

Event Report

‘Divisional Level Training Workshop on Community Score Card (CSC)’

Hotel Sahara Palace, Jodhpur, Rajasthan
2-5 February 2011

Under the Project

‘Developing a culture of good governance and accountability in the state of Rajasthan, India through involving CSOs and building their capacity with a focus on improving the public expenditure outcomes’



Organised by

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Background

To develop a culture of good governance, there is need for a cadre of people, who are deep rooted in society, having enough capacity and are ready to bear flag of good governance. After testing the potential of Community Score Card (CSC) in improving public expenditure outcome, the need was felt for a cadre of people, who can further use and implement the CSC in various service deliveries to improve



outcomes. CUTS has taken this initiative and implementing a project *'Developing a Culture of Good Governance and Accountability in the State of Rajasthan, India through Involving CSOs and Building their Capacity with a Focus on Improving the Public Expenditure Outcomes'* with the support of Affiliated Network of Social Accountability in South Asia Region (ANSA-SAR).

Under the project a four-day divisional level training programme was organised by CUTS on February 2-5, 2011 at Hotel Sahara Palace, Jodhpur Rajasthan.

Participation

Representatives from each of the district comes in Jodhpur division, have been imparted training on Community Score Card. Total 13 participants, who are mainly representatives from different partner organizations based in districts covered in these divisions were trained in the workshop.

Om Prakash Arya and Amar Deep Singh of CUTS along with Tejveer Choudhary, NIDAN Sansthan, Jodhpur who were trained during State Level ToT, acted as a resource person for the training. George Cheriyan, Director, CUTS International provided necessary guidance and attended the last day of the training and the valedictory session.

Training

Before starting the training, participants were asked about their expectations from the training. The participants were mainly interested to learn the CSC process and use of social accountability tools for improving governance. They were briefed about the governance issues and concept of accountability in present scenario. They were also informed that CSC is an instrument or tool for all stakeholders of any project to ensure accountability, transparency and responsiveness from service providers at the local level. Participants were provided the training manual prepared in Hindi language and some other publications related to the governance.



During the First two days, participants learned about the objective of CSC process and six major steps of CSC. These steps are mentioned as below:

- Preparatory groundwork and organisation of community gathering
- Input-tracking scorecard
- Performance scorecard by community
- Self-Evaluation scorecard by service providers
- Interface meeting and action planning



Field Exercise

Out of the 4 days training programme, one day participants were taken for field exercise to use their learning in practical. The field exercise was done in Jur Gram Panchayat of Bawari Block, Jodhpur. Ground level preparatory work for conducting the field exercise was done prior to the training programme. All the participants were divided into the groups and assigned an MGNREGS work to conduct real CSC exercise. The participants were also given cases prepared on the basis of information collected from the Gram Panchayats to get familiar with the context. The ground level preparatory work for both the exercises was done earlier by the team of CUTS.

During the CSC exercise, each participant was assigned responsibility, according to their learning to perform. The necessary background information regarding the Gram Panchayat and selected NREGA work was also provided to the participants as mentioned below.

Details of the work taken for CSC exercise

Jur Gram Panchayat, Bawari Block, Jodhpur

Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is being implemented in all the districts of the country. Under this scheme, village council takes decisions regarding various development activities in the Gram Panchayat which is further approved by various NREGA officials at the block and district level. **Pond construction work** under NREGA is one of the development work under implementation, has been taken for assessing the components of service delivery and entitlements under NREGA in Gram Panchayat *Jur* in *Bawari* block of Jodhpur district.



Jur Gram Panchayat is 42 Kms away from the district head quarter. This Gram Panchayat is having 9 elected representatives of Panchayati Raj Institution (PRI). Besides this, Panchayat Secretary and Asst. Secretary are two people appointed by Government to look after various activities at the village Panchayat level. All these members act as service providers. *Jur* is

having about 1000 households with the population of around 5090. Out of these only 1055 have Job Cards, which is precondition to get work under NREGA. Sohalal Bishnoi is Sarpanch, Rajesh Parihar is Panchayat Secretary, Srawanlal is Assistant Secretary of the *Jur* Gram Panchayat.

Name of Work: Pond construction work in Jur
Starting Date: 19.04.2010
Technical Sanction Date: 518/10.03.2009
Sanctioned Amount: 12.05 Lac
(Labour: 8.35 Lac; Material: 4.15 Lac)



Valedictory Session

On the Last day of the training, participants were asked to share their experience of conducting CSC exercise on actual work of NREGA. Resource persons of the training shared their observation of CSC exercise.

In valedictory session, the participants were asked to provide their feedback about the training. The participants provided positive responses in their feedback and stated that this training would be very helpful in their work on governance. All participants were also awarded by the certificate of participation.



Results

The concept of social accountability and methodology of CSC have been started to percolate down to the level of *Gram Panchayats* (Village Councils). The participants were found confident enough to conduct CSC not only in NREGS but in other schemes also. Few of the participants were very enthusiastic about the tool and promised to use the tools in other areas of development and to empower the community for building the relations and improving the service delivery in their areas of operation.

**List of Participants
DLT on CSC in Jodhpur, Rajasthan**

S.No.	Participant	Organisation	District
1.	Ram Kishore Deore	NIDAAN Sansthan	Jodhpur
2.	Parma Burbar	Samaj evam Paryavaran Vikas Sansthan	Jodhpur
3.	Ashok Kumar Paliwal	Jan Kalyan Sansthan	Jaisalmer
4.	Raga Ram	Nav Yuvak Madal Sansthan	Jaisalmer
5.	Sankla Ram Parihar	'SANKALP' Sansthan	Jalore
6.	Hanumant Singh Mahecha	Watershed Consultant Organistaion	Jalore
7.	Taga Ram	Rural Education Development Society (REDS)	Barmer
8.	Imdad Khan Nohri	Society to Uplift Rural Economy (SURE)	Barmer
9.	Shiv Ratan Pareek	Navjyoti Vikas Sansthan	Pali
10.	Laxman Singh	Janchetna Sansthan	Sirohi
11.	Vijendra Choudhary	Karmanya Seva Bhawi Samajik Chetna Sanstha	Baran
12.	Inder Singh Solanki	Suchita Kripalani Gram Viskas Sansthan	Jodhpur
13.	Soma Ram	GRAVIS	Jodhpur