

GRAHAK SUVIDHA KENDRA									
COMPLAINT STATEMENT (October, 2016 to December, 2016)									
S.N.	Complaint No.	Date	Registered Via	Name of Complainant	Address & Conctant No.	Sector	Details of Complaint	Action Taken by GSK	Remarks/ Status
1	365	08.10.16	Email	Rajeshwari Sharma	2/245, Jawahar Nagar, Jaipur Mob.: 9460763629, Email: rajeshwarisharma1953@gmail.com	Telecom	Not working mobile number during the travel from 22nd to 27th Sept., 2016	Notice sent to concerned by email	Pending
2	366	08.10.16	Email	Sushil Kumar Gupta	Email: gupta_sk05@yahoo.co.in	Telecom	Complaint against BSNL reg. non refunding amount of non use of Boradband connection	Notice sent to concerned by email	Pending
3	367	10.10.16	Email	Amol Kulkarni	Mob.: 9929642313, Email: virakt.amol@gmail.com	Online Shopping	Complaint against Paytm reg. cash back offer	Notice sent to concerned by email	Pending
4	368	14.10.16	Email	Dwarikanath De	Email: dwarika75@gmail.com	Telecom	Complaint against smartphonets@lenovo.com reg. sold defective mobile handset of Lenovo K3 Note, Model No. IMEI No: 868416028644739	Notice sent to concerned by email	Pending
5	369	19.10.16	Corresponde nce	Ram Lal	S/o- Narayan Lal Ahir, VP-Bohera, Tehsil- Bari Sadari, Distt.-Chittorgarh	Electricity	Complaint against AVVNL reg. non issue of Agriculture connection since 1986	Complaint sent to MD, AVVNL, Ajmer by letter	Pending
6	370	19.10.16	Corresponde nce	Nand Lal Tandon	A- 5, 403, Swastik Residency, Ghodbundar Road, Thane (west) Maharashtra Pin- 400615 Mob.: 9821019655, 97022 11193, Email: nltandon@gmail.com , tandonshanky@gmail.com	Real Estate	Complaint against V.R. Constructors Pvt. Ltd., Ghoobunder Road, Thane reg. non-refunding of booking amount of flat Rs. 51000	Notice sent to concerned by letter	Resolved
7	371	19.10.16	Corresponde nce	Radhey Shyam Vaishnav	113, Jawahar Nagar, Pali Mob.: 9413784596	Retail	Complaint against Bhadada Watches reg. fogging on dial of watch	Notice sent to concerned by letter	Pending

8	372	19.10.16	Correspondence	Vishal Sharma	Vil.- Haled, PS- Suvana, Distt.- Bhilwara Mob.: 9828232831	Service	Complaint against Tailor, A-7, S.K. Plaza, Pur Road, Bhilwara reg. defective stitching of school dress of child	Notice sent to concerned by letter	Resolved
9	373	19.10.16	Correspondence	Shubham Singh Panwar	S/o- Ratan Singh, Sanjay Colony, Opp. Ram Snehi Hospital, Bhilwara Mob.: 9929704693	Service	Complaint against Tailor, A-7, S.K. Plaza, Pur Road, Bhilwara reg. defective stitching of school dress of child	Notice sent to concerned by letter	Resolved
10	374	19.10.16	Correspondence	Kailash Chandra Jat	Vil.- Salara, P.- Sanganer, Distt.- Bhilwara Mob.: 9829541743	Finance	Complaint against India Shelter Finance Corporation Ltd., Bhilwara reg. non-transferring of amount of sanctioned loan and non returning of original papers of property	Notice sent to concerned by letter	Pending
11	375	19.10.16	Correspondence	Gajendra Singh	46- A, Gate 40, R.C. Vyas Colony, Bhilwara Mob.: 9872854832	Insurance	Complaint against Kotak Mahindra Old Mutual Life Insurance Ltd., Sion (East), Mumbai reg. non-refunding of instalment amount of Rs. 30,000/-.	Notice sent to concerned by letter	Pending
12	376	19.10.16	Correspondence	Ganesh Lal	S/o- Ram Lal, Vil.- Kalyanpura, P.- Jaliya, Tehsil- Nimbahera, Distt.- Chittorgarh Mob.: 9929053874	Health	Complaint reg. several problems in Govt. Hospital, Nimbahera	Complaint sent to CMHO, Chittorgarh by letter	Pending
13	377	21.10.16	Correspondence	Gangadhar Jat	S/o- Laluram Jat, VP- Siwar, Distt.- Sawai Madhopur	Electricity	Complaint against JVVNL reg. issue bill of excess amount	Complaint sent to AEN, Chouth ka Barwara, Sawai Madhopur by letter	Complaint filed in consumer forum
14	378	21.10.16	Correspondence	Girraj Gurjar	S/o- Roop Narayan Gurjar, VP- Siwar, Distt.- Sawai Madhopur	Electricity	Complaint against JVVNL reg. issue bill of excess amount	Complaint sent to AEN, Chouth ka Barwara, Sawai Madhopur by letter	Complaint filed in consumer forum

15	379	21.10.16	Correspondence	Durga Maheshwari	W/o- Shri Vinod Maheshwari, 115, M.P. Colony, Bajariya, Sawai Madhopur	Electricity	Complaint against JVVNL reg. issue bill of excess amount	Complaint sent to AEN, Sawai Madhopur by letter	Complaint filed in consumer forum
16	380	21.10.16	Correspondence	Rahul Roy Sharma	33/A-1, Pratap Nagar, Sanganer, Jaipur	Insurance	Complaint against L&T Gen. Insuance Co. Ltd., reg. rejected his accident claim of his car	Notice sent to concerned insurance Co. by letter and email	Advised to file case in consumer forum
17	381	21.10.16	In Person	Apurv Hazara	H.No. 27, Indra Colony, Banipark, Jaipur Mob.: 9602466150	Online Shopping	Complaint against Snapdeal reg. delivered a different product	Notice sent to concerned by email	Pending
18	382	21.10.16	Email	Bipul Chatterjee	Executive Director, CUTS International, D- 217, Bhaskar Marg, Banipark, Jaipur Mob.: 9829285921, Email: bc@cuts.org	Transport	Complaint against Meru Cab Company Pvt. Ltd., 128, IJMIMA, Raheja Metroplex, Off Link Road, Malad (West), Mumbai - 400 064 reg. deficiency in their service	Notice sent to concerned by email	Pending
19	383	22.10.84	Email	Ankita De	Email: ankita.de08@gmail.com	Online Shopping	Complaint against Snapdeal reg. non delivered of product	Notice sent to concerned by email	Pending
20	384	22.10.16	Email	Kishore Jagtiani	No. 6, 2nd Floor, Tulip Building, 3rd Pasta Lane, Colaba, Mumbai-400 005 Mob.: 9819746298, Email: kishorejagtiani@gmail.com	Retail	Complaint against Phoenix Market City at LBS Marg Mumbai (Dealer of LG Company) reg. sold poor quality TV	Notice sent to concerned by email	Pending
21	385	22.10.16	GSK Online	Gourav Singh Bidawat	5 G 25, Haled Road, Tilak Nagar, Housing Board Colony, Bhilwara Email: 9252964444, Email: gauravsinghbidawat04@gmail.com	Online Shopping	Complaint against M/S Vishwas Infotech A-27, Subhash Nagar Road, Opposite JP Yadav Petrol Pump, Shastri Nagar Jaipur-302016 reg. delivered defective mobile	Notice sent to concerned by email	Pending

22	386	25.10.16	Correspondence	Nasim Banu	W/o- Shri Abdul Latif, Indira Colony, P.- Bari Sadri, Distt.- Chittorgarh Mob.: 9001550355	Banking	Complaint against SBBJ, Branch-Bari Sadri, Chittorgarh reg. issued two ATM cards in their name	Complaint sent to SBBJ, Bari Sadri by letter	Pending
23	387	25.10.16	Correspondence	Shiv Lal Prajapat	VP- Barundani, Tehsil-Mandalgarh, Distt.- Bhilwara Mob.: 8441014330	PWD	Complaint against PWD reg. bad conditions of roads in Bhilwara district	Complaint sent to AEN, PWD, Bhilwara by letter	Pending
24	388	25.10.16	Correspondence	Mumtaz Begum	23-24, Haled Road, Bhawani Nagar, Bhilwara Mob.: 8441004669	Electricity	Complaint against AVVNL reg. increase in electricity tariff	Complaint sent to AEN (CSD-I), Bhilwara by letter	Pending
25	389	25.10.16	Correspondence	Abdul Wahid	Near Noori Masjid, Madrasi wali Gali, Bhawani Nagar, Bhilwara Mob.: 9649777728	Electricity	Complaint against AVVNL reg. increase in electricity tariff	Complaint sent to AEN (CSD-I), Bhilwara by letter	Pending
26	390	25.10.16	Correspondence	Smt. Shahnaz	President, Upbhokta Seva Samiti, Near Ajmer Gate, P.-Marwar Junction, Distt.- Pali Mob.: 9828879971	Electricity	Complaint against Jodhpur VVNL reg. to give compensation to wife of Mubarak Khan	Complaint sent to Chairman, Jodhpur VVNL by letter	Pending
27	391	25.10.16	Correspondence	Sohan Kathat	S/o- Beli, VP- Chorasiya, Tehsil-Masuda, Distt.- Ajmer Mob.: 9636253790	Automobile	Complaint against M/s R.K. Automobiles, Sendara Road, Opp. Hotel Raj Mahal, Beawar reg. non given RC of Motor cycle despite after payment of all installment of loan	Notice sent to concerned by letter	Pending
28	392	26.10.16	Correspondence	Naina Lal	S/o- Dhanna Lal, Vil.- Jaynagar, P.- Bar, Tehsil- Bhim, Distt.- Rajasmand Mob.: 9587686007, 9667159509	Insurance	Complaint against SBI General Insurance Co. Ltd., reg. non giving of claim amount of insurance of his son Mr. Ramesh Lal	Complaint sent to SBI Gen. Insu. Co., Andheri, Mumbai by letter	Pending
29	393	26.10.16	Correspondence	Mangla	S/o- Bhawna, Vil.- Ratanpura, Naya Lulva, PS- Masuda, Distt.- Ajmer Mob.: 9680823690	Electricity	Complaint reg. fast running meter	Complaint sent to Asstt. Engineer, AVVNL, Masuda by letter	Pending
30	394	26.10.16	Correspondence	Baldev	S/o- Gangaram Bairwa, Vil.- Devariya, Via- Bandanwara, PS- Masuda, Distt.- Ajmer	Electricity	Complaint reg. issue bill of excess amount	Complaint sent to Asstt. Engineer, AVVNL, Bijaynagar by letter	Pending

31	395	26.10.16	Correspondence	Mohan Singh Chouhan	Vil- Dadiya, P.- Sehava, Via- Sojat Road, Distt.- Pali Mob.: 9784889905	Other	Complaint reg. non benefit of revised pay scale	Complaint sent to Block Elementary Education Officer, Marwar Junction, Pali by letter	Pending
32	396	26.10.16	Email	Varidhi Singh	Mob.: 9602758941, Email: vas@cuts.org	Telecom	Complaint against Airtel reg. Unjustified Balance Deduction, Misleading Advertisement and Alerts to Cutomers	Notice sent to concerned by email	Resolved
33	397	28.10.16	Email	Sanjay Sinha	12, Pal Beechla, Kokil Kunj, Ajmer - 305001, Rajasthan Email: sanjaysinha1964@gmail.com	Retail	Complaint against Carrier Co. reg. sold a defective Split AC 2 TON OCTRA MODEL	Notice sent to concerned by email	Pending
34	398	04.11.16	Correspondence	Ramdev Gurjar	S/o- Shri Chandra Gurjar, Bhambiyon ka Mohallan, Kala Hedi, P.- Kirap, Via- Masuda, Distt.- Ajmer	Insurance	Complaint against LIC of India reg. reject to give claim amount of his mother	Advised to make complaint in Insurance Ombudsman or District Consuemr	Pending
35	399	04.11.16	Correspondence	Sparsh Katta	D- 85, Meera Marg, Banipark, Jaipur- 302 016 Mob.: 9166974767	Telecom	Complaint against Care Solutions, Plot No. 7A, Tejaji Marg, New Sanganer Road, Sodala, Jaipur reg. sold defective mobile phone and	Notice sent to concerned by letter	Pending
36	400	08.11.16	Correspondence	Rajendra Kumar Khatik	Purani Dhan Mandi, Khatik Mohalla, Bhilwara Mob.: 8890439886	Telecom	Complaint against New Mobile.com, Near Central Bank, Pech Area, Bhilwara reg. sold defective mobile phone	Notice sent to concerned by letter	Pending
37	401	08.11.16	Correspondence	Shiv Lal Prajapat	VP- Barundani, Tehsil- Mandalgarh, Distt.- Bhilwara Mob.: 9549999253	Retail	Complaint againt Amex Co., Opp. Bus Stand, P- Bijoliya, Tehsil- Mandalgarh, Distt.- Bhilwara reg. cheating as charged Rs. 200 of TV	Notice sent to concerned by letter	Pending
38	402	08.11.16	Email	Karan Kothari	Email: karankothari5@gmail.com	Other	Complaint reg. cyber crime as Scamming Websites	Advised to make complaint at the police station	Pending

39	403	11.11.16	Email	Sonu Sharma	Kagaji Bhawan, Ward No. 6, Teli Mohalla, P.- Kherli, Distt.- Alwar Email: sonusharmar29@gmail.com, Mob.: 07690860285	Automobile	Complaint against Mr. Naresh Sharma, Chatar Auto Agencies, P.- Kherli, Distt.- Alwar reg. defective engine of Motor cycle and not providing service after sale	Notice sent to concerned by letter	Resolved
40	404	11.11.16	Email	Deepak Modi	H.No. 320/1, Nirban Bhawan, Krishan Ganj, Ajmer Email: deepakmodi26@gmail.com, Mob.: 9509021067	Banking	Complaint reg. withdraw of amount from his account by another person by ATM of SBI (Branch- P.R. Marg, Ajmer)	Complaint sent to concerned Bank branch by letter	Advised to file case in consumer forum
41	405	12.11.16	GSK Online	Majid Khan	Email: yes.majidkhan@gmail.com, Mob.: 8947807803	Banking	Complaint against Bank of Baroda, Nehru Place, Jaipur branch reg. block their saving account without any prior information	Notice sent to concerned by letter	Resolved
42	406	12.11.16	GSK Online	Ganpat Lal	Mahesh Nagar, Vil.- Dangawas, Via- Merta City, Distt.- Nagaur Mob.: 9423943925 Email: choudhary.srk@gmail.com	Electricity	Complaint against XEN, AVVNL, Merta City reg. issue bill of excess amount	Notice sent to concerned by letter	Pending
43	407	17.11.16	Email	Deepak Saxena	Damodar Apartments, Near Diggi Palace, Sawai Ram Singh Road, Jaipur Mob.: 9799996095, Email: ds@cuts.org	Telecom	Complaint against BSNL reg. not giving proper wi-fi signals since last many days on landline phone no.0141-2373344	Complaint sent to BSNL by email	Pending
44	408	17.11.16	GSK Online	Ajay Nolakha	Nolakha Bhawan, Laxmi Narayan Mandir Road, Bhilwara Mob.: 9529993833	Telecom	Complaint against Karbonn Service Centre, Bhilwara reg. sold defective handset	Notice sent to concerned by letter	Pending
45	409	28.11.16	Correspondence	Chanta	S/o- Ram Chandra, Vil.- Bahadurpura, P.- Daulatpura- I, PS- Masuda, Distt.- Ajmer	Electricity	Complaint against AEN, AVVNL, Masuda reg. issue bill of excess amount	Complaint sent to concerned by letter	Pending
46	410	28.11.16	Correspondence	Jaswant Singh Rawat	Ajmer Zila Gramin Upbhokta Sansthan, P.- Masuda, Distt.- Ajmer Ph.- 01462-266938, Email: azgus.masuda@yahoo.co.in	Electricity	Complaint against AEN, AVVNL, Masuda reg. issue bill of excess amount	Complaint sent to concerned by letter	Pending

47	411	28.11.16	Correspondence	Magna	S/o- Shri Rama Rawat, Vil.- Kelu, PS- Masuda, Distt- Ajmer	Electricity	Complaint against AEN, AVVNL, Masuda reg. correction in bill amount and DP	Complaint sent to concerned by letter	Pending
48	412	28-11-16	Correspondence	Kamla Devi	W/o- Late Shri Mithu Singh Rawat, Vil.- Jhujharon ka Badiya, P.- Lulva, PS- Masuda, Distt.- Ajmer	Insurance	Complaint against LIC of India reg. reject to give claim amount of her husband	Complaint sent to Branch office of LIC, Beawar and Insurance Ombudsman	Pending
49	413	06.12.16	Correspondence	Raj Kumar Asanani	B- 133, Panchsheel, Vinayak Complex, Ajmer Mob.: 8094647744	Health	Complaint against Mittal Hospital, Pushkar Road, Ajmer reg. death of his mother Shanta Asanani during treatment due to negligence	Notice sent to concerned by letter	Pending
50	414	10.12.16	Correspondence	Mahaveer Prasad Saraswat	Vil.- Barundani, Tehsil- Mandargarh, Distt.- Bhilwara Mob.: 9610994000	Retail	Complaint against Amex Co., Opp. Bus Stand, P- Bijoliya, Tehsil- Mandargarh, Distt.- Bhilwara reg. cheating as not giving LED TV despite after deposit Rs.15000.00	Notice sent to concerned by letter	Pending
51	415	13.12.16	NCHL (Email)	Prem Singh Chandel	S/o- Shri Banshi Lal Chandel, Purana Rashmi Road, Chandel Wadi, P.- Kapasan, Distt.- Chittorgarh Pin- 312202	PAN Card	Complaint against PAN Card office reg. not correction in name by the PAN Card office, Managed By NSDL e-Governance Infrastructure Limited) 5th Floor, Mantri Sterling,	Complaint sent to concerned by letter	Pending
52	416	16.12.16	Email	Amar Deep Singh	Project Coordinator, CUTS International, D- 217, Bhaskar Marg, Banipark, Jaipur- 302016 Mob.: 9314617532, Email: ads@cuts.org	Banking	Complaint against ICICI Bank reg. not refunding Rs. 402.50 of EMI, Branch- L&B- 2, Shipra Path, RIICO, Mansarovar Industrial Area, Jaipur- 302 020	Notice sent to concerned by letter	Pending
53	417	16.12.16	Email	Deepak Saxena	Assistant Director, CUTS International, D- 217, Bhaskar Marg, Banipark, Jaipur- 302016 Mob.: 9799996095, Email ds@cuts.org	Telecom	Complaint against Airtel reg. deducting Rs. 300 without any reason from the balance of mobile	Complaint sent to concerned by email	Resolved

54	418	16.12.16	Email	Dhupeshwar Parshad & Anudeep Mahto	Mob.: 8824260835, Email: anudeep.mahto@gmail.com	Finance	Complaint against AU Financers reg. for loan closer & returns original property documents without any charges	Notice sent to concerned by letter	Resolved
55	419	19.12.16	Email	Ankita De	Email: ankita.de08@gmail.com	Online Shopping	Complaint against support@nykaa.com reg. delivered different product	Notice sent to concerned by email	Resolved
56	420	26.12.16	Correspondence	Madhu Sudan	Taron ka Kheda, Near Shiv Mandir, Railway Station, P.- Vijay Nagar, Distt.- Ajmer	Retail	Complaint against Ranka Electricals, Near Balaji Mandir, P.- Vijay Nagar, Distt.- Ajmer reg. sold defetive cooler	Notice sent to concerned by letter	Pending
57	421	26.12.16	Email	T.P. Shivkumar	Mob.: 7416389766, Email: greatshiva143@gmail.com	Telecom	Complaint against Reliance Communications reg. unable to make outgoing calls since 23.12.2016	Notice sent to concerned by email	Resolved
58	422	27.12.16	Correspondence	Hiraram Meghwal	Hanuman Colony, P.- Beawar, Distt.- Ajmer	Retail	Complaint against Vishal Megha Mart, Modi City Centre, NH- 8, P.- Beawar, Distt.- Ajmer reg. cheating in payment by ATM card	Notice sent to concerned by letter	Pending
59	423	27.12.16	Correspondence	Preetam Singh Chauhan	Nundari Mahendrtan, Behind of Govt. School, P.- Beawar, Distt.- Ajmer Mob.: 7023667070	Telecom	Complaint against M/s Jyotika Mobile & Electronics, 2, Mangal Plaza, Chang Gage, P.- Beawar, Distt.- Ajmer reg. sold defective SONY mobile and not returning mobile after service	Notice sent to concerned by letter	Pending
60	424	27.12.16	Email	Sumeet Chaudhary	Email: sumeetchoudhary@hotmail.com ; Mob.: 8130624949	Telecom	Complaint against Reliance Communications reg. 4g and billing issue	Notice sent to concerned by email	Pending



61	425	28.12.16	Correspondence	Nurunn Nisha	Luharon ka Mohalla, Marg School, VP- Paroli, Distt.- Bhilwara Mob.: 7877584374	Banking	Complaint against Baroda Rajasthan Kshetriya Gramin Bank, Branch- Paroli, Distt.- Bhilwara reg. ATM and non- issuing cheque book	Complaint sent to concerned by letter	Pending
62	426	28.12.16	Correspondence	Gaurav Singh Bidawat	5-G-25, Haler Road, Tilak Road, Housing Board Colony, Bhilwara Mob.: 9351211234	Online Shopping	Complaint against ZTE India Pvt. Ltd., Tower- B, Building- 10, DLF Cyber City, Phase- I in Gurgaon reg. sold defective mobile	Notice sent to concerned by letter	Pending
63	427	28.12.16	Correspondence	Devi Lal Gurjar	Vil.- Gola Ka Khera, Tehsil- Banera, Distt.- Bhilwara Mob.: 9462768726	Health	Complaint against Porwal Hospital, Love Garden Road, R.C. Vyas Colony, Bhilwara reg. non giving benefit of Bhamashah Yojana during treatment	Complaint sent to District Collector and concerned hospital by letter	Pending
64	428	28.12.16	Correspondence	Radhey Shyam Vaishnav	113, Jawahar Nagar, Pali Mob.: 9413784596	Railway	Complaint against Railway reg. non giving benefit of senior citizen	Complaint sent to concerned by letter	Pending
65	429	28.12.16	Correspondence	Radhey Shyam Vaishnav	113, Jawahar Nagar, Pali Mob.: 9413784596	Telecom	Complaint against BSNL reg. amount charged of free service	Complaint sent to concerned by letter	Pending
66	430	30.12.16	Correspondence	Shiv Lal Prajapat	VP- Barundani, Tehsil- Mandalgarh, Distt.- Bhilwara Mob.: 9549999253	Road (NHAI)	Complaint against National Highway Authority of India reg. excess amount charged by Bassi Toll Plaza, Chittorgarh	Complaint sent to concerned by letter	Pending
67	431	30.12.16	Email	Alex Thomas	Mob.: 9900855105, Email: mailtoalexthomas@gmail.com	Telecom	Complaint against Airtel reg. pick pocketing by fraudulent as 4G Data download without prior intimation	Complaint sent to concerned by email	Pending
68	432	30.12.16	Email	Vijay Thakor	665 Thakor vas, Nr. Rabari vas, At Po Village Pardhol, Ta Daskroi, Di Ahmedabad 382330 Mob.: 7574882441, 7359592056, Email: ravi.m.p4788@gmail.com	Telecom	Complaint against Vision Care shop no 33, 1st Floor , shukh sagar complex, near kakadiya Hospital, 3, Lal Bahadur Shastri Road, Bapunagar, Ahmedabad, Gujarat 380024 reg. sold XOLO defective mobile handset	Complaint sent to concerned by email	Pending













