

CUTS Centre for Consumer Action, Research & Training (CART)

Report of Activities from April 1, 2008 to March 31, 2009

1. A brief background of the Centre

CUTS was founded in the year 1984 with the mandate of pursuing the cause of common consumers. With growth of the organisation, later the responsibility of moving forward with the inherited agenda of CUTS, i.e. consumer protection was handed over to CART, which was established in 1996. The programmes of the Centre are primarily aimed at generating awareness, creating a more responsible society and encouraging changes at the policy level by advocating with the government machinery and sensitising it to its issues of concern to the common man. The Centre has spearheaded several campaigns and pioneered consumer empowerment. It has created and trained over 1200 activists and helped establish over 300 independent groups in Rajasthan and elsewhere. Persistently, CART is having more than 1000 organizations in its network. Its mission is *to enable people, particularly the poor and the marginalised, to achieve their rights to basic needs and sustainable development through a strong consumer movement.*

2. Advisory Board

The Centre carries its activities under the guidance of an advisory board. The following is the list of the advisory board. This list was revised last year and now with few new members joining and some old members moving out:

Members	<ol style="list-style-type: none">1. Dr. Sharada Jain, Chairperson of the Advisory Board Educationalist & Advisor, SANDHAN2. Padma Bhushan V.S. Vyas, Professor Emeritus, IDS, Jaipur3. V.S. Dave, Former Judge, Rajasthan High Court, Jaipur4. P.N. Bhandari, Former Chairman, Rajasthan State Electricity Board, Jaipur5. Anita Mathur, Social Activist, Jaipur6. Madhavi Joshi, Centre for Environment Education (CEE), Ahmedabad7. Dr. Ashok Bapna, Director, IILM Academy of Higher Learning, Jaipur8. Prof. K.B. Kothari, Managing Trustee, 'Pratham Rajasthan', Jaipur9. Sunny Sebastian, Special Correspondent, The Hindu, Jaipur10. Dr. B.L. Swami, Professor, Deptt. of Civil Engineering, Malviya National Institute of Technology, Jaipur
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3. Functional Areas

The following are the core functional areas of the Centre:

- Consumer Education & Protection
- Investor Education & Protection
- Good Governance, which special focus on accountability & access to information
- Utility Reforms (Power & Water)
- Sustainable Mobility, which includes Road Safety
- Women & Child: Protection & Rights
- Sustainable Development, which includes MDGs, environment, livelihoods etc.

4. Projects

During the reporting period, the activities under the following projects were implemented:

- Combating Corruption in Rajasthan State by applying RTI as a tool (Phase I) in association with Partnership for Transparency Fund (PTF).
- Consumer Awareness Programme (CAP) supported by DoCA, GoR.
- Assessing 2Qs (Quality & Quantity) Outputs of the ‘National Rural Employment Guarantee Scheme’ (NREGS) in Sirohi District of the Rajasthan, India’ in partnership with the World Bank.
- National Environmental Awareness Campaign (NEAC) 2008-09: RRA for Rajasthan in partnership with the MoEF, GoI: Theme: Climate Change.
- Capacity Building on Regulatory Reforms in Electricity Sector in South Asian Countries (RESA) - Rajasthan Partner with the support of NORAD.
- Tobacco Control Campaign by mobilizing key stakeholders in Rajasthan in partnership with MoH & FW, GoI & WHO (India).
- Get Active: Health Promotion Programme in schools in partnership with HRIDAY.
- Crafting the market for SAc approaches & tools in the supply side constituencies through strategic communication and dissemination in partnership with the World Bank.
- Securities & Market Awareness Campaign (6th Round) with the support of SEBI.
- ‘Traffic Calming Strategies to Improve Pedestrian Safety in India’ in partnership with SIDA.
- Road Safety Awareness with the support of Ministry of road Transport and Highways, GoI.

4.1 Combating Corruption in Rajasthan State by applying RTI as a tool (Extension Phase) in association with Partnership for Transparency Fund (PTF)

Background

CUTS CART in partnership with the Partnership for Transparency Fund (PTF), an international NGO based in Washington DC, USA dedicated to helping civil society to play an effective role in the design, implementation and monitoring of national anti-corruption programs, conceptualised a project titled ‘Combating Corruption in Rajasthan State, India, by Applying RTI Act as a Tool’ in the year 2007. The overall objective of the unique project was to generate awareness in the rural areas, provoking/encouraging the common citizens towards application of RTI Act; empowering the CSOs and the vulnerable sections at the grassroots supporting in improving functioning of the existing accountability mechanisms; and advocating with the policy makers for effective implementation of RTI Act for ensuring good governance and accountability.

During the reporting period

The proposal for 5 months was extended with the purpose of assessing the impact of the activities in the first phase in a much better manner, narration of the field survey findings and its detail interpretation and showcase the project’s outcomes, so that the same could be replicated at larger scale in other parts of the country and else where.

4.1.1 In the activities, six FGDs were conducted in the month of June as per the details mentioned below in 6 selected blocks of Jaipur and Tonk districts under the Ajmer and Jaipur divisions respectively. The purpose of FGDs was to understand in a better manner, the entire process of filing RTI applications by various applicants as motivated by CGCC members, the outcomes of the application, its impact upon the service delivery, enhancing transparency and accountability and ultimately its contribution in creating an enabling environment in addressing the corruption.

Sl.	Name of place	Date of	No. of	CGCC member responsible for
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No.		FGD	participants	coordination
1	Viratnagar, Jaipur	11 th June, 08	05	Banwari lal Bairathi, Tara Chand and Pappu Lal Prajapat
2	Bansur, Alwar	12 th June, 08	11	Tara Chand and Pappu Lal Prajapat
	Tonk	16 th June, 08	13	Abdul Wahid, Mohd.Salim and Mohd.Aziz
4	Bhilwara	19 th June, 08	17	Prahlad Rai and Pushkar Meena
5	Dudu, Jaipur	25 th June, 08	14	Atma Ram Sharma and Dimpal Naruka
6	Masuda, Ajmer	27 th June, 08	09	Jaswant Singh Rawat

4.1.2 As required under the agreement, the first Quarterly Progress Report was sent to PTF for the quarter April to June, 2008 on July 8, 2008 and it was received, appreciated and suggested some points to be included in the final report. The documentation of Focused Group Discussions (FGDs) of all six FGDs was done with relevant detailing.

4.1.3 The sample phone survey, to assess the awareness level of common citizens about RTI Act and the level of understanding about the procedure for filing RTI application, was conducted in Jaipur (33) and Ajmer Divisions (28) and analyzed. The total sample size was one-fourth of first phase survey respondents (250) in common citizenry and Govt. Employees. The RTI applications, which was filed as part of the project activities were coded and classified. The documentation of 28 case studies from Jaipur & Ajmer Divisions was also done for wider dissemination. The data entry, consolidation and analysis of the data of the phone sample survey was done and then the project completion report (PCR) was prepared and the same was submitted to PTF on Sept. 15, 2008.

4.1.5 The extension phase of the project formally concluded on Sept. 30, 2008. All the deliverables of the RTI_PTF project were successfully completed and Project Completion Report (PCR) of the same is submitted to PTF. GC had a conversation with Vinay Bhargava over phone on Oct. 1, 2008 regarding approving the 'Project Completion Report' (PCR), which was submitted on Sept. 15, 2008 and also the Phase II proposal, which was submitted on Sept. 26, 2008. Vinay Bhargava from the World Bank had done a review of the PCR and shared his evaluation report based on PCR on Oct. 23, 2008. In the evaluation report Bhargava appreciated the work done by CUTS under this project saying, "*all activities planned have been finished and the deliverables produced. The results for all objectives are impressive, except for the Objective 4 i.e. identification and exposure of systemic corruption. In terms of substance, this project is a winner.*"

4.2 Consumer Awareness Programme (CAP) supported by DoCA, GoR.

Background

This was the first project implemented by CUTS, with the financial assistance from the Deptt. of Consumer Affairs, Government of Rajasthan, after the awareness activities supported from the Consumer Welfare Fund managed by the Ministry of Consumer Affairs, Government of India was transferred to the state Government. The objective of this project was to spread the consumer awareness at the grassroots by strengthening the capacity of the networkers' in 20 selected blocks in Rajasthan within 12 months and to build up a strong consumer movement. The activities were in the following four border categories.

Skill Training Programmes- Part I

The objective of skill training was to impart awareness and skill training to networkers and other volunteers of the block, who were interested to under take the training. The skill training was particularly in networking, office management and legal issues with emphasis on Consumer

Protection Act, 1986 (with special focus on amended provisions of 2002), consumer rights, right to information and other related laws etc.

Consumer Friends Training- Part II

The purpose of organising consumer friends training workshops under phase two of the project was to create a team of networkers/activists, who would in turn take up litigation on behalf of aggrieved poor consumers in the consumer forums. The training was targeted at local employed or unemployed youth, networkers, volunteers, activists and interested persons from any class, profession or area.

Awareness Meetings on specific issues related to Consumer Protection- Part III

Under the third phase, small meetings were organised with focus on specific consumer issues like adulteration, mis-leading ads, right to information etc. The purpose of these is to educate and train the masses in these issues.

During the reporting period

Though the activities were supposed to be over by March 2008 but somehow, few activities got delayed and were completed in the month of April and May 2008. The details of these left out activities are:

4.2.1 The participants in the programme were mainly the students and nodal officers of two consumer clubs at Jayal, Nagour and citizens and few NGO reps. of the area. In the skill training and consumer friends training on April 21-22, 2008 respectively, there were around 36 and 43 participants respectively. In the seminar on April 23, 2008, the participation was around 35 people. There were technical sessions divided into four. In between, there was a group discussion also among the participants. The technical sessions were on CoPRA and its different provisions, consumer rights, consumer forums and their workings, consumer advocacy, building a network and an organisation and misc. laws pertaining to CoPRA. Every session was coupled with simulation casework among the participants. Mr. Rajaram Sharma, Vice President of Vyapar Mandal, Jayal and Social Activist and Mr. Ramniwas Sheshsa, Principal of Indian Sr. Secondary School, Jayal, Nagour were the speakers on April 21, 2008 along with Mr. P R Vyas from Bhilwara. On April 22, Mr. Maniram Lomroad, a lawyer and Vyas were the main resource persons. Mr. Laxmi Narayan Bhadu of Akhil Bhartiya Jeev Raksha Sabha; Mohd Anwar, a local activist; Mr. Puran Singh Rathore, a lawyer; Ms Saroj Kanwar, rep from Aaganwadi Kendra, Jayal and Mr. Raghunathram Manda, a senior citizen were the other speakers. Mr Shyam Sundar Ratawa of Manav Shakti Vikas Samiti, Jayal (Nagour) co-ordinated the programme at the local level.

4.2.2 Similarly, there were events in the months of May 2008:

1. Bhupal Sagar (Chittorgarh) on 12-13 May 2008 and
2. Choti Sadri (Pratapgarh) on 14-15 May 2008

The participants in the programme were mainly the students and nodal officers of two consumer clubs at both the places and citizens and few NGO reps. of the area. At Bhupal Sagar, there were around 60 participants each from the block on both the days. Similarly, at Choti Sadri, the number of participants on both the days on 14-15 May 2008 were around seventy.

At Bhupalsagar, Mr. Shantilal Bafna, Sarpanch of nearby Panchapat village near Bhupalsagar block was the guest speaker in the morning of 12th. Mr. Bhagwanlal Sharma and Mr. Ravindra Joshi both lawyers were the other speakers in the training along with Mr. P R Vyas of Bhilwara. Similarly, Mr. Jeevraj Paliwal of Rashtriya Manavta Mission; Mr. Rajmal Lohar of Krishi Upbhokta Hit Raksha Samiti; Mr. Radheyshyam Parashar of Upbhokta Seva Samiti, Bhupalsagar

were the other speakers in two days programme, which was organised in the hall of Panchayat Samiti. At Chotisadri, Mrs Mamta Patidaar, Sarpanch of Gagrol village, post Karunda, Chotisadri block was the guest speaker on 14th. Other speakers were Shivilal Ahir and Ramlal Meena, both workers and members of Upbhokta Parmarsh evam Soochna Samiti, Ganeshpura; Mrs Indra Agrawal, Convenor, Consumer Club in Girls Sr Sc School and Vijay Singh Rajpurohit, a local lawyer along with Mr. P R Vyas. Mr Mahesh Parashar of Upbhokta Soochna evam Paramarsh Samiti, Bhupal Sagar co-ordinated the programme at the local level, whereas Mr. Rakesh Yadav of Upbhokta Soochna evam Paramarsh Samiti, Choti Sadri shouldered the responsibility at Choti Sadri.

The final report of the Consumer Awareness Project (CAP) was submitted to Mr. A Mukhopadhyay (AM), new Secretary, Food and Consumer Affairs, on Oct. 1, 2008 by DS along with BNS. AM had taken over charge as the new Food Sec. on 26th September 2008. He also was updated about CUTS work in the area of consumer protection and a set of CUTS publications also was given to him. Meeting also was held with O P Harsh, new Additional Secretary and A Farooqui and copies of CAP report were submitted.

4.3 Assessing 2Qs (Quality & Quantity) Outputs of the ‘National Rural Employment Guarantee Scheme’ (NREGS) in Sirohi District of the Rajasthan, India’ in partnership with the World Bank

Background

After signing the agreement with the World Bank on May 30, 2007, the project activities formally started from the June 1, 2007. The main objective of the project was to assess the qualitative and quantitative outcomes of the NREGS implementation in Sirohi district in Rajasthan, with an aim to test the effectiveness of social accountability approaches in influencing the public expenditure outcomes. The assessment mainly looked at three main aspects of the scheme, highlights of implementation of the scheme; gaps, if any, in the implementation and a set of recommendations to address the gaps.

During the reporting period

4.3.1 There was analysis of the data of the field survey and the draft, mainly based on the feedback from the beneficiaries, was prepared and segregated. Further analysis was done for each of the five blocks.

Then, there were dissemination meetings at the block level as given below

1. April 25, 2008 - Pindwara
2. April 29, 2008 – Sirohi
3. April 30, 2008 – Aburoad

In the meetings, mainly the participants were the officials at the block level such as BDO, Programme Officer (NREGS), and the Pradhan and members of the Panchayat Samiti, representatives of NGOs and the beneficiaries in various meetings. The participants had given good feedback on the draft data of the respective blocks, which was presented.

4.3.2 Besides, this, there was analysis of data for the district, which drew certain findings and initial set of recommendations on the basis of the findings to make the district administration aware about the gaps in the scheme. The draft findings and the initial set of recommendations were shared with the District Collector and the CEO, *Zilla Parishad* on the eve of the District level meeting. The same was shared with World Bank also for their comments.

4.3.3 Then, there was dissemination meeting in Reodar on May 19, 2008. Though the Programme Officer was not present, other officials at the block level and also the PRI members including the Pradhan attended the meeting. The draft data for Reodar block was presented and the participants had given their feed back on the same.

4.3.4 The district level meeting to disseminate the draft findings of the assessment was held on May 21, 2008. The event witnessed an active participation of more than 50 relevant stakeholders representing all the three tiers of Panchayati Raj Institutions, Government Officials of concerned departments, media persons and other common citizens being benefited under NREGS. The dignitaries participated in the event were Siddharth Mahajan, District Collector, Sirohi, Ashfaque Hussain, CEO, *Zilla Parishad*, Anna Ram Borana, *Zilla Pramukh*, Padma Kunwar, *Pradhan*, *Reodar Panchayat Samiti*, Anadaram, *Pradhan*, Abu Road, O.P.Chauhan, Executive Engineer (NREGS) etc. OPA made the presentation of the raft findings and the initial set of recommendations. Siddhart Mahajan, District Collector, Sirohi, referred that the study unbiased, findings as close to reality and few recommendations as very convincing. Anna Ram Borana, *Zilla Pramukh*, said that some of the issues, which should have been covered in the study is missing. His emphasis was on the problems being faced by PRIs. The CEO, Executive Engineer (NREGS), *Pradhan*, Program Officer, *Sarpanch* and few others also shared their views.

4.3.5 A State Level Dissemination Meeting (SLDM) under the project in Jaipur on July 16, 2008. The event experienced participation of around 50 relevant stakeholders including A K Pande (Additional Chief Secretary -Development), Rajendra Bhanawat (Secretary, Rural Development), Yaduvendra Mathur (Secretary, Planning), Anita Bhatt (Officer on Special Duty (OSD) to the Chief Minister), Madhu Pokhrana (Director, Evaluation Unit, Department of Planning), Benjamin Powis (The World Bank), Dr. Sharada Jain (renowned researcher & chairperson, CART Advisory committee) and representatives of CSOs, PRIs, media persons and others. The event started with screening of a film 'Social Accountability in Action: Experiences from Grassroots'.

4.3.6 First draft of the final report was submitted to the World Bank on August 14, 2008. After receiving the comments the report was finalized by incorporating the comments and the finalized draft was submitted to the World Bank on August 27, 2008 along with the final invoice for transfer of funds. The World Bank appreciated the quality of the report and asked few more details to be submitted, through a mail dated August 31, 2008. The project with out any additional financial allocation was extended for a period of 4 more months up to December 31, 2008. The learning note, which was a pending deliverable under the project agreement, was prepared and submitted on Oct. 23, 2008. A short visit was made to Sirohi on October 20, 2008, for a quick impact assessment, before finalising the learning note.

4.3.7 On successful completion of the NREGS SAc project on Dec 31, 2008, the World Bank in principle agreed to support an advocacy project. The extension will be for a period of 4 months starting from Feb. 1, 2009. The main focus will be to advocate with the supply side constituencies to buy the SAc concept and the recommendations of MDMS & NREGS.

The 'Assessment Report Brief' of the NREGS project to Ms. Amita Sharma, Joint Secretary, MoRD, GoI on January 16, 2008, elaborating CUTS' previous interventions and stating capacity of assessing various schemes. This was an effort to get any such work of assessing NREGS schemes in other states/districts of India.

4.4 National Environmental Awareness Campaign (NEAC): RRA for Rajasthan in partnership with the MoEF, GoI: Theme: Climate Change

Background

The Ministry of Environment & Forests, Government of India has appointed CUTS as the Regional Resource Agency (RRA) for Rajasthan under the National Environment Awareness Campaign (NEAC). Within the CUTS family, CUTS CART was entrusted with the responsibility to perform as the RRA.

The Ministry of Environment & Forests, Government of India organizes the NEAC every year since 1986. It is the flagship campaign of the Ministry with the objective of creating environmental awareness at the national level.

During the reporting period

4.4.1 A rally of school children was organised on the occasion of the 'World Environment Day' on 5th June 2008 from Ram Mandir, Banipark to Railway Station. When the rally comprising of 35 school children reached the Station Road Junction, they received an overwhelming response and was received by the traffic department personnel. The pollution safety masks were given to the traffic personnel and they put on their nose. Electronic and print media had given wider coverage for the event.

4.4.2 To make NEAC programme more effective, an interactive workshop was organized during 31st July to 1st August, 2008 at Delhi for the benefit of all RRAs, on behalf of the Ministry, Indian Environment Society (IES), Delhi organized the workshop.

4.4.3 Under NEAC, total Six Divisional Level Pre-Proposal Workshops were organized at Bhilwara (7th Aug.), Chittorgarh (8th Aug.), Kota (11th Aug.), Jodhpur (12th Aug.), Churu (13th) and Jaipur (20th Aug.). A total of 540 proposals were received up to closing date, which was Aug. 25, 2008 from the NGOs.

4.4.4 DC & ADS attended the regional committee meeting held at BAIF, Pune, from September 23 to 25, 2008 under National Environment Awareness Campaign 2008-09 (NEAC 2008-09) organized by Ministry of Environment & Forest, GoI. The committee was headed by R. Mehta, Advisor, NEAC. Out of 445 proposals recommended by CUTS, a total 257 proposals were sanctioned with a total grant of Rs. 17,42,000/- (Seventeen lakh forty two thousand only) this year.

4.4.5 The final overall report of 2007-08 was submitted to MoE&F, GoI on Sept. 23, 2008. As required by the Ministry of Environment & Forest, GoI, a bond was submitted to the Ministry on Oct. 1, 2008 for the transfer of the disbursement grant. Based on the approval of 257 proposals by the regional committee held in Pune, sanction letters were dispatched to all 257 NGOs on 6th October 2008 asking to submit the revised proposal as well as the required bond in stamp paper.

4.4.6 Post proposal workshop of sanctioned NGOs was held on 15th November, 2008 at Rotary Club, Jaipur. 154 participants participated in workshop. B.S. Nathawat, Dy. Secretary Department of Environment, Govt. of Rajasthan. Was the chief guest and delivered the main address in the workshop. Partnering NGOs started conducting the activities from Nov. 24, 2008.

4.4.7 A total of 57 monitoring visit completed by CART staff and 5 visits were made by CHD, which comes to a total of 62.

4.5 Capacity building on Regulatory Reforms in Electricity in South Asian Countries (RESA) - Rajasthan Partner with the support of NORAD

Background

CUTS International with the support of the Norwegian Agency for Development Cooperation (NORAD) undertook an initiative over two years (2008-2010) in Bangladesh, Nepal and 2 states of India i.e. West Bengal and Rajasthan to build capacity of consumer groups/CSOs to enable them to deal with the issues involved, take-up action oriented research and carryout advocacy with policymakers and regulatory agencies to effect pro-consumer changes in the electricity regulatory/policy processes. CUTS C-CIER in partnership with CUTS CART (Rajasthan), CUTS

CRC (West Bengal), Unnayan Shamannay (Bangladesh) and South Asia Watch on Trade, Economics and Environment (SAWTEE, Nepal) is responsible for the implementation of the project. The project formally started from March 1, 2008. The formal launch of the project was held in Calcutta from March 13-15, 2008.

During the reporting period

4.5.1 Local inception workshop in Rajasthan was organised on April 17, 2008 in Jaipur. The overall objective of the workshop was to launch the project in the state of Rajasthan and share its objective and activities with local partner CSOs, so that it can be implemented properly and effectively at the state level. There were 49 participants comprising various civil organizations working on the issues related to power sector reforms and consumer protection, media, policy makers and subject experts. Mr. R K Sharma Secretary, RERC, Mr. Shanti Prasad Ex-Chairperson RERC, Mr. P N Bhandari, Ex-Chairperson RSEB, Mr. R C Sharma, Joint Sec. RERC, Mr. B L Agarwal, Chief Engineer (Commercial), JVVNL and Mr. K C Modi, Ex. Chief Engineer, AVVNL, attended the workshop as resource persons. In the closing session methodology of base line survey and activities to be conducted by partner CSOs were discussed with selected partner CSOs.

4.5.2 The baseline survey was done in all the 10 districts, to assess the level of awareness of various categories of users. The methodology of survey and OSN was prepared and sent to all 10 partnering CSOs in the identified districts. Some samples of survey forms were collected for quality check. After scanning of received forms, some incorrect forms were sent back to the respective districts. Data of CSOs perception survey was entered in the given format. AS7 also visited Churu & Jhunjhunu districts on May 21 & 22 respectively to review the progress of the survey.

4.5.3 After scanning of all the 700 filled questionnaires and some check back visits, data was compiled and analyzed. Based on the key findings and analysis, a Territorial Base Paper (TBP) was prepared and circulated among the members of Reference Group (RG) for their comments and inputs. The main purpose of preparing this paper was to summarize various territory specific ground realities emerged out of consumer base line survey and field research, findings based on them and present scenario and structures in the power sector in Rajasthan. It was then used to develop a training manual to be used in territorial trainings, for developing vernacular handouts and for further references to gauge the final outcome of the project. In addition, as required, a half yearly report of the project progress report also was prepared and submitted.

4.5.4 The Reference Group (RG) was formed in Rajasthan consisting of 14 members coming from of varied fields and areas, and which includes eminent subject experts, academicians, economists, utilities, regulator, legal experts, media and civil society representatives. The objectives of RG are to apprise with the project activities, its goals and outcomes, and also to brief them with the activities implemented so far, to seek comments/inputs for further improvement in order to ensure smoother functioning of the future project activities and to seek comments/suggestions on two important documents; Territorial Base Paper (TBP and a Territorial Training Manual (TTM). Out of total 14 RGMs, 10 attended the first meeting held on July 11, 2008 in the CUTS conference hall. Active discussions were held and the members had given very valuable feedback on TBP, TTM etc.

4.5.5 Finalization of TTM, TBP and Report of RG Meeting

All the mentioned documents were revised and finalized and later developed in vernacular as per the comments received from CCIER.

4.5.6 Territorial Trainings (phase I & II) in Rajasthan under the project were organized in Jaipur on September 17-18 & 25-26, 2008 respectively. The objectives were the capacity building of second tier partner CSOs and other consumer activists and networking with regulator, utilities, media and subject experts. 22 participants, representing 9 tier two CSOs, who are partners in the

project participated in the training. According to participants feedback TTs were very useful in terms of quality of resource persons, conduction of simulations, presentations and resource material. There was open discussion in all the sessions, were participants could clarify their doubts.

4.5.7 The Grassroots Interface Meetings (GIMs) phase one were completed as per the details given below:

SN	Date	Place
1.	Nov. 6, 2008 (Thursday)	Kota
2.	Nov. 7, 2008 (Friday)	Sawai Madhopur
3.	Nov.13 (Thursday)	Jhunjhunu
4.	Nov.14 (Friday)	Churu
5.	Nov. 25 (Tuesday)	Dholpur
6.	Dec. 9 (Tuesday)	Chittorgarh
7.	Dec. 10 (Wednesday)	Banswara
8.	Dec. 11 (Thursday)	Udaipur
9.	Dec. 19 (Friday)	Sirohi
10.	Dec. 23(Tuesday)	Bikaner

The objective of GIMs was to reach out to the users' at the local level, who were targeted during the baseline survey and enable them to appreciate the role that they need to play in regulatory reforms and transfer some of the key advocacy skills to them. The GIMs were very successful in terms of participation of various stakeholder groups. All the GIMs got very good media coverage in print media and particularly in Kota, 2 electronic media channels also covered the GIM. The following topics were covered during the GIMs. RESA Project Overview; Electricity Reform Process and Role of Consumer; Complaint Redressal Mechanism; Role of Consumer in Energy Conservation and curbing Power Theft. Vernacular handout and resource material was also distributed among the participants. In Kota and Swai Madhopur GIMs were attended by RESA partners from Nepal (Asish Subedi from SAWTEE) and West Bengal (Mrinmoy Dey from CRC), who came for exposure visit to learn form CART's experience in conducting grassroots meeting on power issues. The meetings were attended by a total number of 681 persons comprising of electricity consumers of various categories, social activists local CSOs, media persons, people representatives, Reference Group Members, and more than 35 local officials of electricity companies. It got wide media attention for more than 30 times in newspapers and 2 electronic media channels.

4.5.8 After the successful completion of the first phase of GIMs, during which 10 GIMs and 38 Sub –GIMs were conducted, synthesis report was prepared and submitted. Total 1859 participants were benefited as against the targeted 500 in the project planning.

The following other assignments got completed under the project.

- Prepared and submitted the synthesis report of GIM first phase and revised based on comments.
- Prepared and submitted SLOT Analysis
- Prepared and submitted the Annual Progress Report
- Sent Rajasthan specific news related to power sector to CUTS CCIER for RESA newsletter
- Helped in preparing the RESA documentary 'Powered to Grow'.

4.6 Tobacco Control campaign by mobilizing key stakeholders in Rajasthan in partnership with MoH & FW, GoI & WHO (India)

Background

The project was formally approved by the Ministry of Health and Family Welfare, GoI and the WHO India with a budget of 5,07,000/- to begin the activities from June 1, 2008. The APW was signed on May 17, 2008.

During the reporting period

4.6.1 DC attended the State Steering Committee meeting on 16th May, 2008 National Tobacco Control Programme, which was conducted by the Directorate, Medical and Health Department, Government of Rajasthan at Swasthya Bhawan, Jaipur. The committee reviewed the progress of the NTCP in Rajasthan.

4.6.2 An Operational Strategy Note with an action plan, time line and strategy, which would be conducted during the period from July 2008 to May 2009 was prepared. During the month, ADS along with DC visited the health department, a number of times, and met officials of tobacco control cell. The officers met were: Dr. R.N.D. Purohit (Dir. AIDS, Tobacco Cell), Dr. M. L. Jain (Dir. RCH) Dr. D. K. Ameta (Nodal Officer-Tobacco Cell, Dir. Hospital Administration), Dr. P. C. Santhiya (Joint Dir. Hosp. Admin/ Tobacco Cell) Mr. Dev Krishan Shring (Drug controller) Mr. B. N. Sharma (Health Inspector). Babulal Verma (State education minister, GoR) Dr. R. C. Sharma (Rajasthan Cancer Foundation), Narendra Singh (RVHA), Mr. Sanjeev Mahla (SPREAD, Jhunjhunu) Dharamveer Kateva (Asthma Care Society).

4.6.3 State Level Launch Meeting (SLLM) under project “Tobacco control campaign by mobilizing key stakeholders in Rajasthan state” was conducted on August 06, 2008 at Hotel Maharani Plaza, Jaipur. More than 90 participants from officials of concerned Government Departments, CSOs, NGOs working on health issues, Tobacco Cessation Centers, selected schools, doctors of government hospitals, Media and other individuals working on the issues were present in the meeting. Two representatives from HRIDAY Delhi were also there in the meeting to facilitate the participants. The guests and resource persons were: Dr Sunil Bhatnagar (Officer on Special Duty, Public Health, Dept of Health & Family Welfare, Government of Rajasthan) ; Dr P C Santhiya (Joint Director Tobacco Cell, Health Department) ; Dr A U Rehman (Mahavir Cancer Hospital, Jaipur); Swati Parmar & Amit Yadav (HRIDAY, New Delhi).

4.6.4 A survey was conducted in all seven administrative divisions of Rajasthan to assess the level of awareness on tobacco control law. The questionnaires were prepared and send to two divisional partners for field-testing. The survey was completed and the duly filled forms were received from all the divisional partners on time.

- On September 11, 2008 a letter was send to Mr. R. K. Meena, Principal Secretary, Department of Health & Family Welfare, Govt. of Rajasthan for requesting him to include CUTS- CART in the State Programme Committee (N.C.D./Tobacco Control) of State Health Society, Rajasthan.
- A press release was issued on September 16, 2008 welcoming government of India’s ban on smoking in work places, which was made effective from October 2, 2008 and the pictorial warning on the tobacco product packages; which became effective from November 30, 2008
- The cross-checking and data entry of the survey conducted in 6 divisions were completed
- The interim progress report of Tobacco Control Project was dispatched to WHO on October 18, 2008.

4.6.5 Other Interventions

- Survey on ban on smoking in public place

A survey was conducted in 12 key locations in Jaipur city, a day after the implementation of the ‘ban on smoking in public places’, which came to effect from October 2, 2008, which covered public places such as shopping mall, hotel, restaurant, pub, office etc. The locations in Jaipur surveyed include railways station, Sindhi camp bus station, crystal mall, moti mahal cinema hall,

satellite hospital, Session's court, central library, mini secretariat, Indian Coffee house etc. Times of India had given a good story on survey findings and some other Hindi newspapers also covered it.

- Survey on Section 6 of TCL

45 selected schools in Jaipur city were visited for assessing the impact of tobacco control campaign (Phase I) as well as to conduct a survey to see the violence of section 6 of NTCL, which bans sale in the radius of 100 yards of educational institutions.

- Public Lecture at the Govt. Girls School, Jhotwara

Govt. Senior Secondary Girls School, Jhotwara invited DC and ADS to give brief lecture on consumer rights and tobacco control on October 23, 2008. Students were briefed about ill effects of tobacco, passive smoking, tobacco control law, as well as initiative to be taken by the school authorities.

- Round table meeting at RVHA office

ADS along with MSS2 attended a round table meeting conducted by RVHA on October 25, 2008. 13 participants from CSO, NGO, Tobacco Cessation Center, Legal practitioners, which includes representatives from State Tobacco Control Cell, RVHA, Rajasthan Cancer Foundation, Indian Asthma Care Society, Anuvrat Kendra, Human Rights Law Network etc. The main objective of the meeting was to discuss formation of a 'State No Tobacco Coalition' to upscale the tobacco control movement & functioning of National Tobacco Control Programme in Rajasthan. All participants did group discussion on tobacco control interventions and future planning.

- On November 18, 2008, an awareness rally, along with a public meeting, has been organized in Alwar, under project, marking the beginning of divisional level events. Mr. Yadunath Singh, Deputy CM&HO of Alwar District, flagged-off the rally, after addressing the participants. Rally covered the main market of Alwar district, nagar parishad road, kendalaganj etc. and conclude in Purjan Vihar, Campany Baag.

4.6.6 CUTS CART organised Divisional Level Advocacy Meeting under the project entitled, "Tobacco Control Campaign by Mobilising Key Stakeholders in Rajasthan State" in active collaboration with the Department of Health and Family Welfare, Government of Rajasthan on November 26, 2008 in Jaipur. The objective of the meeting was to disseminate the findings of baseline survey in all seven administrative divisions of Rajasthan State. Survey was conducted to assess the level of awareness with regards to tobacco control law, pattern of consumption among various strata of society and the perception towards the whole issue of tobacco consumption. Around 60 participants including officials from state tobacco control cell, Department of Medical & Health, GoR, CSOs, NGOs, Hospitals, Tobacco Cessation Center, principals & teachers of selected schools, Media and other individuals working on the issues attended the meeting.

The meeting started with the screening a documentary film "Choose Life, Not Tobacco". The session formally began with a welcome speech by Dharmendra Chaturvedi of CUTS. George Cheriyan, Director, CUTS, in his introductory remarks, explained about the purpose the meeting. Mr. Amar Deep Singh, Project Officer CUTS, presented the findings of survey through power point presentation. Dr. D. K. Ameta, Nodal Officer, State Tobacco Control Cell, Govt. of Rajasthan as chief guest of meeting, delivered special address to participants. He appreciated the survey done by CUTS CART and told that these findings open our eyes about fact regarding tobacco. Dharamveer Kateva (President, Indian Asthma Care Society), Dr. R C Sharma (Dy. CM&HO, Jaipur), Ramesh Gandhi (Gandhi Foundation), Kishan (Shubham Sansthan, Alwar), Dr. S. S. Mathur (Jaipur Rural Health & Development Trust) provided their feedback on the survey findings. The meeting came to a close by Amar Deep Singh proposing the vote of thanks.

- Dissemination of key findings of Survey on Section 6 of TCL

45 selected schools in Jaipur city were assessed in terms of level awareness regarding status of section 6 of National Tobacco Control Law 2003, which ban sale to minors and within the radius

of 100 yards of educational institutions, during the month of October 2008. One of the key findings of this survey says 22 percentages of the schools there is a violation of section 6, which shows the poor status of our enforcement mechanism. The findings of the survey were disseminated to the media and also to the members of AFTC on Nov.4. 2008, which generated lot of interest and triggered debate. HT published a good story on Nov. 5, 08 and also a daily Hindi newspaper News today published a full-page story with photos of spots on Nov. 10, 08.

- Meeting of Rajasthan Coalition for Tobacco Control (RCTC), Nov. 26, 2008

Second meeting of the Rajasthan Coalition for Tobacco Control (RCTC) was held on Nov. 26, 2008 was attended by MSS2, ADS & DC, which was organized by CUTS-CART on behalf of RCTC at Hotel Morya Palace, Jaipur at 2:45 p.m. to 5 p.m. In the 19, representatives of various organisations participated.

- Two days event was conducted in Dholpur under the project on Dec. 01 & 02, 2008. On the first day of event a ‘Divisional level Advocacy Meeting’ (DLAM) was organized at Hotel Jaya Palace, Dholpur. Around 56 participants including officials from District Medical & Health Department, Roadways Department, consumer rights groups, CSOs, NGOs, Hospitals, principals & teachers of selected schools, Media and other individuals working on the issues attended the meeting. Dr. J. P. Agarwal, Prime Medical Officer Dholpur, Department of Health GoR was chief guest in the meeting. Findings of tobacco survey were disseminated in the meeting. On second day of the event an anti tobacco awareness rally was conducted in Dholpur. Around 120 students from various schools, teachers and principals of participating schools, Dr. Vijay Singh, District Hospital Dholpur, Partner NGO, CSOs, TV and Print Media persons participated in Rally.

- Divisional Level Advocacy Meeting (DLAM) in Kota, Dec. 11, 2008

DLAM was organized on December 11, 2008 at Kala Dirgha, Kota. Around 80 participants including officials from District Medical & Health Department, Government of Rajasthan, Non-Governmental Organisation (NGOs) working on health issues, medical practitioners, doctors, principals and teachers of selected college and schools, media and other stakeholders working on the issues attended the meeting. Dr. Narendra Rajawat, Deputy. CM&HO was the chief guest of the meeting. Dr. M. L. Agarwal, winner of International Hunter Award on Tobacco Control also participated in the meeting.

- Divisional Level Event in Bhilwara, Jan. 5-6, 2009

Two days event was conducted in Bhilwara under the project ‘Tobacco Control Initiative’ on Jan. 5 & 6, 09. On first day of event a ‘Divisional level Advocacy Meeting’ (DLAM) was conducted at Nursing Centre, MG Hospital, Bhilwara. Around 60 participants attended the meeting. Kanhaiya Lal Dhakad, *Jila Pramukh*-Bhilwara was chief guest of the meeting. Findings of tobacco survey were disseminated in the meeting. On second day of the event an anti tobacco awareness rally was conducted in village Pithaas, Bhilwara on Jan. 06, 09. Around 200 students, teachers, local consumer rights group, villagers and media representatives participated in the rally.

- Divisional Level Event in Chittorgarh, Jan. 8-9, 2009

Two days event was conducted in Chittorgarh under the project ‘Tobacco Control Initiative’ on Jan. 07 & 09, 09. On first day of event a ‘Divisional level Advocacy Meeting’ (DLAM) was organized at CHD, Chittorgarh. Around 47 participants attended the meeting. Dr. Inderjeet Singh, Deputy CM&HO, Chittorgarh was chief guest of the meeting. Survey findings of tobacco survey were disseminated in meeting. On Jan 09, 09 an anti tobacco awareness rally was conducted in village Raghunathpura, Chittorgarh. Around 115 students, teachers and principal of participating school, CSOs, Media persons were participated in the rally.

- Tobacco control awareness rally in Kota, Jan. 16, 2009

Under the divisional level events, a tobacco control awareness rally was organized in Kota on Jan. 16, 09. Around 200 students, representatives of district health education dept., GoR, NGOs,

consumer rights groups, media and other participated in the rally. Jugraj Singh Rathore, Block education officer, Department of education, Kota started the rally with flag-off. Dr. Hemendra Vijayvargiya, Deputy RCHO, Kota addressed the participants and told to be aware about the harmful effects of tobacco. Other officers from health department also addressed the participants.

- Divisional Level Event in Churu, Feb. 4-5, 2009

Two days event was conducted in Churu under the project 'Tobacco Control Initiative' on Feb. 04 & 05, 09. On first day, a 'Divisional level Advocacy Meeting' (DLAM) was conducted at Hotel Natraj, Churu. Around 60 participants including officials from District Medical & Health Department, GoR, representatives from various NGOs, medical practitioners, students, media and other individuals working on the issues attended the meeting. Chief guest of programme was Dr. G. L. Rajora CM & HO, Churu. Findings of tobacco survey were disseminated in the meeting. On second day of the event an anti tobacco awareness rally was conducted. Around 150 students of Sanjay Public School and Marudhar Vihar School, Churu along with teachers, local civil society group and media representatives participated in Rally. The rally started with the flag-off by Dr. F. H. Gauri, Deputy Prime Medical Officer, Government District Hospital, Churu. Students were informed about ill effects of tobacco, including some provisions of tobacco control law.

- Divisional Level Event in Jodhpur, Feb. 25-26, 2009

Two days event was conducted in Jodhpur under the project 'Tobacco Control Initiative' on Feb. 25 & 26, 09. On first day, a 'Divisional level Advocacy Meeting' (DLAM) conducted at Hotel Rajputana Palace, Jodhpur. Around 56 participants including officials from District Health Department, GoR, consumer rights groups, CSOs, Hospitals, principals & teachers of selected schools, Media and other individuals working on the issues attended the meeting. Dr. G. L. Choudhary, CM&HO, Jodhpur was chief guest of the meeting. Survey findings of tobacco survey were disseminated in meeting. On Feb. 26, an anti tobacco awareness rally was conducted. Around 150 students of *Namdev Public School* and *Shivalik Public School* along with teachers of participating school, CSOs, Media persons were participated in the rally. Students were informed about ill effects of tobacco, including some provisions of tobacco control law. A pre-programme visit of Jodhpur was made on Feb. 17, by ADS for the preparation of two days event. Meetings have been done with District Collector, Adl. Collector, CM&HO, Joint Director Public Health, Jila Pramukh, Dr. Arvind Mathur, Nodal officer WHO, Dr. Prakash Tyagi of GRAVIS, DSO and others. All were briefed about tobacco control initiatives by CUTS CART and invited for the meeting.

- Submission of Interim/Progress report to WHO

Interim/Progress report of TCI project along with statement of expenditure (SoE) has been dispatched to WHO, New Delhi on Feb. 23, 09 as per the conditions of APW.

After successful completion of all divisional level events in Rajasthan under the tobacco control project, all reports are finalised and the same is uploaded on the website. During the month, some visits were made to health department to share experience of divisional level events under the project.

4.7 Get Active: Health Promotion Programme in schools in partnership with HRIDAY

Background

CUTS-CART in partnership with HRIDAY- SHAN (Health Related Information Dissemination Amongst Youth–Student Health Action Network), New Delhi launched a new project in Jaipur

city titled ‘**Get Active**’ involving 25 selected schools in Jaipur w.e.f Nov 15, 2008. ‘Get Active’ is a health promotion programme focusing on Diet, Nutrition and Physical activity with an aim to inculcate healthy nutritional intake and physical activity promotion among school students. The target group for the programme will be students of Std VI – VIII.

During the reporting period

4.7.1 The first activity was the ‘Teachers Training Workshop’, which was scheduled on Friday, Dec. 12, 2008 Jaipur. MSS2 visited Delhi on Nov. 20, 2008 for attending the training programme conducted by HRIDAY-SHAN specially for Teachers of selected schools of Delhi. In this programme NGO partners from four states (Rajasthan, Tamilnadu, Kerala and Gujarat) were also present to observe the proceedings.

4.7.2 Project Launch-cum-Teachers Training Workshop was organised at Maharani Plaza on 12 Dec. 08. Around 70 participants including Mr. Samuel Mawunhanidze, Chief, UNICEF, State Office for Rajasthan, Ms. Swati Parmar and Ms. Anika Singh from HRIDAY and teachers from partnering schools of Jaipur city took active participation in the workshop. Basic objective of this workshop was to provide a platform to teachers from various schools to know more about the organisation, project & how to implement the project activities smoothly in schools.

4.7.3 In the first round, during the first week of Dec. around 30 schools were visited in order to get their consent for participation in the Programme. KP, MSS2 & ADS visited Schools for Per Leader Training and Celebration of ‘Get Active’ Day.

4.7.4 Activities in Partnering Schools for completion of Module I

To complete the remaining activities under the module I, the following visits were made to various during the month by KP, MSS2 & ADS.

- Celebration of ‘Get Active’ Day, distribution of pledge, feedback forms & calendar from 2nd - 8th Jan. 09 - 25 schools.
- Collection of pledge & feedback forms from 9th – 16th Jan. 09 - 25 schools.
- Getting consent from Principals of new schools to participate in ‘Get Active’ Programme from Jan. 13-17, 2009 – 20 schools

4.7.5 Orientation to the new Schools

An orientation session was conducted in the newly identified schools, which were identified in January itself for implementing the ‘Get Active’ Programme. In the orientation, the students of VI-VIII grade were included, who were informed about the importance of healthy eating habits and intake of breakfast on regular basis. This orientation was conducted from Jan. 20-29, 2009 in 8 schools. KP was responsible for the conducting the orientation programme.

4.7.6 Submission of final Technical and Financial Report

Technical and Financial Report of the module I were prepared and submitted to HRIDAY on 28th Jan. 09.

4.7.7 Inter-School Poster Competition

Inter-school poster competition was organised at youth hostel on 30 Jan. 2009 on the theme ‘Eat Healthy, Think Healthy’. 75 selected students from 25 partnering schools participated accompanied by 25 teachers had accompanied students from their respective schools of Jaipur city. Basic objective of the competition was to provide a common platform to all students to express the knowledge and information gained by them under the ‘Get Active’ Programme, by the means of colours. Along with KP, MSS2, ADS & AKT coordinated the event. Concluding remarks were made by GC.

4.7.8 The entry of data, based on the feedback form submitted by the teachers from the partnering schools, in the software provided by HRIDAY was completed and submitted on Feb. 6, 2009 to HRIDAY, as required, for analysis. The Quiz Competition was conducted in 4 partnering schools on Feb. 7, 13 & 17 respectively, for examining the information and knowledge gained by the

students by participating in the 'Get-Active' programme. A 3 member jury consisting of Dr. Kamla Garg (Dean & Coordinator, Dept. of Fine Arts, University of Rajasthan), Mr. Narendra Singh Yadav (Lecturer, Rajasthan School of Arts) and Mr. M.K Sharma (Director Visual Arts, Jawahar Kala Kendra) examined the posters made by students in the inter school posted competition and ranking were done. The process was completed by Feb. 27, 2009. As required, the quarterly financial report was prepared and submitted to HRIDAY on Feb. 24, 2009.

4.8 Crafting the market for SAc approaches & tools in the supply side constituencies through strategic communication and dissemination in partnership with the World Bank

Background

The grant agreement was signed on March 6, 2009. Due to the election model code of conduct in place until May 28, in consultation with the Bank, it was decided to extend the end date to August 14, 2009.

During the reporting period

As part of preparatory groundwork, a visit was made by GC, OPA & MSS2 to the department of rural development and department of planning on March 4, 2009. The tentative agenda and list of participants for South Asia Workshop on 'Governance & Accountability' were prepared and shared with the World Bank. Several visits were made by GC & OPA to different hotels in the city in order to finalise a venue for the workshop, after calling quotations from the hotels. In order to produce a documentary film, two rounds of meetings and discussions with personnel from 'Mercury' were held. OPA along with ADS made a visit to Jodhpur on March 5, 2009 to explore the possibility organizing Divisional Level Workshops under the project, and met with the divisional commissioner and the district collector. It was decided to schedule the workshops only after the election code of conduct is lifted.

4.9 Securities & Market Awareness Campaign (6th Round) with the support of SEBI

Background

Though all consumers are not investors, all investors are consumers of financial services. Considering this aspect, CUTS-CART is actively involved in investor education and protection activities. CUTS is an Investor Association recognized by the Securities and Exchange Board of India (SEBI) and registered with Ministry of Company Affairs, Government of India under Investor Education and Protection Fund (IEPF). In the past, CUTS has implemented investor education and protection programmes with the support of IEPF and SEBI.

SEBI has been mandated to protect the interests of investors in securities and to promote the development of and to regulate the securities market so as to establish a dynamic and efficient Securities Market contributing to Indian Economy. However, many investors do not possess adequate expertise/knowledge to take informed investment decisions. In this backdrop, SEBI launched a comprehensive education campaign aimed at creating awareness among investors about securities market, which has been christened- SMAC. The motto of the campaign is – 'An Educated Investor is a Protected Investor.'

The workshops are aimed at reaching out to the common investors and are being held primarily in small and medium towns and cities all over the country. The aim of these workshops is to

acclimatize the investors with the functioning of the securities market, the basic fundamentals of investment and risk management and their rights and responsibilities. CUTS-CART is actively involved in the SMAC with the support of SEBI from May 2004.

During the reporting period

Under the sixth round of SMAC programmes, the following 7 workshops were organised as per the details given below.

S.N	Venue and Date	Total no. of participants
1.	Bhilwara , 20 th September 2008	62
2.	Pratapgarh, 20 th September 2008	64
3.	Bandikui (Dausa), 14 th December 2008	50
4.	Thanagazi (Alwar), 29 th December 2009	69
5.	Dholpur, 12 th January 2009	67
6.	Kolayat (Bikaner), 27 th February 2009	40
7.	Pipadcity (Jodhpur), 7 th March 2009	43

The Centre also received a number of investment related complaints during the year and the same was forwarded to the Complaints handling cell of SEBI and the Ministry of Corporate Affairs, Government of India.

4.10 ‘Traffic Calming Strategies to Improve Pedestrian Safety in India’ in partnership with SIDA

Background

The project formally started from November 1, 2007 with an aim to highlight the key flaws in design of Indian road and develop a manual, first of its kind in India. The manual will contain suggestions/recommendations up on “remedial traffic calming strategies” for concerned policy/decision makers, primarily in the departments of Police, Transport, Municipal Corporation, Development Authority and Public Works. Experiences from Sweden and other countries clearly demonstrate the relevance of these strategies. Under this project twenty-four sites out of six locations shall be studied for a detail investigation of road crashes involving pedestrians.

During the reporting period

4.10.1 The consolidation and analysis of the accident FIR data collected from various Police Stations was done. In addition work on the Jaipur road map using AutoCAD software to prepare a final drawing required for FIR data plotting and site selection was also done.

4.10.2 Training for field studies, June 2-6, 2008

The conflict technique is being used for the purpose of ‘Before’ and ‘After’ studies in the project. This technique was developed by the Department of Technology and Society, Lund University in the beginning of 1970. This technique uses near accidents as accident proxies. To facilitate a training programme for the Indian team on the technique, Prof. Dr. Christer Hyden along with colleague Aliaksei Lareshyn was in Jaipur June 1-7, 2008. The focus of the training was conflict recoding and analysis. The entire training included indoor as well as outdoor sessions. During the period of the training, the Indian team along with Swedish team visited a total of 17 locations, video-graphed each of the locations for 2-3 minutes. In addition, the detailed video recoding of 2

sites were done during the training. Along with BT & AKJ, Mr Afzal Hingora (AH) and Mr Navdeep Asija (research students from IIT Delhi).

4.10.3 Meetings with various stakeholders were organised during the training week as mentioned below.

- Meeting with Mr. Manoharkant, CEO, JNN on June 4, 2008
- Meeting with Mr. D B Gupta, JDC on June 5, 2008
- Meeting with Dy. Transport Commissioner on June 5, 2008

4.10.4 Video recordings started immediately after that at the targeted locations along with the visits to various offices.

4.10.5 The interim narrative progress report was prepared and submitted to SIDA along with expenditure statement up to July 31, 2008.

4.10.6 Apart from the video recordings, the team made manual observations at few locations. In between the new Transport Commissioner Mr. J C Mohanty was met on Sept. 26 and briefed him about the project and past involvement of their department.

4.10.7 Swedish team was in Jaipur from 15th to 24th October for analysis of Before Studies and to discuss first set of proposed measures of traffic calming strategies. During their visit CUTS and the Swedish team had meetings to discuss the measures proposed at the Transport department, Traffic Police Headquarter and Jaipur Development Authority. In addition, the team made field visits to finalise measures on few of the selected sites for preparation of presentation. The team also visited some locations for selection of additional 9 sites and out of that 6 sites were finalised.

4.10.8 AR and AKJ visited Delhi on November 18 & 19, 2008. The purpose of the visit was to meet, interact and discuss the progress made so far in TCS project with the SIDA officials, IIT consultants, CRRRI Director, MoRTH and NHAI officials. Visit resulted in detailed and fruitful meetings with SIDA officials, IIT consultants and senior scientists at CRRRI.

4.10.9 Then there was analysis of data of 'Before Studies' along with preparation of detailed site Maps.

4.10.10 Review Meeting along with Keya Ghosh, Dec. 14, 2008

Making use of KG's visit to Jaipur, on December 14, 2008, GC & KG along with AR & AKJ made discussions on various strategies to be adopted in making TCS programme successful.

4.10/11 The work of preparing the detailed maps of the identified sites along with first set of proposed measures was done. The proposed measures suggested by Prof. Hyden along with VKG's inputs, was again sent to the surveyors for second set of markings.

4.10.12 As part of the fourth round of visit of Swedish Team to India, started from Feb. 24, 2009, Prof. Hydén (CH) along with the TCS team continued with the schedule activities until March 9, 2009. Prof. Dinesh Mohan (DM), IIT, Delhi joined the team on March 03-04 and rejoined on March 07 with Prof. Geetam Tiwari (GT), IIT, Delhi and stayed until March 08. KG from CRC also joined the team on March 06-07. VKG was present in all related discussions and meetings. Up on reaching final consensus with regard to the proposed measures, lots of changes were made on the surveyed maps after which the TCS team along with CH, DM and VKG met with the following government officials and made presentations. All of them appreciated the proposed measures and verbally consented to help in implementing the same/support the proposed measures in TCB meetings.

4.10.24 As suggested and agreed during the visit of CH, all the initially short-listed 7 sites were recorded from moving vehicle from maximum available approaches on March 23rd, 2009 and a newly identified site close to Site No. 23 (measures on which have already been suggested along with seven locations) was recorded for one day on March 27. On finalization of the proposed measures by the end of the visit, finally agreed measures with drawings on the site Map, along with a covering letter was submitted to SP Traffic on March 30, 2009.

4.11 'Road Safety Awareness Programme in Jaipur'

Background

CUTS has been implementing road safety awareness activities under the aegis of the Ministry since many years and the purpose of these programmes is to raise the level of awareness among every kind of road users on different road safety issues through awareness programmes like road junction campaigns, road safety camps, rallies, trainings and workshops etc.

During the reporting period

4.11.1 Coinciding with the Road Safety Week activities of the year 2009, CUTS kick started Road Awareness Campaign supported with the Ministry of Road Transport & Highways, Government of India with a workshop on Section 134 of Motor Vehicle (MV) Act conducted at *Pink City Press Club* on January 7, 2009 in which 40 people participated. Representatives from voluntary organisations, RTO, hospitals, schools and government departments attended the workshop.

4.11.2 To conduct eye check-up and glare recovery & reaction time related tests, team of professionals were hired, which includes eye specialist - Dr. Sunil Gupta and MNIT Professors along with their technical staffs. A total 7 staff members from MNIT were engaged to conduct the glare recovery and reaction time tests, which is said to be the first such check up ever conducted in Rajasthan. These camps were organised at five bus stands/depots of RSRTC, as per the details given below.

4.11.3 Lakshya Human Development Sansthan was hired to conduct Bus Driver's Training programme at different locations. Training activities were organised during 19 to 23 January 2009. The media had given good coverage for various activities.

5. Special Endeavors & Highlights

5.1 Gram Gadar Awards

The Gram Gadar awards for 2007 was distributed in a function organised at the Birla Auditorium on August 18 2008, as part of the Silver Jubilee Celebrations of CUTS. Smt. Sumitra Singh, Speaker, Rajasthan State Legislative Assembly distributed the awards to the following persons on the mentioned topics.

1. Food Security: Chandra Mehta, Executive Editor, Nafa Nuksan, Jaipur
2. Environment & Bio-diversity: Nitesh Soni, Deputy Editor, Rajasthan Patrika, Sikar
3. Corruption: An obstruction in Development: Ramcharan Mali, Freelance Journalist & Chief Editor, Pakshik Vanvasi Express, Baran (a local news paper)

5.2 Vidhayak Samvad

Vidhayak Samvaad is a non-partisan forum of legislators in Rajasthan to discuss issues such as infrastructure, economic, center-state issues etc. initiated by CUTS. CUTS initiated '*Vidhayak Samvaad*' in April 2007 to discuss the key issues affecting the public and to increase the pace of developmental reforms in Rajasthan State. During the reporting period, a meeting of the All Party Committee under *Vidhayak Samvad*, was held consisted of the legislators under the chairmanship of Smt Sumitra Singh in State Assembly premises on June 4, 2008. In the meeting, discussions were held on water, electricity and other infrastructure development issues and it was unanimously decided to move suggestions/solutions to the government in the area of necessary reforms. Shri Rao Rajendra Singh, MLA is the Convener of the 'All-Party Committee'. In addition to the speaker, seven members of the committee, including one Minister attended the meeting.

5.3 Interventions in the area of Governance & SAc

5.3.1 World Bank DFGG Summit & BBL Event in Washington DC, June 1-5, 2008

GC visited USA, mainly Washington DC, from June 1-7, to attend the Demand for Good Governance (DFGG) Summit organised by the World Bank in Washington DC on June 2-3, 2008. On June 4, in the BBL event organised by the World Bank, as the main presenter, GC made a presentation titled 'Improving Public Expenditure Outcomes through Social Accountability Approaches: Field Experiences from Rajasthan, India'. The event was chaired by Adolfo Brizzi, Sector Manager, SASDA and started by the introductory remarks by Parmesh Shah (Lead Rural Development Specialist, SASDA) The discussants were Robert S. Chase (Lead Social Development Specialist, SDV Bhuvan Bhatnagar (Senior Social Scientist, EASSO) and J.V.R. Murty (Water Institutions Development Specialist, ETWSA

DFGG Exhibition", took place on June 2 & 3, 2008. The purpose of the Exhibition was to showcase innovative work supporting the demand for good governance from diverse sectoral, regional, and organizational perspectives. Based on a range of projects and programme, CUTS put up an attractive exhibition of posters and materials (newsletters, brochures, books etc.), which caught the attention of several visitors. Making use of the opportunity GC also met/contacted a number of officials at the World Bank, WBI, PTF, TFK etc. in Washington DC as mentioned below.

- June 3, 2008: Tomás Serebrisky, Senior Infrastructure Economist, SDD, The World Bank
- June 3, 2008: Robert S. Chase, Lead Social Development Specialist, SDV & Coordinator, DFGG, The World Bank
- June 4, 2008: Tekabe A. Belay, Senior Economist (Health), SASHD-HNP, The World Bank
- June 4, 2008: Parmesh Shah, Lead Rural Development Specialist, SASDA, The World Bank
- June 4, 2008: Khalid Siraj and Daniel Ritchie (Secretary), Partnership for Transparency Fund (PTF), Washington DC
- June 5, 2008: Paul Nounba Um (PNU), Lead Economist, Economic Support Unit Sustainable Development Department, The World Bank
- June 5, 2008: Karen Sirker, Social Development Specialist, Social Accountability Program in South Asia and Water and Rural Program, World Bank Institute (WBISD)
- June 5, 2008: Sanjay Agarwal (SA), SASAD, The World Bank
- June 5, 2008: Matt Mayers (President) and Payal Shah (Programme Officer) International Resource Centre, 'Campaign on Tobacco-Free Kids' (TFK), Washington DC
- June 5, 2008: Mr. Thomas Akowuah, Grants Manager, National Endowment for Democracy, Washington DC

5.3.2 Vigilance Week, 2008

The vigilance week was observed from Nov. 3-7, 2008. As in the past, a memorandum was submitted to the Governor of Rajasthan on November 7, 2008 demanding specific action to activate the anti-corruption agencies and measures to address the corruption. OPA was responsible for preparing the memorandum.

5.3.3 Social Accountability Curriculum Development in South Asia

An MoU with ASCI (Hyderabad) for writing 2 modules of E-content on social accountability for WBI was signed on Oct. 23, 2008. As per the MoU, CART team is responsible for writing the modules on 'Sustainability' & 'Impact Assessment'. ACSI will pay an honorarium of US\$ 1000 per module and will duly recognise CART as one of the partner in the E-content developing process. In continuation, a writeshop was held in Hyderabad on Dec. 18 & 19, 2008 for the

purpose of holding initial discussion among the authors of modules being developed. RKS & OPA attended the workshop held at ASCI.

5.3.4 Three years of RTI in India with Rajasthan perspective

A state level seminar on 3 years of RTI in India with Rajasthan perspective was organised jointly by CUTS CART and CHRI, New Delhi in collaboration with State Information Commission and Dept. of Administrative Reforms (DoAR), GoR on Oct.22, 2008 at HCM-RIPA, Jaipur in which Mr. CD Arha, SCIC, Andhra Pradesh (Guest of Honour) Mr. RP Jain, Principal Secretary, DoAR and Ms Sohini Paul, CHRI graced the event with their presence. More than 80 participants including PIOs/AAs of various government departments and NGOs/CSOs/Rights based advocacy groups from Rajasthan along with media persons actively participated in the seminar and shared their valuable experiences. A set of recommendations emerged out of the discussions held during the inaugural and technical sessions chaired by Mr. J.S. Yadav, Deputy Secretary, DoAR, GoR and co chair Ms. Sohini.

5.4 Rural Livelihoods: Visit of Canadian High Commissioner & RUDA Meeting

The Canadian High Commissioner, Mr. David M. Malone (DMM) visited one of the villages in Rajasthan, i.e. village Jhajhu, of block Kolayat in Bikaner district on April 11, 2008. The village was one of the target villages under the CUTS project titled 'Promoting Greater Role of PRIs to Foster Rural Livelihood Opportunities: Meeting the Challenges of Globalisation and Economic Liberalisation' that was supported by the 'Canadian Fund for Local Initiatives' (CFLI) by the Canadian High Commission during 2006-07. As per the request from the High Commission, RKS coordinated and facilitated HC's visit along Mr. Rajendra Joshi (RJ), Secretary, Rajasthan Muktinath Samiti, which is a local network organisation of CUTS in Bikaner. The purpose of the visit was to see the visible impacts of the project.

5.4.2 The Rural Non Farm Development Agency (RUDA), Govt. of Rajasthan invited CUTS for a meeting to finalise a livelihood plan for the year 2008-09 with a target to benefit the 5500 artisans in the Rajasthan State from RUDA's technical training and marketing services is proposed. The agenda of the meeting was presentation of RUDA's livelihood plan 2008-2009, open discussion up on the plan, finalisation of clusters/mini clusters and "partners for development" (agencies inclusive of NGOs) and sharing the draft MoU (Memorandum of Understanding) with the potential partners. RKS represented CUTS in the meeting.

5.5 Survey on the 'Rajasthan Assembly Elections' 2008

A Public Opinion Survey was carried out before the elections for the 13th Rajasthan State Assembly under the banner of the wall newspaper *Gram Gadar* through social organisations. The Survey conducted before the Mumbai terror attacks in 105 villages under the 70 panchayat samities of 30 out of 33 districts in Rajasthan in November tended to gauge the opinion of the representatives from NGOs and social organisations. The press release was issued on Nov. 30, 2008. BNS along with other CART staff was responsible for coordinating the survey.

5.6 Involvements in the area of Road Safety

5.6.1 Network Action on Road Safety

A meeting of NGOs working on road safety issues was organised at CUTS conference hall on April 10, 2008. The purpose of the meeting was mainly to discuss a Joint Plan of Action on the basis of the remarks made by the Transport Commissioner, Shri Jagdish Chandra at the launch meeting of the CUTS project on Traffic Calming for Pedestrian Safety held at on March 3, 2008.

8 NGOs from Jaipur working on road safety issues attended the meeting. PSM chaired the meeting, made the introductory remarks and moderated the meeting to reach at certain consensus. The participants agreed to work and prepare a joint plan of action and proposal for submission to the Transport Commissioner. In order to work together, it was also agreed to establish an informal network, rather than an elected registered body. CUTS proposed NARS (Network for Action on Road Safety) as the name for the informal network. The following broad categories of activities were identified and agreed up on for collective action.

- a. *Sadak Mitra* and compliance education for drivers
- b. Policy and enforcement issues
- c. Infrastructure issues

In continuation of several such meetings of the NARS partners in between, a proposal for submission to the transport dept. was finalized and submitted on 2nd July 2008. The main objective of the project was to make the people of Jaipur aware about various aspects of road safety, which help reducing traffic accidents. The finalized proposal is expected to submit jointly by all partners on July 2, 2008.

5.6.2 ‘Make Road Safe’ Campaign

CUTS CART became part of the ‘Make Road Safe’ Campaign, which emphasises that in 2009 UN Ministerial should declare decade for Road Safety Action along with financial support of \$300 million for 10 years and ensuring multilateral, bilateral & World Bank donors to provide 10% of their budget for road safety measures" and in that connection received 200 awareness booklets, 200 badges, 200 wrist-bands and 25 T-shirts for spreading awareness during RSW.

5.6.3 Road Safety Week (RSW)-2009

As per invitation from Transport Department with regard to the formal inaugural of Road Safety Week on January 05, 2009 at Jawahar Kala Kendra, a stall displaying road safety initiatives were put up in short notice, along with other CSOs working on road safety issues. Rajasthan Chief Minister visited the stall and appreciated CUTS concern towards Road Safety and inaugurated the Rajasthan part of the ‘Make Roads Safe’ global campaign by releasing the campaign materials, before the media. T-shirts, buttons, wristbands, pamphlets and brochures were the centre of attraction of the stall, a set of which was also handed over to the CM. CM’s interest towards the cause and his desire to know more about this Global Campaign, converted our presence into a successful participation. AR & AKJ also attended the valedictory of the RSW held at Police Academy, Shastri Nagar on Jan. 11, 2009.

5.7 ‘Assembly of Grassroots Change Makers’, August 18, 2008

An ‘Assembly of Grassroots Change Makers’ was organised at the Birla Auditorium on August 18 2008 as part of the Silver Jubilee Celebrations of CUTS. On behalf of CUTS, CART organised the event. Smt. Sumitra Singh, Speaker, Rajasthan State Legislative Assembly was the Chief Guest and delivered the inaugural address. The theme of the Assembly was ‘Role of Civil Society in Good Governance’. During the occasion, Shri Surendra Goyal, Minister for Urban Development & Housing, Local Self Government, Governemnt of Rajasthan delivered the keynote address. Shri Pradeep S. Mehta, Secretary General, CUTS made the opening remarks. Dr. Sharda Jain, (Chairperson, CART Advisory Committee) chaired the thematic session on ‘Role of Civil Society in Good Governance’. The panelists, who spoke on the theme were Prof. Vijay Shankar Vyas (*Padma Bhushan*) and Justice Vinod Shankar Dave (Retired). Around 150 CSO representatives coming from all 33 districts of the Rajasthan state attended the event.

5.8 Involvements in the area of Consumer Protection

5.8.1 World Consumer Rights Day: Survey on ‘Marketing of unhealthy food to children’

WCRD was observed on March 15 with the theme ‘Marketing of unhealthy food to the Children’. A survey titled ‘The Junk Food Trap’ was carried out by CART, as part of a global strategy to advocate against marketing of unhealthy foods on the eve of the WCRD. This survey was part of an international campaign for ‘International Code on Marketing of food and non-Alcoholic beverages to children’. This study was conducted in 30 schools across Jaipur city, including both government and private schools, covering three segments students (196), parents (65) and school authorities (30). The students covered had equal ratio of boys and girls from the classes 6-8 in the age group 11-13. The key finding of the survey was that 85 percent children accept that they are influenced by advertisements to consume unhealthy food products and 35 percent parents consider advertisement as the main culprit for increasing demand of junk food among children. The national as well as the local media had given wide coverage for the findings of the survey. KP was responsible for coordinating the survey.

5.8.2 Facilitating Training Workshops on Consumer Redressal in Vietnam, Nov. 16-23, 2008

GC visited Vietnam for a week from Nov. 16-23, 2008 for facilitating two Training Workshops on ‘Consumer Redressal: Legal Framework & Mechanism’ organised by CUTS Hanoi Resource Centre (CUTS HRC) in association with Vietnam Standards and Consumers Association (VINASTAS) on Nov. 18 & 20 respectively under the ongoing project ‘Strengthening Consumer Protection in Vietnam’ in partnership with the Ford Foundation, Vietnam.

5.8.3 Meeting of the AICAN & CCPC on July 29 & 30, 2008

The meeting of the Central Consumer Protection Council (CCPC) was held in Delhi on July 30, 2008 chaired by Sharad Pawar, Union Minister for Consumer Affairs and delivered the inaugural address. Taslimuddin, MoS for Consumer Affairs also attended the meeting and delivered an address. The meeting was held after a gap of 5 years. GC represented CUTS in the meeting and actively participated in the discussions. Making use of the opportunity, CUTS also convened a meeting of the consumer organizations, those who are members of CCPC, at DRC, Delhi on the eve i.e. July 29, 2008. The main purpose was to formulate a joint strategy and to ensure floor coordination in the CCPC meeting. Representatives of 4 organisations attended the meeting and worked out an alternative agenda after detailed discussion, which was submitted and discussed in the CCPC meeting. In addition, the idea of reviving AICAN also was discussed in the meeting. All representatives appreciated the idea and given their consent to be part of such an informal network.

5.8.4 Public Lectures of Consumer Rights

DC had delivered the following lectures on consumer rights.

- Lecture delivered on 'Consumer Rights' at Govt. Girls Senior Secondary School, Dungarpur organised by DSO, Dungarpur and Govt. Girls Senior Secondary School, Deval Pal, Distt. Dungarpur on 18th October, 2008.
- Lecture delivered on 'Consumer Rights' at Govt. Girls Senior Secondary School, Jhotwara, Jaipur on 23rd October, 2008.

5.8.5 Rajiv Gandhi National Quality Awards - 2008: Evaluation Visit

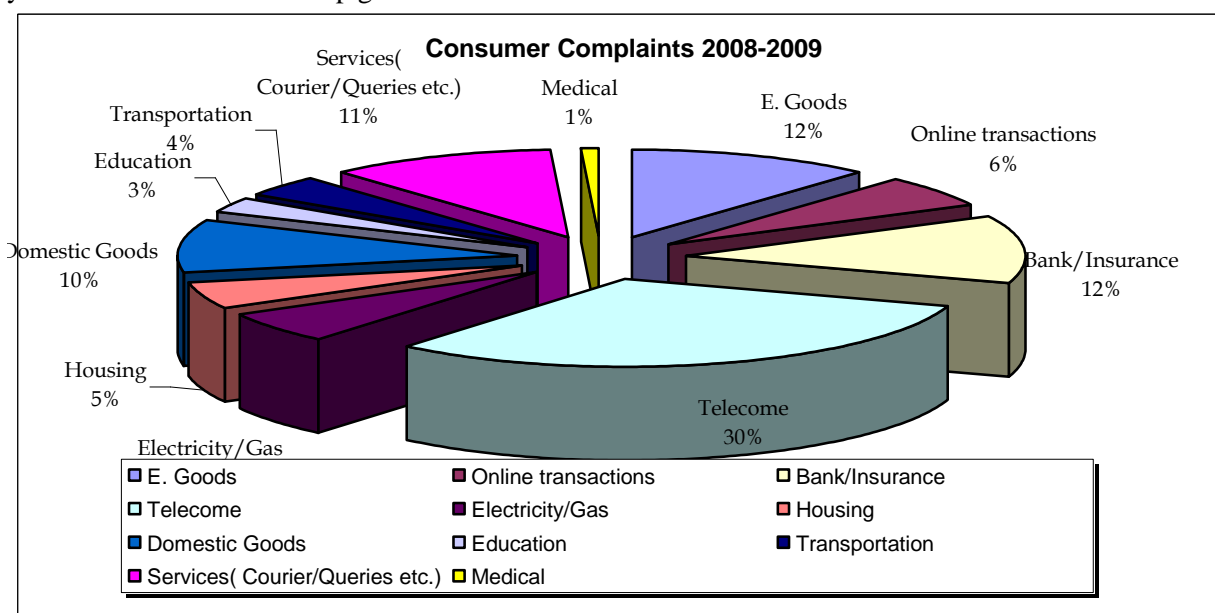
As per the request from the Bureau of Indian Standards (BIS), CART was part of the fact finding and evaluation team for Rajiv Gandhi National Quality Awards for the year 2008, to evaluate the parameter 'Customer focused Results' and also to look into consumer complaints. The following visits were made during the month.

S. No	Name of the Organization	Date	Name of CUTS
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			Representative
1	RSWM Limited, Udaipur	Dec. 8, 2008	Mr. Amarjeet Singh
2	Zinc Smelter Debari, Hindustan Zinc Limited, Udaipur	Dec.11, 2008	Mr. Dharmendra Chaturvedi
3	Pyrotech Electronics Pvt. Ltd, Udaipur	Dec. 12, 2008	Mr. Amarjeet Singh
4	JK Lakshmi Cement Ltd, Sirohi	Dec. 30, 2008	Mr. Om Prakash Arya

5.8.6 Consumer Complaints Handling, Information & Advisory Services

During the reporting year, the Consumer Information Cell (CIC) situated in CART office handled a total of 103 main complaints, in addition to providing information and advisory services to a large number of consumers through direct counseling, and also through e-mail and telephone. Out of the total complaints handled 31% was related to telecom services; 12% related to Banking and insurance services; 11% related to post/courier; 4% related transport/parking; 9% was related to the sale of inferior quality of goods; 6% related to power services and 27% unsatisfactory services in other miscellaneous areas. In addition, information and materials about consumer protection was provided by the cell to a large number of people, including researchers during the year. More details in the map given below.



6. Outreach activities (including publications)

In addition to *Gram Gadar*, the following are the regular publications of CUTS-CART, which is the main tool for outreach activities:

- *Paanchwan Stambh (in Hindi)*,
- *Catalyst (E-newsletter in English)*
- *City Matters (in English)*

7. CART Mini Retreat & Strategic Planning Meeting. August 23 & 29, 2008

CART Mini Retreat was held on August 23, 2008 at Maharani Plaza, Jaipur. In addition to reviewing the projects just concluded and ongoing projects, detailed discussions were held regarding the funding strategy, positive developments and the critical limitations. As decided in the retreat a strategic planning meeting was organised on August 29, 2008 in the CART office to

finalize the strategic plan (business plan) for 2008-10. All the 13 staff members of CART attended the retreat as well as the planning meeting.

8. Meeting of the Advisory Committee of CART, September 6, 2008

The fifth Advisory Committee meeting of CART and second in the year 2008 was held on September 6, 2008 in the CART Office. The meeting were chaired by Dr. Sharada Jain (Chairperson) and attended by Dr. Maya Tandon, Dr. Anita Mathur, Ms. Madhavi Joshi, Prof. C.S. Barla and Ms. Niharika Michael (special invitee). In addition, all staff members attended the meeting. The main purpose of the meeting was to take guidance, advice and inputs on the two-year business plan of CART, which emerged out of the CART mini retreat and strategic planning meeting

9. Staff Representations

Date & Place	Events & Organiser	Issue/objective	Participant(s)
April 04-05, 2008	'National Capacity Building Workshop for NGO personnel for Effective Enforcement of the Indian Tobacco Control Act, 2003' organised by Advocacy Forum for Tobacco Control (AFTC) India	Tobacco Control	GC
April 09, 2008	City Level Consultation on 'Public Distribution System and Urban Poor' organized by the Centre for Advocacy and Research (CFAR), in association with Women's Forums' – Jagriti Mahila Manch.	PDS and urban poor	DC
April 25-26, 2008	A national workshop on 'Driver licensing systems' organised by the Transport Department, Govt. of Rajasthan, in collaboration with IRTE, New Delhi, Jaipur Development Authority, Ministry of Road Transport & Highways, FIA Foundation and Muskaan.	Road Safety	BT
May 09, 2008	Capacity Building of Consumer Advocacy Groups and Consumer Education at Dehradun organised by Telecom Regulatory Authority of India (TRAI).	Telecom Issues	AS7
May 23, 2008	A workshop on 'Social Accountability (SAc)' project organised by the World Bank at its office in New Delhi	Social Accountability	OPA
June 07, 2008	Inaugural session of the workshop titled 'RTI: Challenge to Existence' at HCM-RIPA, Jaipur organised by the Centre for Media Research & Development (CMRD)	RTI	RKS
July 05, 2008	A workshop on achieving the Universal Primary Education in prospect of MDGs organised jointly UNICEF & IILM in Jaipur.	Primary Education and MDGs	OPA
July 05, 2008	The State Level Advocacy Meeting in Kolkata under the MINTDEV project of CUTS	Mainstreaming International	GC

		Trade into National Development Strategy	
July 19, 2008	A State Level Capacity Building workshop for NGO Personnel on Tobacco Control organised by Rajasthan Cancer Foundation with support of <i>HRIDAY</i> in State Institute of Health & Family Welfare (SIHFW), Jaipur	Tobacco Control	DC/ADS
July 25, 2008	The consultation on the 'Role of Voluntary Sector in Quality Implementation of Government Schemes' organised by the Department of Planning, Government of Rajasthan along with Arawali at HCM RIPA	Implementation of Government Schemes	OPA/MSS2/AS7
September 11-12, 2008	A National Workshop on 'Facilitating Consumer Participation in Electricity Regulatory Process: Exploring new Structures & Processes' on September 11-12, 2008 at National Law School of India University, Bengluru, organised by The Office of Consumer Advocacy (OCA) of KERC, Centre for Inter Disciplinary Studies in Environment & Development (CISED) and the Department of Management Studies, IISC, Bangalore.	Power Reforms	AS7
September 12, 2008	A State Level Workshop of <i>Panchayati Raj</i> Women Sangathan, organised by The Hunger Project, Rajasthan Chapter in Jaipur	PRI	AKJ
September 12, 2008	The inaugural session of the meeting on preparing a Draft Concept Paper for operationalising the scheme for opening up special retail outlets for sale of un-branded generic medicines convened by Ministry of Chemicals & Fertilizers, Department of Pharmaceuticals, Government of India, in New Delhi	Sale of Generic Medicines	MSS2
September 19, 2008	The Dialogue on 'Sanitation with Special Reference to MDGs in Rajasthan', on September 19, 2008 Clark Amer jointly organised by UNICEF and IILM	Sanitation and MDGs	OPA
September 25, 2008	Part of the Civil Society Panel, along with RTI activists Arvind Kejriwal (<i>Parivartan</i> , New Delhi) and Harinsh Pandya, (<i>Mahiti Adhikar Pahel</i> , Gujarat), which critically reviewed the functioning of the Andhra Pradesh Information Commission (APIC)	RTI	GC
September 25, 2008	A national dialogue on 'RTI Call Centre' at Centre for Good Governance (CGG), Hyderabad.	The meeting aimed to get the comments on the plan of Andhra	GC

		Pradesh (AP) Government to set a RTI call Centre	
September 29-30, 2008	A National Consultation & Planning Workshop on Local MDG Monitoring in India, held at the UN Conference hall in New Delhi organised by UNDP & PRIA.	MGDs	GC
October 11, 2008	An 'Open House-cum-Seminar' on 'Three years of RTI Act in India', organised by <i>Maheti Adhikar Gujarat Pahel</i> (MAGP) in collaboration with State Information Commission of Gujarat, in Ahmedabad	RTI	MSS2
October 20, 2008	A meeting of NGOs, working on road safety issues in Jaipur, organised by the Transport Department, GoR	Road Safety	DS
October 24, 2008	The Annual Meeting of Consumer Advocacy Groups (CAGs) organised by TRAI, in New Delhi	Telecom Sector	AS7
October 24, 2008	Facilitated a session 'NGO Perspective on Consumer Protection: Challenges & Opportunities' for middle and senior level officers of various departments of the State Government in Jaipur	Consumer Protection	RKS
November 13, 2008	Delivered a lecture on 'Tobacco Control Initiatives' at the Government Senior Secondary Girls School, Jhotwara, Jaipur	Tobacco Control	DC/ADS
November 27, 2008	The inaugural session of a workshop on the theme 'Right to Education' jointly organised by IDS and <i>Bharat Gyan Vigyan Samiti</i> in Jaipur	Right to Education	RKS
December 08-09, 2008	A national conference 'Towards Progressive Fiscal Policy' organised by the Centre for Budget and Governance Accountability (CBGA), New Delhi	Fiscal Policy	OPA
January 16, 2009	A conference on 'Women Entrepreneurship and Empowerment' in Jaipur	Women Empowerment	SM3
January 20-21, 2009	'International Workshop on Governance and Accountability in the Rural Sector' organised by the Water & Sanitation Programme-South Asia (WSP-SA) of the World Bank		GC
January 22-23, 2009	A state level workshop on MDGs, organised jointly by UNICEF, IILM, Society for International Development (SID) and National Human Resource Development (NHRD) in Jaipur	MDGs	MSS2/SM3
February 14, 2009	A national level conference on 'Good Corporate Governance – Its Need and Practice in the New Global Order' organised jointly by IILM and FICCI Rajasthan State Council in Jaipur	Corporate Governance	OPA
February 17,	A roundtable conference on 'Social Security of	Social Security of	MSS2

2009	Handloom Workers' organised by 'Social Security Association of India' in collaboration with Gujarat Economic Association Silver Jubilee Trust (GEASJT), 'Centre for Handloom Information and Policy Advocacy', Oxfam and EU in Ahmedabad	Handloom Workers	
February 26, 2009	An open house discussion on interconnection usages charges organised by the TRAI, in Hyderabad	Telecom Sector	AS7
March 6 th 2009	A workshop organised by TRAI at Shimla on capacity building of CAGs	To build the capacities and apprise the CAGs about the functions, activities and initiatives of TRAI	DS
March 15, 2009	An open discussion on 'Road Accident and the Role of Media' organised by People's Trust in Jaipur	Road Safety and Media	DS
March 24, 2009	A workshop on 'Education and Child Labour' organised by 'World Vision' in Jaipur	Child Labour	KP

10. Associations/Affiliations

- 10.1 International Resource Team on Social Accountability of the World Bank Institute on Sustainable Development (WBISD), Washington DC, USA
- 10.2 Demand for Good Governance (DFGG) Learning network of the World Bank
- 10.3 South Asia Social Accountability Network (SASANet) of the World Bank
- 10.4 Network for SAc Curriculum Development in South Asia of the World Bank
- 10.5 South Asia Youth Environment Network (SAYEN)
- 10.6 State Advisory Committee of the Rajasthan Electricity Regulatory Commission (RERC)
- 10.7 Central Consumer Protection Council (CCPC), Government of India
- 10.8 Core Group, Rajasthan NGO Alliance
- 10.9 State Steering Committee, National Tobacco Control Programme, Government of India
- 10.10 Advocacy Forum for Tobacco Control (AFTC), India

DS, 2009/12/05 (Updated by GC on Jan. 21, 2010)