहीं जाता है। सं.

सा प्रतिपात हिस्सा खुली और सार्वजनिक जगहों, जिनमें पार्क और खेल के मैदान शामिल हैं के लिए प्रारंभित किया जाना चाहिए। भारत के शहर इस लक्ष्य को पूरा करने में देर रहे जाते हैं। अधिकृत गाइलाइंस अनुसार, हर व्यक्ति के लिए लगभग से 12 वर्ग मीटर खुली जगह होनी चाहिए। ज्यादातर शहर इस मानक को पूरा नहीं कर पाते। जहां पार्क हैं, वही खेल के मैदान बहुत कम हैं। वाला एक साफ-सबरा पार्क, गोलेप्रोम, नेट और कस्तर के से लैस एक स्थान खेल के की जगह नहीं ले सकता। जीवमण्डली, स्क्रीन पर ज्यादा बिताया और बाहर की चीजों में कमी आती है।

जमाकर्ता शिक्षा एवं साइबर सुरक्षा पर जागरूकता कार्यशाला आयोजित

माणकलाब सोसाइटी के संविानवृत्त प्रबंधक बलदेव राम ने साइबर सुरक्षा विषय पर जनकपुरी देते हुए लॉटी फ्राय, मनी म्यूल, सिम स्वीपिंग, एटीएम काई स्क्रीमिंग एवं साइबर ओरेस्ट जैसे ऑनलाइन अपराधों से बचाव के उपाय बताए। कार्यक्रम की मॉनिटरिंग के लिए रिजर्व बैंक ऑफ इंडिया से चिराग वैध भी उपस्थित रहे। कार्यक्रम की अध्यक्षता सरपंच पन्नालाल ने की। अंत में संविता ने प्रतिभागियों से फीडबैक प्राप्त कर कार्यक्रम का