

## World Consumer Rights Day, 2013

Theme: 'Consumer Justice Now'

18<sup>th</sup> March 2013

Hotel Country Inn & Suites, Khasa Kothi, Jaipur

### PROGRAMME SCHEDULE

9.30 AM onwards	<b>Registration</b>	
10.30 am	<b>Tea</b>	
	<b>Inaugural Session</b>	
11.00-11.10	Welcome	Mr. <b>Deepak Saxena</b> , Sr. Programme Coordinator, CUTS
11.10-11.20	Opening Remarks	Mr. <b>George Cheriyan</b> , Director, CUTS
11.20-11.30	Address by the Chair	Mr. <b>M L Mehta</b> , President, CUTS-International
11.30-11.45	Inaugural Address by Chief Guest	<b>Dr. Lalit Mehra</b> , IAS Pr. Secretary, Dept. of Food, Consumer Affairs and Civil Supplies, Govt of Rajasthan.
11.45-11.55	Presentation of Mementos and Certificates and release of advocacy document	District Partners of GRANIRCA, State Partner of ConsumersUp and selected Consumer Activists.
11.55-12.05	Keynote Address by Guest of Honour	<b>Mr Amrit Lal Saha</b> Chairperson, Consumer Coordination Council (CCC) of India
12.05-12.15	Special Address	<b>Ms. Ruth Anna Buettner</b> , Program Director, Consumer Policy & Protection GIZ, New Delhi
12.15-12.20	<b>Break</b>	
	<b>Panel Discussion</b>	<b>Theme: <i>Consumer Justice Now</i></b>
12.20-12.30	Address by the Chair	<b>Mr Rajendra Prasad Bora</b> , Senior Journalist, Jaipur
12.30-12.50	Story Telling	Four Selected persons (5 minutes each)
12.50-13.00	Panelists	<b>Dr. Poonam Pandey</b> , Technical Expert, GIZ, New Delhi
13.00-13.10		<b>Ms. S. Saroja</b> , Consumer Awareness Group, Chennai
13.10-13.20		<b>Dr. Keya Ghosh</b> , Director, CUTS, Kolkata
13.20-13.30	Summing up & Vote of Thanks	<b>Mr. Amarjeet Singh</b> Project Coordinator, CUTS
13.30	Lunch	