

Event Report

‘Divisional Level Training on Community Score Card (CSC)’

Hotel Meera, Chittorgarh, Rajasthan
10-13 January 2011

Under the Project

‘Developing a culture of good governance and accountability in the state of Rajasthan, India through involving CSOs and building their capacity with a focus on improving the public expenditure outcomes’



Organised by

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Background

To develop a culture of good governance, there is need for a cadre of people, who are deep rooted in society, having enough capacity and are ready to bear flag of good governance. After testing the potential of Community Score Card (CSC) in improving public expenditure outcome, the need was felt for a cadre of people, who can further use and implement the CSC in various service deliveries to improve outcomes. CUTS has taken this initiative and implementing a project *Developing a Culture of Good Governance and Accountability in the State of Rajasthan, India through Involving CSOs and Building their Capacity with a Focus on Improving the Public Expenditure Outcomes* with the support of Affiliated Network of Social Accountability in South Asia Region (ANSA-SAR).



Under the project a four-day divisional level training programme was organised by CUTS on January 10-13, 2011 at Hotel Meera, Chittorgarh, Rajasthan.

Participation

Representatives from each district in Kota and Udaipur division of Rajasthan, have been imparted training on Community Score Card. Total 23 participants, who are mainly representatives of different partner organizations based in districts covered in these divisions got trained in the workshop.

Om Prakash Arya, Amar Deep Singh, Ashish Tripathi of CUTS and Rajeev Saxena, Bundi, who were trained during State Level ToT, acted as resource persons for the training. George Cheriyan, Director, CUTS International provided necessary guidance and attended the last day of the training and the valedictory session.

Training

Before starting the training, participants were asked about their expectations from the training. The participants were mainly interested to learn the CSC process and use of social



accountability tools for improving governance. They were briefed about the governance issues and concept of the accountability in present scenario. They were also informed that CSC is an instrument or tool for all stakeholders of any project to ensure accountability, transparency and responsiveness from service providers at the local level. Participants were provided the training manual prepared in Hindi language and some other publications related to the governance.

During the First two days, participants learned about the objective of CSC, process and six major steps of CSC. These steps are mentioned as below:

- Preparatory groundwork and organisation of community gathering
- Input-tracking scorecard
- Performance scorecard by community
- Self-Evaluation scorecard by service providers
- Interface meeting and action planning

Field Exercise

Out of the 4 days training programme, one day participants were taken for field exercise to use their learning in practical. The field exercise was done in *Keljar* and *Ghosundi* Gram Panchayat of Chittorgarh district. Ground level preparatory work for conducting the field exercise was done prior to the training programme. All the participants were divided into two groups A & B and each group was taken in a gram panchayat and assigned an MGNREGS work to conduct CSC exercise practically. The participants were also given cases prepared on the basis of information collected from two *Gram Panchayats*, to make them familiar with the context. The ground level preparatory work for both the exercises was done earlier by the team of CUTS.

During the CSC exercise, each participant was assigned responsibility according to their learning to perform. The necessary background information regarding the Gram Panchayat and selected NREGA work was also provided to the participants as mentioned below.

Details of the work taken for CSC exercise

Group A-Gram Panchayat: Ghosundi, Chittorgarh

Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is being implemented in all the districts of the country. Under this scheme, village council takes decision regarding various development activities in the Gram Panchayat which is further approved by various NREGA officials at the block and district level. **Canal construction work** under NREGA is one of the development work under implementation, has been taken for assessing the components of service delivery and entitlements under NREGA in Gram Panchayat Ghosundi, Chittorgarh.



Ghosundi Gram Panchayat is 25 Kms away from the district head quarter. This Gram Panchayat is having 10 elected representatives of Panchayati Raj Institution (PRI). Besides this, Panchayat Secretary and Asst. Secretary are two people appointed by Government to look after various activities at the village Panchayat level. All these members act as service

providers. Keljhar is having about 900 households with the population of around 4000. Out of these only 536 have Job Cards, which is precondition to get work under NREGA. Foolchand Dhakad is Sarpanch, Surendra Kumar Panchayat is Secretary, Mangilal Gurjar is Assistant Secretary of the Ghosundi Gram Panchayat.

Name of Work: Canal construction work in Ghosundi

Starting Date: 04.04.2010

Technical Sanction Date: 138/31.08.2009

Sanctioned Amount: 9.58 Lac (Labour: 9.10 Lac; Material: 0.48 Lac)

Group B-Gram Panchayat: Keljhar, Chittorgarh

Mahatma Gandhi National Rural Employment Guarantee Scheme (MGNREGS) is being implemented in all the districts of the country. Under this scheme, village council takes decisions regarding various development activities in the Gram Panchayat and which is further approved by various NREGA officials at the block and district level. **Gravel Road construction** under NREGA is one of the development work under implementation, has been taken for assessing the components of service delivery and entitlements under NREGA at Gram Panchayat Keljhar, Chittorgarh.

Keljhar Gram Panchayat is 40 Kms away from the district head quarter. This Gram Panchayat is having 10 elected representatives of Panchayati Raj Institution (PRI). Besides this, Panchayat Secretary and Asst. Secretary are two people appointed by Government to look after various activities at the village Panchayat level. All these members act as service providers. Ghosundi is having about 800 households with the



population of around 2900. Out of these only 799 have Job Cards, which is precondition to get work under NREGA. Ramchandra Berwa is Sarpanch, Chandra Prakash Ojha is Panchayat Secretary, Bherulal Meena is Assistant Secretary of the Keljhar Gram Panchayat.

Name of Work: Gravel road construction work

Starting Date: 01.01.2009

Technical Sanction Date: 377/11.01.2008

Sanctioned Amount: 7.12 Lac (Labour: 5.96 Lac; Material: 1.16 Lac)

Valedictory Session

Last day of the training, participants were asked to share their experience of conducting CSC exercise in actual work of NREGA. Resource persons of the training shared their observation of CSC exercise.

In valedictory session, the participants were asked to provide their feedback about the training. The participants provided positive responses in their feedback and stated that this training would be very helpful in their work on governance. All participants were also awarded by the certificate of participation.



Results

The concept of social accountability and methodology of CSC have been started to percolate down to the level of *Gram Panchayats* (Village Councils). The participants were found confident enough to conduct CSC not only in NREGS but in other schemes also. Few of the participants were very enthusiastic about the tool and promised to use the tools in other areas of development, in empowering the community, building the relations and improve the service delivery in their areas of operation.

List of Participants
DLT on CSC in Chittorgarh, Rajasthan

S.No.	Participant	Organisation	District
1.	Lalit Prakash Joshi	Mahan Seva Sansthan	Udaipur
2.	Amrit Aametha	Lok Vikas Samiti	Udaipur
3.	Kanheya Lal Sharma	Unnati Sansthan	Rajsamand
4.	Narayan Lal Rot	Kalpana Kalyan Society	Dungarpur
5.	Jayant Vyas	Wagad Vikas Sansthan	Banswara
6.	Laxman Mavi	Disha Samiti	Banswara
7.	Madan Giri Goswami	CUTS Centre for Human Development (CUTS CHD)	Chittorgarh
8.	Arti Joshi	Anubhuti Cira Sansthan	Chittorgarh
9.	Heeralal Solanki	Samagra Jagriti Evam Vikas Sansthan	Pratapgarh
10.	Narendra Kumar Sharma	Van Suraksha Samiti	Pratapgarh
11.	Anwar Ahmad Khan	OXFORD Sansthan	Kota
12.	Yudhishthar Chansi	Ram Krishan Shikshan Sansthan	Kota
13.	Roshan Singh Lodha	Mother Teresa Mahila Kalyan Evam Rojgar Prashikshan Sansthan	Jhalawar
14.	Sharda Agarwal	Sharda Manohar Mahila Vikas Samiti	Jhalawar
15.	Rameshwar Dayal Namdev	Aryan Sanstha	Baran
16.	Uma Pathak	Richmonds' Kala Sahitya and Shikshan Society	Bundi
17.	Bhawan Sharma	Ujjawal DishaKulp Vikas Sansthan	Kota

18.	Shankar Dayal Sen	Saarthi Sansthan	Jhunjhunu
19.	Om Prakash Mahawar	K B Social Welfare Society	Dausa
20.	Rakesh Dadhich	Gramin Mahila Vikas Sansthan	Ajmer
21.	Dr. Vijay Katia	Saraswati Shikshan Sansthan	Bhilwara
22.	Umashankar Yogi	Consumer Legal Help Society	Sawai Madhopur
23.	Chhote Lal	Vishwmitra Sansthan	Sawai Madhopur