

GRAHAK SUVIDHA KENDRA							
ADVISORY Statement (July, 2015 to June, 2016)							
S.N.	Date	Registered Via	Advisee	Address & Contact No.	Sector	Type of Information Sought	Advise given by GSK (Brief Narration)
1	02.07.2015	email	Gururaj D. Godak	Asstt. Professor, Deptt. Of Mechanical Engineering, K.L.S. Gogte Institute of Technolony, Belgaum, Karnataka, India M: +91-9448050777	Retail	Affidavit and letter of protest	Facts and findings in the petition and attested documents attached with petion are correct to our best knowledge and belief. This affidavit would be part of your petition.
2	04.07.2015	email	Manoara Khatun	602/2 SHKB Sarani, 3rd Floor, Flat-A/8, Kolkata-74, Mob.: 9830789868	Health	Payment done against treatement but receipt not issued intentionally by Divine Hospital	Since we are based very far away, so you seeking a consultation with some good lawyers for getting your complaint settled
3	18.07.2015	email	Shailendra Parashar	Mob.: 7610990707, email: shailendra19741@gmail.com	Retail	Dispute with shop owner	Such complaints are not covered under Consumer Protection Act, 1986
4	23.07.2015	email	Mohd Farjad	<a href="mailto:mohd.planetgems@gmail.com">mohd.planetgems@gmail.com</a>	Telecom	Health loss due to Vodafone tower at nearer neighbour's house	Matter pertains to a mobile tower, so you can register your complaint to TERM
5	14.08.2015	email	Meenaxee Padhy	Mob.: 09757081238/ 09969718098, email: meenaxeepadhy@gmail.com	Electricity	Discussion on BEE (Wrong Advertisement in Newspaper)	Post the matter on the government webportal for misleading advertisement. The reply has given by Mr. Sunil Sood of BEE of 21st Aug., 2015 through mail.
6	16.08.2015	email	Vijendra Kumar Pathak	Flat no 102, Suryamukhi Niwas, Road No. 10, East Patel Nagar, Patna 800023, Mob.: 7549499531, email: my.crystalflair@gmail.com	Telecom	Cheated by BSNL	Matter pertains to Patna, so marking the mail to Patna Grahak Suvidha Kendra for further perusal.

7		Correspondence	Mr. Razia Meena	V.- Viriya Fala, P.- Kalibhit, Tehsil- Lasadia, Distt.- Udaipur- 313 602 Mob.: 9950452082	Financial service	Cheated by Mr. Prabhu Lal, agent of ICICI Prudential Life Insurance Co. Ltd. (local office Udaipur)	Case is not covered under CP Act, 1986. Hence, advised him to file the case in civil court against agent Mr. Prabhu Lal.
8	10.09.2015	Personal	Dharmendra Saini	Dher ka Balaji, Jaipur, Mob.: 9001182902, 9251059623	Retail	Given lesser petrol in his vehicle by BP Petrol pump	Advised him file complaint with chief vigilance officer against petrol pump
9	11.09.2015	Personal	S.S. Rawat	Ashok Vihar, Jaipur, Mob.: 9411424948	Banking	Delayed transfer of maturity amount of their FD into saving account	Advised him to make complaint to Banking Ombudsman/ Zonal officer/ Nodal officer
10	18.09.2015	Phone	Kiran Soni	C/o- Manoj Soni, Post- Butati, Via- Ren, Tehsil- Degana, Distt.- Nagaur (Raj.) Mob.: 9772631616 (Krishan Kumar)	Financial service	FD of Rs. 10000 for the period of Ten years in Sahara India, Nagaur office. But till date, payment not made of the said FD.	Complainant advised to file written complaint with the respondent bank
11	24.09.15	email	Sunita Sinha, Shephali		Retail	Sold diamond ring for gold	this is a case of contract and has been cheated. So you can file a case for cheating in relevant civil or criminal court.
12	25.09.15	Personal	Vineet Kumar	Mob.: 9887777813	Financial service	Reg. Credit card & Demat account	Pre-purchased advise given reg. terms & conditions
13	29.09.15	Personal	Gordhan	Sindhi Colony, Banipark, Jaipur Mob.: 7219916847	Financial service	Reg. Finance on TV	Advised given on EMI for purchasing of TV
14	05.10.15	personal	Paritosh Bhaskar	Harshit Computer Education, Jaipur Mob.: 9571111913	Financial service	Quarry regarding funding agency	Not a consumer
15	05.10.15	Phone	Madhav Gupta	Vaishali Nagar, Jaipur, Mob.: 9636360660, 982982283	Retail	Excess amount charged by Suryamahal of softdrink	Advised the file the case in the consumer forum
16	05.10.15	Phone	Santosh Haqem	Jaipur, Mob.: 9784002951	Real Estate	Case against Housing Board, Rajasthan	Advised on filing of execution petition
17	09.10.15	Phone	Sajan, Bangalore	Mob.: 7676398725	Retail	Defective product	Advised on filing of complaint before consumer court
18	10.10.15	email	P.C. Jain	<a href="mailto:pcjain39@gmail.com">pcjain39@gmail.com</a>	Legal	Entertainment of review petition by NCDRC	Incomplete Information

19	13.10.15	personal	Nagaram	VP- Aalvada, Tehsil- Sayala, Distt.- Jalore	State Horticulture Deptt., Jalore	Plants failed to provide desired productivity	Ask to approach KVK, Jalore for report
20	14.10.15	personal	Ram Singh Kumawat	Near Annapoorna Bhojnalaya, Sindhi Colony, Banipark, Jaipur	Financial sector	Not received claim from company	Incomplete Information
21	30.10.16	Phone	Anil Sharma	Vanasthali Marg, Sindhi Camp, Jaipur	Govt. Sector	Reg. name change in Aadhar Card	Advised accordingly
22	16.11.15	Personal	Giriraj Prasad Gupta	Jhotwara, Jaipur Mob.: 9351171718, 7790932377	Real estate	How to approach national commission	Advised accordingly
23	27.11.15	Personal	Dinesh Kumar Sharma	379, Bhramपुरi, Khilchipur, Sawai Madhopur	Automobile	Defective product of motor cycle of Royal Enfield	Advised to file the case in consumer forum
24	27.11.15	Personal	Sidharth Sharma	Indira Gandhi World Peace and Relief Organisation, D-100/B, Meera Marg, Banipark, Jaipur- 302 016 Ph.: 0141 - 2205061	RTI	How to apply for RTI	Advised accordingly
25	11.12.15	Phone	Rajeev Daman Joshi	109, Gurunanakpura, Rajapark, Jaipur Mob.: 9414337251		How to file complaint at District Consumer Forum	Advised accordingly
26	14.12.15	Phone	Puran Mal Saini, MLA	Khetri, Mob.: 9928078294		In case of no hearing from the side of Tata Car dealer of quality of product	To file a complaint at District forum
27	15.12.15.	Phone	Mohan Lal Joshi	Bhinmal, Jalore, Mob.: 9460624322		To register complaint against electricity board for the malfunctioning of meter	Advised accordingly
28	29.01.16	Correspondence	Anand Singh	Vil.- Avedi, Distt.- Sirohi, Mob.: 9413247356	Electricity	In order to pay electricity bill, as it is coming more than the expected one	Advised to visit the department and discuss it accordingly
29	18.02.16	Personal	Taru Singh	706, Shekhawati Nagar, Jodala, Harmara, Jaipur Mob.: 9413453145	Health	Wrong operated of stones of his father in Bhandari Hospital, Gopalpura, Jaipur	Advised to carry treatment and operation related documents
30	18.02.16	Personal	Ram Prasad Pancharia			Dishonoured of Cheque	Advised accordingly
31	03.03.2016	Personal	Mrs. Pooja Pareek	Mob.: 9982185925	Retail	Reg. sweet item from Agarwal Catterers, Vaishali Nagar, Jaipur	Advised to file the case in Distt. Consumer Forum

32	03.03.2016	Correspondence	Bodu Ram Jat	S/o- Shri Mangi Lal Jat, Bhurawali Dhani, Vil- Jahota, Tehsil- Amer, Distt.- Jaipur	JVVNL	Reg. Rejoining of service	Advised him to file the case In Lok Adalat
33	09.03.2016	Personal	Ashish Sharma	House No. 143, Sindhu Nagar, Murlipura, Jaipur Mob.: 8952034626	JDA	Reg. non-issuing of JDA Patta due to duplicate Patta of said plot produced by another person	Advised to contact with JDC and UDH Minister
34	10.03.2016	Personal	Vivek Tomar	Bar ke Balaji, Ajmer Road, Jaipur Mob.: 9024096364, Ph.: 0141-2585002	Telecom	Reg. non-giving speed by BSNL on Broad Band connection on his land line phone	Advised to file the case in Distt. Consumer Forum
35	15.03.2016	Phone	Vinod Jain	Sawai Madhopur	Education	Not giving caution money to his daughter by the college of Kota due to drop one year	Advised to give in written to the college
36	19.03.2016	Personal	Naresh Kumar	S/o- Late Shri Phool Chand Arya, Jaipur Mob.: 7073458698	Railway	Non- giving reimbursement by railway reg. treatment of his father, who was retired from railway (ADM, Ajmer) they were suffered by cancer and admitted in Cancer Hospital, Jaipur and died during treatment	Advised to contact DMR, Jaipur
37	02.04.2016	Personal	Vickey Janjhani	141, Sindhi Colony, Banipark, Jaipur Mob.: 9461167890, 9414300848	Retail	Reg. Decision of District Consumer Forum, Jaipur- III	Advised to appeal in State Commisison
38	02.04.2016	Correspondence	Sadruddin Saiyyad	S/o- Shri Abdul Aziz Saiyyad, Gurjar Mohalla, P.- Ramsar, Distt.- Ajmer	Electricity	Reg. excess amount in electricity bill issued by AVVNL, Nasirabad	Advised to file the case in the District Consumer Forum
39	13.04.2016	Personal	Brij Mohan Pandey	D-89-A, Meera Marg, Banipark, Jaipur-302 016 Ph.: 2205339	Finance	Reg. complaint of share market (Unit Trust of India)	Advised to file the complaint to SEBI
40	21.04.2016	Personal	Shyam Sunder Meena	VP- Chhoti Udai, Teh.- Gangapur City, Distt.- Sawai Madhopur Mob.: 7737013124	Telecom	Reg. non-functioning of mobile (SONY) due to fallen in water	Advised to file the case in the District Consumer Forum
41	22.04.2016	Phone	Pragya Paliwal Gaur	Mob.: 9414027714	Air India	Laguage misplaced in Air India flight	Advised to file the case in the District Consumer Forum

42	25.04.2016	Phone	Ms. Diksha, Jaipur	Mob.: 8879635141	Finance	Enquiry reg. VAT rates in hotels	Advised and information provided accordingly
43	25.04.2016	Phone	Asha Vadhwani	IDS, Jaipur	Banking	Reg. excess amount deducted by SBI Credit Card	Advised to complaint with Banking Ombudsman
44	26.04.2016	Correspondence	Sachin Bhardwaj	D- 83, Ranjit Nagar, Bharatpur	Education	Complaint against RAOS Professional Education Pvt. Ltd., Jaipur reg. non-refunding of fee of RAS coaching	Advised to file the case in the District Consumer Forum
45	02.05.2016	Personal	Dr. Sunita Kaushik, Advocate	D- 40, Sawai Madhosingh Circle, Banipark, Jaipur- 302 016 Mob.: 7793800132	GSK	Enquiry about working of GSK	Information provided accordingly
46	02.05.2016	Personal	Col. Rajendra Singh	Mob.: 9413958799; Email: mraaj14@gmail.com	Roadways	Non-refund of fare of bus due to technical problem in bus during travel	Advised to file the case in consumer forum
47	06.05.16	Personal	Sunil Sharma	Mob.: 9351101350	Telecom	Complaint with Reliance	Talked to Reliance authorities
48	10.05.16	Personal	Kapil Sharma	B- 200, J.P. Colony, Sector- 4, Vidhyadhr Nagar, Jaipur Mob.: 9468680447	Telecom	Non functioning of Intex Mobile	Advised to file the case in consumer forum
49	30.05.16	Personal	Narendra Mathur	A- 116, Model Town, Malviya Nagar, Jaipur	Service	Non functioning of Lift	Advised to file the case in consumer forum
50	30.05.16	Personal	Gurmit singh	825, Ganesh Nagar, Niwaru Road, Jhotwara, Jaipur Mob.: 9783964387	Water	Non supply of water from the tubewell of society	Advised to meet local MLA for new pipe line
51	14.06.16	Phone	Ratan Lal Verma	B- 16, Dundlod House, Hawa Sarak, Jaipur	Electricity and Water	Excess amount of electricity and water bills charged by E-Mitra centre	Advised to give information to area office of JVVNL and PHED
52	14.06.16	Personal	Om Prakash Verma	104, Baba Ramdev Marg, Balai Colony, Nahari ka Naka, Jaipur Mob.: 9829288576	Retail	Purchased AC of Hitachi co., but one part of the AC is defected	Advised to complaint direct to service centre of the company
53	22.06.16	Phone	Shubhra Acharya	Mob.: 9509461906	Service	Seeking advise reg. dismiss from the service	Advised the case is related to labour court
54	24.06.16	Phone	Sunil Gupta	Mob.: 9509028356	Real Estate	Seeking advise reg. whether to take Rs. Two crore back from JDA or what ation to take in connection with Manglam City	Advised to file case in RTI as the matter is not concerned with CPA

55	25.06.16	Phone	Ramawatar Kumawat	Vil.- Rojari, Via- Phulera, Distt.- Jaipur Mob.: 9833559765	Banking	Lesser amount of sanction loan given in Kisan Credit Card by UCO Bank, Phulera Branch	Advised to make complaint to UCO Bank Customer Care
56	25.06.16	Corresponde nce	Mozuddin	S/o- Shri Abdul Khan, Vil.- Singawal, Tehsil- Bhinay, Distt.- Ajmer Mob.: 9602699068	Electricity	Issued bill of excess amount by Ajmer Discom	Advised to meet the Settlement Committee