

## National level Dissemination cum Advocacy Meeting (Right to Choice of Consumers of Financial Services)

February 20, 2015

Hotel Jaipur Palace (Near Laxmi Mandir Hall), Tonk Road, Jaipur

### Draft Agenda

Timings	Particulars	
09:30 - 10:00	Arrival of guests & networking	
10:00 - 10:30	Registration & Tea	
10:30 - 10:35	Welcome	Deepak Saxena, Sr. Programme Coordinator, CUTS
10:35 - 10:50	Opening Remarks	George Cherian, Director, CUTS
10:50 - 11:20	Presentation : Project brief and key findings of the study	Amarjeet Singh, Project Coordinator, CUTS
11:20 - 12:30	Key responses to the findings: 1 Adv. Shirish Deshpande, Mumbai Grahak Panchayat 2 Mr. Amrit Lal Saha, Consumers' Protection Association, Agartala 3 Mr. Surendra Babu, DGM, Jaipur 4 Mr. R K Meena, DGM, State Level Bankers Committee, Rajasthan  <i>Address by the Chief Guest:</i> Shri Dharmendra Azad, AGM, Dept. of Banking Supervision, RBI, Jaipur  Open Discussion	
12:30 - 12:45	Tea Break	
12:45 - 14:25	<b>Panel Discussion: <i>Addressing the issue Mis-selling: Suggestions and Way Forward</i></b> Chair: <b>D. C. Anjaria</b> , CERC, Ahmedabad & Director, Indian Institute of Financial Services, Ahmedabad  <b>Discussant:</b> 1. Mr. Ashim Sanyal, VOICE, New Delhi 2. Adv. A Asokan, FEDCOT, Chennai 3. Mr. Jai Singh Kothari, Nafa Nuksan (Newspaper), Jaipur  Open Discussion	
14:25 - 14:30	Summing up and Vote of thanks	Amrat Singh, Assistant Director, CUTS
14:30 - 15:15	Lunch and Networking	