

Event Report

‘Divisional Level Training on Community Score Card (CSC)’

Hotel Natraj, Churu, Rajasthan
7-10 March 2011

Under the Project

‘Developing a culture of good governance and accountability in the state of Rajasthan, India through involving CSOs and building their capacity with a focus on improving the public expenditure outcomes’



Organised by

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Background

To develop a culture of good governance, there is need for a cadre of people, who are deep rooted in society, having enough capacity and are ready to bear flag of good governance. After testing the potential of Community Score Card (CSC), in improving public expenditure outcome, the need was felt for a cadre of people, who can further use and implement the



CSC in various service deliveries to improve outcomes. CUTS has taken this initiative and implementing a project *‘Developing a Culture of Good Governance and Accountability in the State of Rajasthan, India through Involving CSOs and Building their Capacity with a Focus on Improving the Public Expenditure Outcomes’* with the support of Affiliated Network of Social Accountability in South Asia Region (ANSA-SAR).

Under the project a four-day divisional level training programme was organised by CUTS on March 7-10, 2011 at Hotel Natraj, Churu, Rajasthan.

Participation

Representatives from each district comes in Bikaner division, have been imparted training on Community Score Card. Total 10 participants, who are mainly representatives of different partner organizations based in districts covered in Bikaner division got trained in the workshop. Training was appreciated by the participants.

Om Prakash Arya and Amar Deep Singh of CUTS were the resource persons for the training. George Cheriyan, Director, CUTS International provided necessary guidance and attended the last day of the training and the valedictory session.

Training

Before starting the training, participants were asked about their expectations from the training workshop. The participants were mainly interested to learn the CSC process and use of social accountability tools for improving governance. They were briefed about the governance issues and concept of accountability in present scenario. They were also informed that CSC is an instrument or tool for all stakeholders



of any project to ensure accountability, transparency and responsiveness from service providers at the local level. Participants were provided with the training manual prepared in Hindi language and some other publications related to the governance.

First two days, participants learned about the objective of CSC, process and six major steps of CSC. These steps are as mentioned below:

- Preparatory groundwork and organisation of community gathering
- Input-tracking scorecard
- Performance scorecard by community
- Self-Evaluation scorecard by service providers
- Interface meeting and action planning

Field Exercise

Out of the 4 days training programme, one day participants were taken for field exercise to use their learning in practical. The field exercise was done in Jur Gram Panchayat of Bawari Block, Jodhpur. Ground level preparatory work for conducting the field exercise was done prior to the training programme. All the participants were divided into the groups and



assigned an MGNREGS work to conduct practically CSC exercise. The participants were also given cases prepared on the basis of information collected from the Gram Panchayats for making them familiar with the context. The ground level preparatory work for the exercises was done earlier by Manav Pragati Sansthan (Local partner organisation).

During the CSC exercise, each participant was assigned responsibility according to their learning to perform. The necessary background information regarding the Gram Panchayat and participants as mentioned below.

Details of the work taken for CSC exercise

Satada Gram Panchayat, Churu

Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is being implemented in all the districts of the country. Under this scheme, village council takes decisions regarding various development activities in the Gram Panchayat and which is further approved by NREGA officials at the block and district level. **Pond construction work** under NREGA is one of the development work under implementation, has been taken for assessing the components of service delivery and entitlements under NREGA in Gram Panchayat Satada of Churu district.

Satada Gram Panchayat is 17 KMs away from the district head quarter. This Gram Panchayat is having 9 elected representatives of Panchayati Raj Institution (PRI). Besides this, Panchayat Secretary and Asst. Secretary are two people appointed by Government to look after various activities at the village Panchayat level. All these members act as service providers. Satada is having about 1200 households with the population of around



5300. Out of these only 1284 have Job Cards, which is precondition to get work under NREGA. Ramniwas Ji is Sarpanch of Satada Gram Panchayat.

Name of Work: Pond (*Kachcha*) construction work

Size of pond: 51x51 feet

Technical Sanction Date: 518/10.03.2009

Sanctioned Amount: 5.6 Lac

Beneficiaries: 150

Valedictory Session

On Last day of the training, participants were asked to share their experiences of conducting CSC exercise on actual work undergoing in NREGA. Resource persons of the training also shared their observation of CSC exercise.

In valedictory session, the participants were asked to provide their feedback about the training. The participants provided positive responses in their feedback and stated that this training would be very helpful during the implementation of their work on governance. All participants were also awarded with the certificate of participation.



Results

The concept of social accountability and methodology of CSC have been started to percolate down to the level of *Gram Panchayats* (Village Councils). The participants were found confident enough to conduct CSC not only in NREGS but in other schemes also. Few of the participants were very enthusiastic about the tool and promised to use the tool in other areas of development, in empowering the community, building the relations and for improving the service delivery in their areas of operation.

**List of the participants
DLT on CSC in Churu, Rajasthan**

S.No.	Participant	Organisation	District
1.	Gharsi Ram	Urmul, Rural Health Research Development Trust	Bikaner
2.	Vimla Kaushik	Mahila Hast Shilp Samiti	Bikaner
3.	Chandrabhan	URMUL	Sriganganagar
4.	Chandralekha	Nehru Yuva Mandal Samiti (Okadi)	Sri Ganganagar
5.	Vikram Singh	URMUL Trust	Hanumangarh
6.	Sampat Singh	Manav Pragati Sansthan	Churu
7.	Pradeep Punia	Manav Pragati Sansthan	Churu
8.	Rajendra Singh Rathore	Lilki Gramin Vikas Samiti	Churu
9.	Gautam Meena	Prasa Anusandhan Sanstha	Udaipur
10.	Shayam Sundar Vijay	Tonk	Tonk