

## Log Frame Matrix

### “Reforming the processes in the rural development department through policy dialogue and civic engagement, based on RTI Act (2005) in Rajasthan, India”

*Project Duration: One year (From May 01, 2009 to April 30, 2009)*

Narrative Summary	Verifiable Indicators (Baseline and Target values will be established thru a baseline survey at start of project).	Means of Verification	Important Assumptions
<p><b>Project Goal (Impact)<sup>1</sup>-</b></p> <ul style="list-style-type: none"> <li>• Contribute to reduced corruption in processes of NREGS, Swarna Jayanti Swarojgar Yojana (SGSY) and Indira Aavas Yojana implemented by the Panchayat Raj and Rural Development Department in the state of Rajasthan, India.</li> </ul>	<ul style="list-style-type: none"> <li>• Number of effective actions taken by the Department to curb corruption in the target Schemes.</li> <li>• Percentage of citizens who report that corruption in the PR&amp;RD department is decreasing/increasing/about the same.</li> <li>• Number of model gram panchayats established following the project example.</li> </ul>	<ul style="list-style-type: none"> <li>* Review of relevant Studies and surveys. Information obtained from the department using RTI.</li> <li>* Information provided by the department using the RTI. Baseline before advocacy. End of project after advocacy.</li> <li>* RTI Ground Realities and corruption vulnerability survey at beginning and end of project.</li> <li>* Initiatives taken by RD deptt. for developing more model Gram Panchayats in the state.</li> </ul>	<ul style="list-style-type: none"> <li>• Availability of relevant studies.</li> <li>• Department level changes are a long-term process. Significant impact can only be made through a succession of projects over many years.</li> <li>• The electoral process will provide political will and incentive for reform.</li> <li>• High-level leadership of the PR &amp;RD department will remain committed to dialogue and reform.</li> </ul>

<sup>1</sup> The Project Impact is expected to be visible only after several years of advocacy by citizens against corruption.

**Project Outcomes (expected by end of the project).**

- Reduced incidence of bribery/corruption experience by the project area citizens for service delivery under the targeted schemes of the PR and RD department.
- Transparency and accountability in the target schemes increased through increased use of the RTI act.

- Percentage of project area citizens who report paying a bribe to obtain benefits under the Schemes.
- Data related to percentage of surveyed beneficiaries and bribe paid by them on an avg. for availing the facilities of select schemes and extrapolation with total expenditure of schemes and total no. of beneficiaries in interventional area.

Percentage of respondents (beneficiaries and providers) who found the use of RTI Act to be effective in curbing corruption in letter and spirit, at various levels of execution of target

- RTI Ground Realities and Corruption Vulnerability Survey of randomly selected citizens in the project area. Survey to be done at the start of the project and at the end of the project.. The survey will include a broader set of questions on the services under the scheme e.g. time taken, steps involved, user satisfaction, transactions costs etc. ,
- Information obtained from the department on funds disbursed under the scheme and estimating the proportion affected by corruption by using the survey data.
- An evaluation form to obtain feedback from the citizens and service providers reached by the CGCC, RAIC, and block level consultations.

- Government will take number of initiatives for sincere and effective implementation of provision of the RTI Act
- Active involvement and cooperation of various stakeholders
- Most of the beneficiaries and service providers will give feedback after their resolved grievances.

<ul style="list-style-type: none"> <li>• Citizens in the project area are able to obtain corruption free services through empowered network of the CGCCs, CSOs &amp; other interested citizens that do advocacy at multiple levels and play the role of ‘watchdog’.</li> </ul>	<p>schemes.</p> <ul style="list-style-type: none"> <li>• Percentage of increase in RTI awareness, use and resolution.</li> <li>• Percentage of respondents (users and service providers) who regard CGCC assistance, and orientation/consultations events to be effective to help citizens obtain corruption free services.</li> </ul>	<ul style="list-style-type: none"> <li>• CART records and RGR and Corruption Vulnerability Survey.</li> <li>• Documented ‘cases’ of enhanced service delivery</li> </ul>	
<p><b>Project Output</b></p> <ul style="list-style-type: none"> <li>• RGR and corruption vulnerability survey.</li> <li>• RTI Advisory and Information Centre established by 1<sup>st</sup> month after project start and a RTI Tool kit produced by last of 11<sup>th</sup> month of the project.</li> <li>• Formation of 17 CGCCs (35 members) and a Network of CGCC, CSOs and other interested individuals to work together for transparency and accountability in target schemes using RTI.</li> </ul>	<ul style="list-style-type: none"> <li>• Survey completed by 1<sup>st</sup> quarter.</li> <li>• Frequency of use and feedback from users.</li> <li>• Number of CGCCs and Networks established</li> <li>• Report on activities undertaken by them.</li> </ul>	<ul style="list-style-type: none"> <li>• Survey succeeds in providing baseline information for the results framework and project work program.</li> <li>• Monthly progress report. A user feedback from.</li> <li>• Quarterly progress reports on regular interface of the network/CSOs/CGCCs/ people with government officials and policy makers.</li> <li>• Citizen’s Report Card</li> </ul>	<ul style="list-style-type: none"> <li>• Government officials will be cooperative and proactive to implement changes in the system</li> <li>• Regular feedback from the CSOs, CGCCs etc</li> <li>• Informed reporting in the media</li> <li>• The <i>panchayati raj</i> representatives and <i>panchayat</i> secretary will be adaptable to changes and will remain in the position until the end of the project period and continue active involvement beyond the term.</li> </ul>

<ul style="list-style-type: none"> <li>• Two Model RTI <i>Gram Panchayat established</i></li> <li>• About 340 RTI Applications filed.</li> <li>• At least 30 dialogue/peer learning events (2 district, 17 block level, one mid term dissemination cum advocacy, one final state level advocacy meeting, one exposure visit and 8 FGDs) process with policy makers and implementers and citizens to share their views and peer learning.</li> <li>• A set of Recommendations for Simplified &amp; transparent Service Delivery Processes</li> <li>• At least 85 (05 per CGCC) Documented Case Studies of obtaining corruption free services under target schemes.</li> </ul>	<ul style="list-style-type: none"> <li>• For the target schemes, percentage of citizens reporting (a) satisfaction with bribe free delivery of services; (b) timeliness in service delivery; and (c) satisfactory quality.</li> <li>• Number of RTI applications and Number of applications leading to satisfactory resolution</li> <li>• Number and quality of dialogue events</li> <li>• CART report to the department</li> <li>• Number of case studies Instances of proactive disclosure</li> <li>• Number of Newsletters issued (4000)</li> </ul>	<p>(CRC) at Model Gram Panchayat level- baseline and project end survey.</p> <ul style="list-style-type: none"> <li>• CART progress reports.</li> <li>• CART Records</li> <li>• CART progress report</li> <li>• CART progress and completion report.</li> <li>• CART progress report</li> </ul>	
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<ul style="list-style-type: none"> <li>• 04 Quarterly Newsletters</li> </ul>			
<p><b>Project Activities/ Inputs</b></p> <ul style="list-style-type: none"> <li>• Creating RTI Advisory and Information centre</li> <li>• Research for Situation/Problem Analysis and Strategy Formation for the core objectives as baseline and at end level.</li> <li>• Building and empowering network of CSOs, CGCCs and people.</li> <li>• Activities related to developing two Model RTI Gram <i>Panchayats</i>.</li> <li>• Initiating, scaling up and sustaining the dialogue process among stakeholders and policy makers (30 dialogue/per learning events)</li> <li>• Documenting of case studies</li> <li>• Internal M &amp; E Activities</li> <li>• Exposure Visit</li> <li>• Developing RTK</li> </ul>	<ul style="list-style-type: none"> <li>• Advises and information on RTI Act given.</li> <li>• Obstacles in achieving transparency and the areas in need of more transparent efforts are identified.</li> <li>• CSOs and CGCCs are acting as facilitators</li> <li>• Dialogue process initiated and continued</li> </ul>	<ul style="list-style-type: none"> <li>• Record of number of requisitions received for advise and Information and their disposal</li> <li>• Identified problems and areas in the analytical report</li> <li>• List of CSOs and CGCCs, who are part of the network</li> <li>• Event Reports, photographs, media clippings</li> </ul>	<ul style="list-style-type: none"> <li>• All funds will be available on time.</li> <li>• The capable project personnel for executing the activities will remain consistent and in place</li> </ul>