

May 9, 2012

George Cheriyan
Director, CUTS International &
Head, CUTS Centre for Consumer Action, Research & Training (CUTS CART)
277, Sindhi Colony, Bhaskar Marg, Bani Park
Jaipur 302 016, India

Sub: Grant of 10,035 USD towards 'Assessing the impact of social accountability tools in the service delivery of MGNREGS through a short action research in Rajasthan, India'

Dear Mr. Cheriyan,

The Affiliated Network for Social Accountability (ANSA) – South Asia Region (SAR) housed at the Institute of Governance Studies (IGS), BRAC University is pleased to provide Consumer Unity & Trust Society (CUTS) a grant of 10,035 USD (Ten Thousand and Thirty Five US Dollars) towards 'Assessing the impact of social accountability tools in the service delivery of MGNREGS through a short action research in Rajasthan, India'

1. Term

The term of the ToR is from May 2012 to July 2012.

2. Deliverables

The objective of this short term action research is to assess the impact of social accountability tool (Community Score Card), used during the main phase of CUTS CAG project in partnership with ANSA SAR during 2010-12, in the service delivery of Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) in Rajasthan, India. The action research will be done by using the approach of experimental v/s control group. Experimental group is where CSC process was taken place under the ANSA supported intervention and control group where CSC process was not taken place. A comparative study will be done to see the difference in both places.

In particular CUTS will be responsible for

- Defining the methodology of the research
- Conducting the repeat of score card
- Conducting Citizens Report Card and Interviews
- Conducting Stakeholder Consultation with gathered and analyzed
- Preparing the final Report based on the information / evidence from ground and feedback from all stakeholders




3. Payment terms

The Affiliated Network for Social Accountability- South Asia Region will transfer 10,035 USD (ten thousand and thirty five US Dollars) in the first tranche within fifteen days of signing this contract.

If the terms and conditions are acceptable to you, kindly return one copy duly signed in return of your acceptance.

For ANSA-SAR, IGS, BRAC University

For CUTS International


Sukhendra K Sarkar
Treasurer
BRAC University

George Cheriyan
Director
CUTS International

Brief Proposal

Assessing the impact of social accountability tools in the service delivery of MGNREGS through a short action research in Rajasthan, India

1. Background

Consumer Unity & Trust Society (CUTS) in partnership with Affiliated Network of Social Accountability in South Asia Region (ANSA-SAR) implemented a project in Rajasthan in which the skill to utilize Community Score Card (A social Accountability tool) was developed among a cadre of people who utilized this tool in MGNREGS with multi-pronged agenda of improving the service delivery, enhancing the voice of wage seekers, awareness on entitlements, holding the public service accountable, improving the relationship between community and service providers and many more.

Under the project 66 representatives of Civil Society Organisations (CSOs) from all 33 districts were trained in Community Score Card (CSC). CSC is a tool, which generates qualitative data regarding implementation of any service delivery. The trained people applied this tool in two *gram panchayats* of every district of Rajasthan. Finding of the project shows the steep decline in the implementation of MGNREGS in Rajasthan. There is debate going on in the state about the issues. Other than these findings, the feedback also came from service providers' side shows that there is improvement in delivery of services. To see the impact of the CSC process, a short term action research is proposed to ANSA SAR.

2. Project Objectives

Objective of this short term action research is to assess the impact of social accountability tool (Community Score Card), used during the main phase of CUTS CAG project in partnership with ANSA SAR during 2010-12, in the service delivery of Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) in Rajasthan, India,

3. Project Activities

- **Methodology of the research**

Action research will be done by using the approach of experimental v/s control group. Experimental group is where CSC process was taken place under the ANSA supported intervention and control group where CSC process was not taken place. A comparative study will be done to see the difference in both places. Trained facilitator on CSC will be involved in the study with the research team.

- **Selection of the Gram Panchayats**

66 Gram panchayat (GP) of the Rajasthan was selected for CSC process in last phase. 15% of these GPs will be selected as experimental group for the assessment, which is coming around 10 GPs. Same number of the GPs will be selected as controlled group, where CSC process was not taken place. Total 20 GPs will be covered under the study. Both GPs will from the same blocks of selected district.

- **Repeat score card**

A repeat score card process will be conducted in 10 selected GPs from experimental group by the facilitator trained by the CUTS. The process will helpful to mobilise community and service providers to gather again and to discuss the issues related to services.

- **CRC and Interviews**

Five service providers in each GP including *Sarpanch*, Deputy *Sarpanch*, Secretary, Assistant Secretary and mate will be interviewed. Citizen report card (CRC) which is a tool of social accountability will be used for gathering feedback of beneficiaries of targeted *Gram Panchayats*. 75 CR C will be conducted in each GPs. 1500 will be the total sample size for CRC. Questionnaires will be prepared by CUTS. In selected Gram Panchayats of experimental group, repeat score card will be conducted to check the current status of the services under MGNREGS.

- **Data collection and analysis**

CSO partner those were involved in CSC process will be involved in collection of the data in both experimental and controlled groups. Before initiating the process, these CSOs will be given orientated about data collection. Analysis of the data will be done by the CUTS.

- **Consultations with stakeholders**

Draft of the analysed data will be shared with various the stakeholders including CSOs, service providers and others to get their feedback and comments, which will be incorporated in final report.

- **Preparing the final Report**

After getting the suggestions and feedback from the stakeholders, final draft of study will be prepared by CUTS.

4. Summary of Budget

(Total budget of the research project will be INR 5, 26,313.00 Detail of the budget is given below)

Item	Amount	Amount
I. Personnel Costs		78,750
Project Coordinator (3 months @ Rs. 30,000 x 25% Time)	22,500	
Assistant Project Coordinator (3 months @ Rs. 25000 x 75% Time)	56,250	
II. Programme Costs		4,22,500
Orientation of the facilitators	30,000	
Developing and printing of questionnaires (CRC and Interviews)	10,000	
CRC data collection (20 GP * 75 * Rs. 75)	1,12,500	
Conducting repeat CSC in experimental group (10 CSC @ Rs.12,000)	1,20,000	
Conducting Focus Group Discussion in control group (10 FGD * @ Rs.10,000)	1,00,000	
Stakeholders Consultations	30,000	
Final report preparing and distribution	20,000	
Total		5,01,250
Overheads (5% of total)	25,063	
Grand Total	INR	5,26,313
(US\$1=INR 52.45)	US\$	10,035

5. Time Line:

Sr.	Activity	Month		
		1	2	3
1	Orientation of the CSO partners	√		
2	Developing and printing the questionnaires	√		
3	CRC data collection		√	√
4	Repeat CSC implementation in NREGS		√	√
5	Stakeholders Consultations			√