

Training on Financial Consumer Protection for a Group from Uzbekistan

Organized by CUTS-CART

Under the Regional Programme in Support of Microfinance in Central Asia supported by GIZ

Tentative Programme Schedule

SN	Time	Topic	Facilitator
Sunday, May 12, 2013: Arrival			
Day-1 (May 13, 2013)			
1	9.30- 10.30	<ul style="list-style-type: none"> • Introduction, expectations of participants and reviewing the programme schedule • About CUTS & its various activities 	George Cheriyan, CUTS
2	10.30-11.00	Tea break	
3	11.00- 13.00	Overview of Indian Consumer Protection Act and Consumer protection mechanism in the country	Deepak Saxena, CUTS
4	13.00-14.00	Lunch Break	
5	14.00-17.00	Visit to CUTS Offices to understand functioning of consumer organisations and interactions	CUTS Team
Day-2 (May 14, 2013)			
6	9.30- 10.00	Recap of day 1	
7	10.00-11.00	Overview of Indian financial sector and Measures for Consumer Protection	Amarjeet Singh, CUTS
8	11.00-11.30	Tea Break	
9	11.30- 13.00	Financial inclusion, emerging issues and protection of consumers of financial services	George Cheriyan, CUTS
10	13.00- 14.00	Lunch Break	
11	14.00- 17.00	Visit to the office of Reserve Bank of India (RBI) and the office of Banking Ombudsman	CUTS Team
Day-3 (May 15, 2013)			
12	09.30 -10.00	Recap of day II	
13	10.00- 13.00	Existing Financial sector Regulatory Architecture, regulatory governance and the task of financial law including consumer protection Tea Break from 11-11.30	Amol Kulkarni, CUTS
14	13.00-14.00	Lunch break	
15	14.00- 16.30	Visit to NABRAD (National Bank for Agriculture and Rural Development)	CUTS Team

16	16.30- 18.00	Free time	
17	18.00- 22.00	Visit to <i>Chokhi Dhani</i> ¹ (<i>Ethnic village resort</i>) and Dinner	CUTS Team
Day-4 (May 16, 2013)			
18	9.30-10.00	Recap of day III	
19	10.00- 10.30	Securities & Exchange Board of India (SEBI) and its initiatives for education and protection of investors	Mr. Sushil Kumar Laxkar SEBI Jaipur Local Office
20	10.30-14.00	Field visit to meet and interact with members Self-help groups (SHGs) (Microfinance institutions/groups) to know about their functioning	CUTS Team
21	14.00-15.00	Lunch break	
22	15.00-16.00	Questions/clarification based on the filed visit & Summing up/concluding session	CUTS Team
Friday, May 17, 2013, departure			

¹ www.chokhidhani.com