

**District Partner's Meeting**  
February 24, 2010, Jaipur

**Proceedings**

After formal introduction, George Cheriyan, Director briefed about the past experiences and interventions made by CUTS on consumer protection issues and requested them to extend their full support to make the project a success. Further, he elaborated that denial of justice and socio-economic oppression of the vulnerable groups, particularly in rural areas, remains unabated even though the government has established several legal instruments to address these. One of the reasons for the persistence of injustice involving the under-privileged classes is their lack of access to adequate information, improper understanding about the redressal mechanism/procedure as well as other socio-economic vulnerabilities of individuals and households. At the same time, emergence of second-generation issue is also becoming a serious, which needs to be tackled on a priority basis. He stated that under the project consumer's voice could be strengthened through capacity building, networking and awareness generation.

GRANIRCA team provided a brief overview of the project through power point presentation. After the presentation, team members presented the evaluation of survey which was conducted to shed light on the low level of awareness of district partners on consumer protection issues. Simultaneously, budgetary provisions under the project were also disclosed in the meeting and the process to apply for honorarium and activity cost was discussed in detail with district partners. Queries raised by the partners were also resolved.

Copy of MoA and Terms of Reference (ToR) was handed over to partners with adequate time to read and raise any query/objection on signing the same. The meeting concluded after signing of MoA.

Participants were requested for their active participation in the project activities along with upcoming project launch meeting in Jaipur, on March 17, 2010.